

# WELCOME to MIDWEST CITY

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## Midwest City Utility Information

Account Number: \_\_\_\_\_

Trash Day:    M        T        TH        F

Bill Date: \_\_\_\_\_ Pay By: \_\_\_\_\_

Cycle: \_\_\_\_\_ Route: \_\_\_\_\_



[midwestcityok.org](http://midwestcityok.org)





There are many ways to stay connected to City of Midwest City news!

- Website (MidwestCityOK.org)
- Facebook (MidwestCityOK)
- Twitter (MidwestCityOK)
- YouTube (City of Midwest City)
- Instagram (CityofMidwestCity)
- Sign up for emergency and urgent notifications at <http://bit.ly/MWCNotify>

# Welcome to Midwest City!

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We welcome you to our City! This guide provides information about our City and our services. You can also find information at [midwestcityok.org](http://midwestcityok.org), by visiting City Hall at 100 N. Midwest Blvd. from 8 a.m. to 5 p.m., or by calling 739-1252 from 7:30 a.m. to 5:30 p.m. Monday through Friday.

You are welcome to keep this guide for future reference or to view or download it on our website. We're glad you've chosen to live in our community!

## **UTILITY CUSTOMER SERVICE CUSTOMER SERVICE LOBBY HOURS**

Monday-Friday from 8 a.m. to 5 p.m.

## **CUSTOMER SERVICE DRIVE THRU/PHONE HOURS**

Monday-Friday 7:30 a.m. to 5:30 p.m.

## **WATER/SEWER LINE EMERGENCY**

Before 5:30, call Customer Service at 739-1252. After 5:30 p.m. call 739-1383.

## **PAPERLESS BILLING**

You can receive your utility bills via email notification. Just contact us in Customer Service or visit [midwestcityok.org](http://midwestcityok.org). After creating your account, go to e-billing on the site and make your selection. You will begin to receive your utility bill via email within 30 days. If you have questions, please call 739-1252 or 739-1254.

## **ONLINE PAYMENTS**

You can sign up to pay your monthly utility bill online by going to our website at mid-

[westcityok.org](http://westcityok.org) and creating an account or using the one-time payment option.

## **AUTOMATIC BANK DRAFT**

An application is available at Customer Service or by visiting <https://midwestcityok.org/206/Payment-Options>.

## **ADDITIONAL PAYMENT OPTIONS**

There are financial institutions and retail outlets that will send your monthly payment for you. (Please note these are not associated with the City utility office.) If you use one of these outlets, please allow enough time for your payment to be processed, mailed and posted to your account by the due date to avoid additional charges or fees.

*Utility bills not paid by 5 p.m. on the 25th day of the billing date are subject to disconnection and a \$25 processing fee.*

## **GARAGE SALE PERMITS**

You can pick up a permit at City Hall, 100 N. Midwest Blvd, Monday-Friday, 8 a.m. to 5 p.m. The cost for the permit is \$10, which includes three signs.

Utility accounts that are active and in good standing can submit a completed Garage Sale Application with a valid picture I.D. at [midwestcityok.org/164/Garage-Sales](http://midwestcityok.org/164/Garage-Sales).

Residents can have two garage sales per calendar year. Each sale can be held for up to three consecutive days.

# Utility Customer Service

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## **BUSINESS LICENSES**

We can assist you when you are applying for licenses. Applications are available on the City website at [midwestcityok.org//156/Business-Licenses-Permits](http://midwestcityok.org//156/Business-Licenses-Permits) or from the Customer Service office.

**FALSE ALARMS (SECURITY ALARMS)** Please note that any resident that has more than six false alarms during a calendar year is billed \$50 for reported false alarms. The fee is added to the monthly utility statement.

## **DEMONSTRATION PERMITS**

Applications for demonstration are filed with the Chief of Police. The forms are available at the police records office, 100 N. Midwest Blvd. Please allow seven days before the date of the demonstration. Once the packet is reviewed, you will be contacted by phone. For additional information, please contact the police records office at 739-1306.

**For complete information regarding the  
Utility Customer Service Department, please visit  
[midwestcityok.org//152/Utility-Customer-Service](http://midwestcityok.org//152/Utility-Customer-Service)**



This statue in Town Center Plaza honors our City's founder, W.P. "Bill" Atkinson who bought the land in the area that would become Midwest City after hearing speculation that an air field would be built nearby. Midwest City was incorporated on March 11, 1943 and named for the airfield's original designation as the Midwest Air Depot.

# Good Neighbor Property Maintenance

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## PROPERTY MAINTENANCE BENEFITS

Did you know that good property maintenance contributes to protection of property values for all homes and businesses in that area?

## PROPERTY MAINTENANCE AND CRIME

There have even been some recent studies that link increases in crime with litter, lack of lawn maintenance (failure to cut grass), and letting the lawn become extremely dry and brown.

We can all do our part in keeping our community beautiful by keeping our property in good repair. In addition, you can report properties in poor condition to the Midwest City Code Enforcement Office in our Neighborhood Services Department at 739-1005.

Some of the common reported conditions are:

- Grass and weeds over 12 inches high
- Accumulations of weeds, trash, debris, junk
- Poorly maintained or dilapidated structures (sheds, garages, fences)

- Major vehicle repair activity (including body work and painting) or a vehicle repair business in a residential area
- Unauthorized parking in a yard (soft surface parking)
- Property maintenance such as homes in need of painting or roofs in disrepair that are no longer structurally sound

### Call Police Dispatch at 739-1388 to report:

- Storing vehicles or recreational vehicles on streets instead of using off-street parking areas
- RVs or utility trailers parked or stored on residential streets for loading or unloading purposes for more than 72 hours.

### Call Stormwater at 739-1040 to report:

- Piles of dirt or sand or areas that cause problems with dust

### Call Building Permit Desk at 739-1210 to report:

- Building without proper permits

## Let's Keep Midwest City Beautiful and Safe!

All properties and buildings in our community are to be kept and maintained free of problems and conditions that could be considered unsightly or unsafe. Each property owner maintains his or her property to the curb or street, keeping sidewalks free of debris, weeds and obstructions. Please note that there are fines, penalties and possible abatement or even liens against the property for those who violate the City's municipal codes. ([midwestcityok.org/725/Ordinances](http://midwestcityok.org/725/Ordinances))

# Good Neighbor Practices

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## **BUILDING PERMITS**

The City of Midwest City has adopted the State Building Codes to ensure a consistent standard of quality and safety for the construction of all homes, additions, accessory structures or any other type of building.

If you are considering construction of any type or size, you will want to contact the Building Permit Desk to check local building regulations and permitting requirements. By doing this, you will help avoid costs to repair or correct poor quality work performed by unscrupulous contractors.

Contact the Building Permit Desk at 739-1210.

## **OUTDOOR BURNING**

Brush and tree limbs can be burned with a permit. Ninety day permits are \$25 and one year permits are \$75. Call the Fire Dept. at 739-1340 for more information.

## **ANIMALS**

For animal-related concerns, please contact the Animal Welfare Department at 739-1400. Some of the most common concerns are:

- Stray animal running loose in a neighborhood
- Owned animal that resident is not keeping contained
- Lack of food, water or shelter for a pet
- Deceased animal in the roadway

If at any time you feel your life is threatened by an animal, or if you have an animal-related emergency after business hours, please call 9-1-1 for assistance.

## **SPAY AND NEUTER YOUR PETS**

Spaying and neutering can dramatically reduce the number of animals on our streets. Stray animals pose a problem for our community. They cause car accidents, frighten children, and frequently end up in our shelter.

Every year millions of cats and dogs are euthanized or suffer as strays. According to WebMD Pets, some other reasons to spay and neuter:

- Our pets will live a longer, healthier life.
- Your neutered male will be much better behaved and won't want to roam away from home.
- It's cost effective compared to the cost of having and caring for a litter.



# Good Neighbor Practices

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## TAKE AN ACTIVE ROLE!

You can take an active role in keeping your neighborhood safe by reporting any incidence of disruptions of public peace or violations of public safety. Some common violations are:

- Suspicious persons or vehicles.
- Property vandalism, including graffiti.
- Speeding vehicles
- Loud noises or music from homes or vehicles to the extent it can be heard outside the property boundary or vehicle.
- Door-to-door solicitors who don't have the required permit.
- Discharging fireworks within the City limits.
- Illegal dumping or burning without a permit.
- Illegal drug activity.

## NUMBERS TO CALL

For emergencies, call 9-1-1. For non-emergencies, (24 hours a day), call 739-1388.

For assistance with traffic issues and speeding, call 739-1311.

For police records, call 405-139-1300 or 405-739-1320

For assistance with issues such as internet safety, personal and neighborhood safety, contact the Community Action Officer unit at 739-1021.

*You can find a complete Home Security Audit Checklist in the Safety/Crime Prevention section of the Police Department's page on our website at [midwestcityok.org](http://midwestcityok.org).*

## HOME SECURITY TIPS

- Make sure trees or shrubbery don't obscure the view of your doors and or windows from the street.
- Make sure your shrubbery or other structures don't provide a place where an intruder could hide undetected.
- Uncollected mail, newspapers and cob webs can give the impression that no one is at home.
- Keep all outdoor storage sheds, pool houses, and other exterior buildings securely locked.
- Keep garage doors, vehicle and home doors closed and locked at all times.
- Ground floor doors or windows which are open, unlocked or have broken glass can be inviting to an intruder.
- Keep all entrances to your home illuminated with at least 60-watt bulbs.
- Don't leave valuables or other items of interest in plain view in any vehicles parked outside.
- Install a wide angle peep-hole viewer in all doors where visitors are admitted to your home.
- Keep your doors and windows locked when you are home.
- Don't leave window shades or blinds open when you are away from home.
- Install lights that are controlled by timers when you are not home in the evening hours after dark.
- Make sure to do a current inventory of the valuables inside your home. Include makes, models, serial numbers.

# Neighborhood Services

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The Neighborhood Services Department is comprised of three divisions: Neighborhood Initiative, Neighborhoods in Action and Code Enforcement. The three divisions work together to provide the best quality of life for Midwest City residents. Through a combined effort, the department is able to assist with the social issues facing our community and neighborhoods.

## NEIGHBORHOOD INITIATIVE

Three initiative coordinators assist over 30 neighborhood associations throughout the community by identifying the needs of families and putting them in touch with the appropriate service or program. In addition, the coordinators meet regularly with the associations and assist them in helping to organize special events and activities, such as the annual Neighborhood Night Out event.

To learn more about the Neighborhood Initiative program, call 739-1005.

## NEIGHBORHOODS IN ACTION

This program allows the City to provide many needed services for our residents such as free GED classes, free homework assistance/tutoring assistance, juvenile community service work, youth summer camps, health and wellness classes and much more.

The Neighborhoods in Action program is located at 1124 N. Douglas Blvd.

To learn more about the Neighborhoods In Action program, call 736-1973.

## CODE ENFORCEMENT

Code Enforcement makes sure that both residences and businesses are in compliance with City codes to ensure that our community stays safe and clean.

To learn more about Code Enforcement, call 739-1005.



**The City of Midwest City's website is packed with information about:**

- **Our local government, your elected officials, and a map of the wards**
- **City services and programs**
- **Parks and Recreation programs, calendar of events, park locations and amenities**
- **Public Safety including information about the MWC Police Department and Fire Department**
- **Upcoming events**
- **City news**
- **City job openings**
- **Ways to report any concerns**
- **Ways to stay connected**

**[midwestcityok.org](http://midwestcityok.org)**



# Residential Solid Waste Services

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## RESIDENTIAL TRASH COLLECTION

Residential trash is collected weekly at the curb. Here is what you need to know about this service:

- One 95-gallon cart is provided for each residence.
- Additional carts are available for \$7.73 per cart, per month. Contact Customer Service at 739-1252 to request additional carts.
- For smaller households, 65-gallon carts are available instead of the 95-gallon carts at a savings of \$2.36 per month. Contact Customer Service at 739-1252 if you prefer the smaller cart.
- Place your cart at the curb at least five feet from any other cart, mailbox, or other obstruction.
- You can place your cart at the curb as early as 7 p.m. on the evening prior to your collection. Please make sure the cart is at the curb no later than 7 a.m. the day of your collection.

## SPECIAL ROLL-OUT SERVICE

This cart roll-out service is available when all residents at the service location are disabled. Requests can be sent to: Public Works Department, 8730 SE 15th St., Midwest City, OK 73110.

When you request this service, please include a physician's statement. If the request is approved by the Sanitation Supervisor, the cart will be rolled, dumped and returned at no extra charge.

## CURBSIDE RECYCLING

Our service is commingled, single stream collection, meaning you do not need to separate your recyclables. They can all be placed into the same cart.

Curbside collection is every two weeks. You can find the collection schedule and a complete list of items that we can, and can't accept, for recycling by visiting: [midwestcityok.org/269/Curbside-Pick-up](http://midwestcityok.org/269/Curbside-Pick-up)

Some of the items we can accept include:

- Cardboard and paper bags
- Paperboard (milk cartons)
- Junk mail and phone books
- Newspaper, magazines, office paper
- Aluminum cans
- Steel and tin cans
- Plastic jugs/bottles (#1 and #2 only)

## HOUSEHOLD HAZARDOUS WASTE (HHW)

Disposal of HHW is by appointment and is free to MWC residents.

## HHW DISPOSAL HOURS

- Monday, Wednesday and Friday from 7:45 a.m. to 3 p.m.
- Contact 739-1049 to make an appointment for bringing your hazardous items to the department.

# Residential Solid Waste Services

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## WHAT IS HOUSEHOLD HAZARDOUS WASTE?

Many consumer products contain chemicals that, if improperly used, stored, or disposed of, may be hazardous to human health or the environment. These items must be disposed of in a safe manner. The chemicals in these products become hazardous wastes when they are no longer wanted and are not disposed of properly.

Some examples include:

- Paint, stains and varnishes
- Pesticides and herbicides
- Solvents, cleaners, and automotive products

## COMPOST FACILITY

The compost facility is located at 7420 NE 36th St.

## COMPOST FACILITY HOURS

- Tuesday and Thursday from 8 a.m. to 3 p.m.
- Saturday from 8 a.m. to 3 p.m.
- Closed on holidays.

Items that are accepted:

- Leaves and grass clippings
- Brush
- Other forms of green waste
- Wood material - the length of the wood material needs to be eight feet or less and less than 20 inches in diameter.

**Please note: We can only accept paper lawn and refuse bags.**

## PROOF OF RESIDENCY

Be sure to bring your proof of residency to the compost facility or the Transfer Station: Your most recent MWC utility bill and a current driver's license.

## QUARTERLY BULK WASTE PICK UP

We pick up your bulk waste at your curb on a quarterly basis. You can find more information and the schedule for your area of the city on our website at [bit.ly/MWCbulk](http://bit.ly/MWCbulk).

Here's some information you need to know:

- Make sure your bulk waste is at your curb (*but not on the street*) **by 7 a.m.** on the Monday of your collection week **but not before 5 p.m.** on the Friday before your week.
- Once you place your bulk waste at the curb for your collection week, leave it out all week. The number of collections we make determines when we can get to your street.
- Leave at least five feet of space on both sides of the bulk waste. Don't put it near your mailbox, trees, electric box, gas meter, power lines or any other obstacle. Make sure there are no vehicles parked in front of your bulk waste or we won't be able to collect it.
- Make sure you don't place waste at your curb after the crews have passed by your house. We can make only one pass on each street.

# Residential Solid Waste Services

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- We have information about other disposal options on our website including recycling, compost facility, the landfill, and HHW drop off.
- All items must come from the household where they are set out.
- We will collect up to four cubic yards, which is about two pickup loads or a large, 10-foot sofa.
- Glass plates and mirrors must be boxed, wrapped and the edges must be taped. *(Please note that our equipment may break and shatter plates of glass and mirrors and leave shards in your yard.)*

## SPECIAL PICK UP SERVICE

You can request a Special Bulky Trash Pick-Up for large amounts of brush and/or large bulky household items for a fee.

## FEES FOR SPECIAL PICK UP

\$55 per 1/2 hour (\$55 minimum charge)

## REQUESTING SPECIAL PICK UP

Request your pick up by calling Public Works at 739-1066.

## WHAT YOU NEED TO KNOW

- All pick-up items need to be at the curb
- All pick-up items need to be five feet from objects such as a mailbox, car or gas meter.

(Please note that we cannot pick up household appliances.)

## EAST OAK LANDFILL

In addition to the bulk pick up, residents can deliver and dispose of trash and debris at the East Oak Landfill at 3201 Mosley Road in Oklahoma City. You will be charged the City's discounted rate depending on the size of your load.

- A car or pickup is \$28.52 per load
- A vehicle with a trailer (maximum of 16 feet) is \$57.06 per load

Make sure to take a copy of a current Midwest City utility bill and a driver's license that matches the information on the bill to get the City's discounted rate.

The facility accepts non-hazardous residential solid waste, organic waste, and construction or demolition debris.

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## Commercial Solid Waste Services

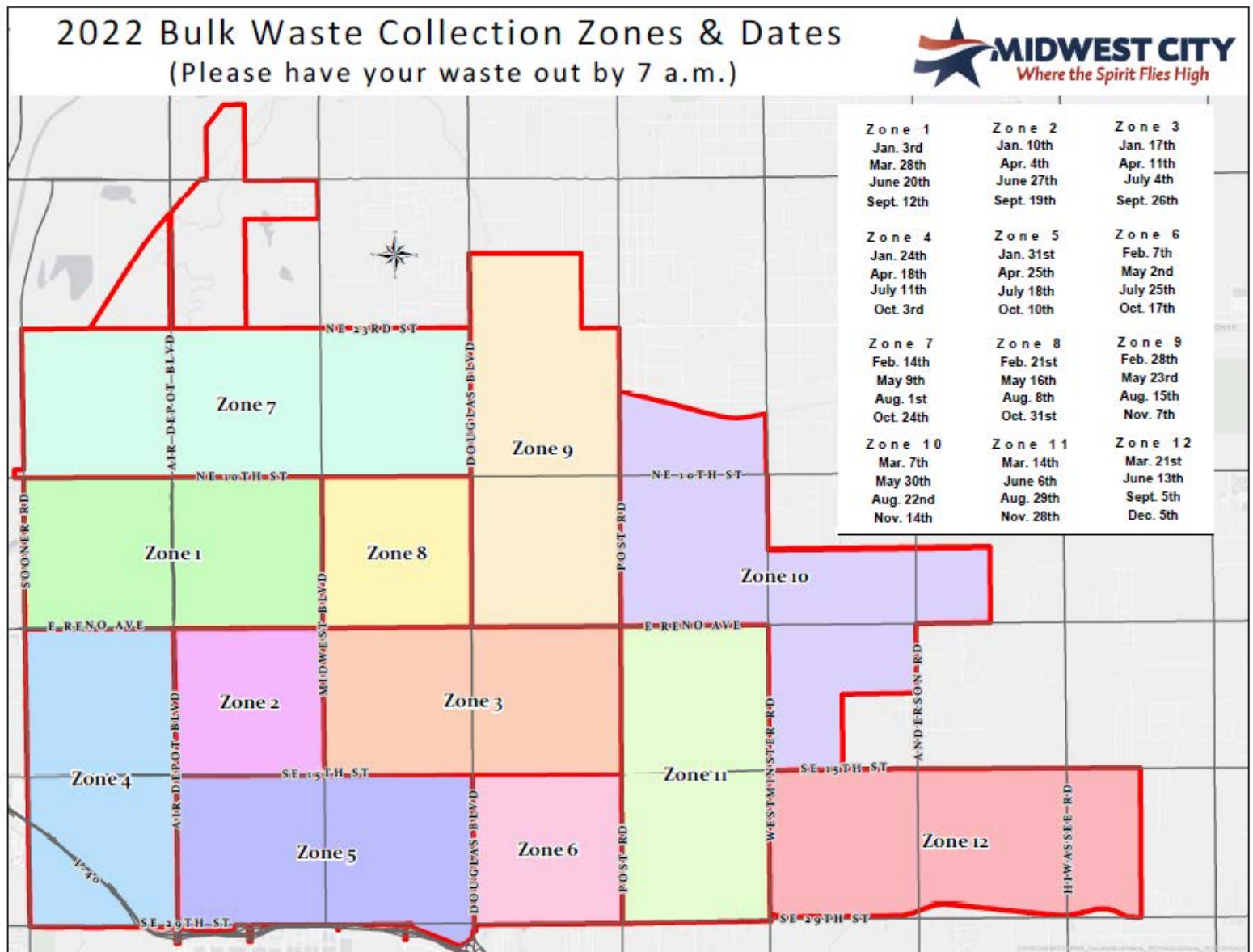
Commercial waste is collected in four, six, or eight yard containers and picked up weekly based on the needs and the contract for service.

Compactors are also available to commercial customers and are serviced by contract with Republic Services.

There is a self-service cardboard recycling center that is open daily during daylight hours. The cardboard recycling center is located at 8730 S.E. 15th Street.



# Bulk Waste Collection Zones & Dates



# QUARTERLY CURBSIDE BULK WASTE COLLECTION GUIDELINES

Quarterly Curbside Bulk Waste Collection starts in January! Here is what you need to know:

- Make sure your bulk waste is at your curb (**NOT ON THE STREET**) by **7 a.m.** on the **Monday** of your collection week, but not before 5 p.m. on the Friday before your week.
- Once you place your bulk waste at the curb for your collection week, **leave it out all week.** The number of collections we make determines when we can get to your street.
- Leave at least five feet of space on both sides. Don't put it near your mailbox, trees, electric box, gas meter, power lines or any other obstacle. Make sure there are no vehicles parked in front of your bulk waste or we won't be able to collect it.
- Make sure you don't place waste at your curb after the crews have passed by your house. We can make only one pass on each street.
- Visit us at [midwestcityok.org](http://midwestcityok.org) for other disposal options including recycling, the compost facility, taking items to the landfill, and using our HHW drop off.
- If you have questions, call Public Works at 739-1066.

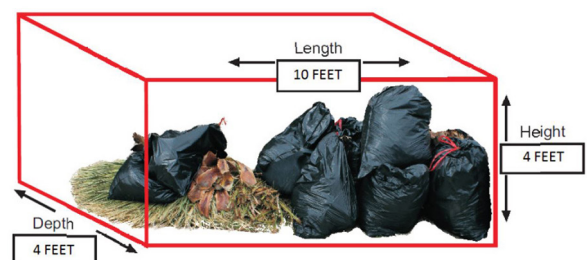
## WHAT WE CAN TAKE

- **Furniture & Household Items** (Sofa, chair, table, buffet, bed, dresser, box spring, mattress, floor lamp, crib, playhouses, etc.)
- **Carpet** (rolled)
- **Tree Limbs** (branches and tree trimmings placed together in piles with individual branches no longer than eight feet and no larger around that 20" diameter)
- **Bagged or Boxed Yard Waste** (leaves, grass, twigs, weeds, small limbs)
- **Bagged Household Items** (small items such as plastic planters, toys, etc.)
- **Glass** (Plates of glass and mirrors must be boxed, wrapped and the edges must be taped. **Please note:** Our equipment will break and shatter plates of glass and mirrors. We aren't responsible for glass shards left in your yard.)
- **All items must come from the household where they are set out.**
- We will collect up to **four cubic yards**, which is about two pick up loads or a large, 10-foot sofa. (See example shown.) If you have more waste, the fee is \$20 per cubic yard.)

## WHAT WE CAN'T TAKE

- **Metal and metal appliances** (washers, dryers, stoves, hotwater tanks, bicycles, bed frames, etc.)
- **Construction Materials** (concrete, dirt, bricks, roofing materials, etc.)
- **Tires, any shape or size**
- **Automotive Parts** (including parts from boats, motorcycles, and mopeds)
- **Household Hazardous Waste** (paint, oils, herbicides, pesticides, light bulbs, etc.)
- **Medical Waste**
- **Electronics and E-waste** (computers, printers, scanners, phones, fax machines, etc.)

See [midwestcityok.org](http://midwestcityok.org) for other options.



**Restrictions for Size of Bulk**  
(Approximately the size of two standard pick up truck loads)

# MWC Form of Government

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The City of Midwest City has a council-manager form of government. In this form of municipal government, an elected council is responsible for making laws and broad policy decisions. The city council appoints a city manager who is responsible for supervising government operations and implementing the policies adopted by the council.

## CITY MANAGER

The city manager functions as the chief executive of the government organization. Like a private CEO does for a company, the city manager serves as the chief advisor to the city council in addition to overseeing the operations of the organization.

## COUNCIL

The city council is the legislative body for the City. Its role is to adopt laws and policies to govern the City. The city council members are elected by residents of the individual wards they represent.

You can find information about the Midwest City council members at [midwestcityok.org/154/Mayor-City-Council](http://midwestcityok.org/154/Mayor-City-Council).

## MAYOR

The mayor is an equal voting member of the city council who is elected at large by the residents of the City.

The Mayor presides over council meetings and officially represents the City in the

community as well as on the state and national level.

## RESIDENTS

Under the council-manager form of government, Midwest City actively engages and involves residents in the community to serve on boards and commissions, and to participate in public meetings and visioning sessions.

## COUNCIL MEETINGS

The regularly scheduled meetings of the Council/Authorities are held in the Council Chambers. Find a full schedule of council and committee meetings at [www.midwestcityok.org/citycouncil](http://www.midwestcityok.org/citycouncil). The meetings are streamed live on the City's YouTube channel. The recorded video of the regular meetings is available on Midwest City's YouTube channel within 48 hours.





# Ward Map

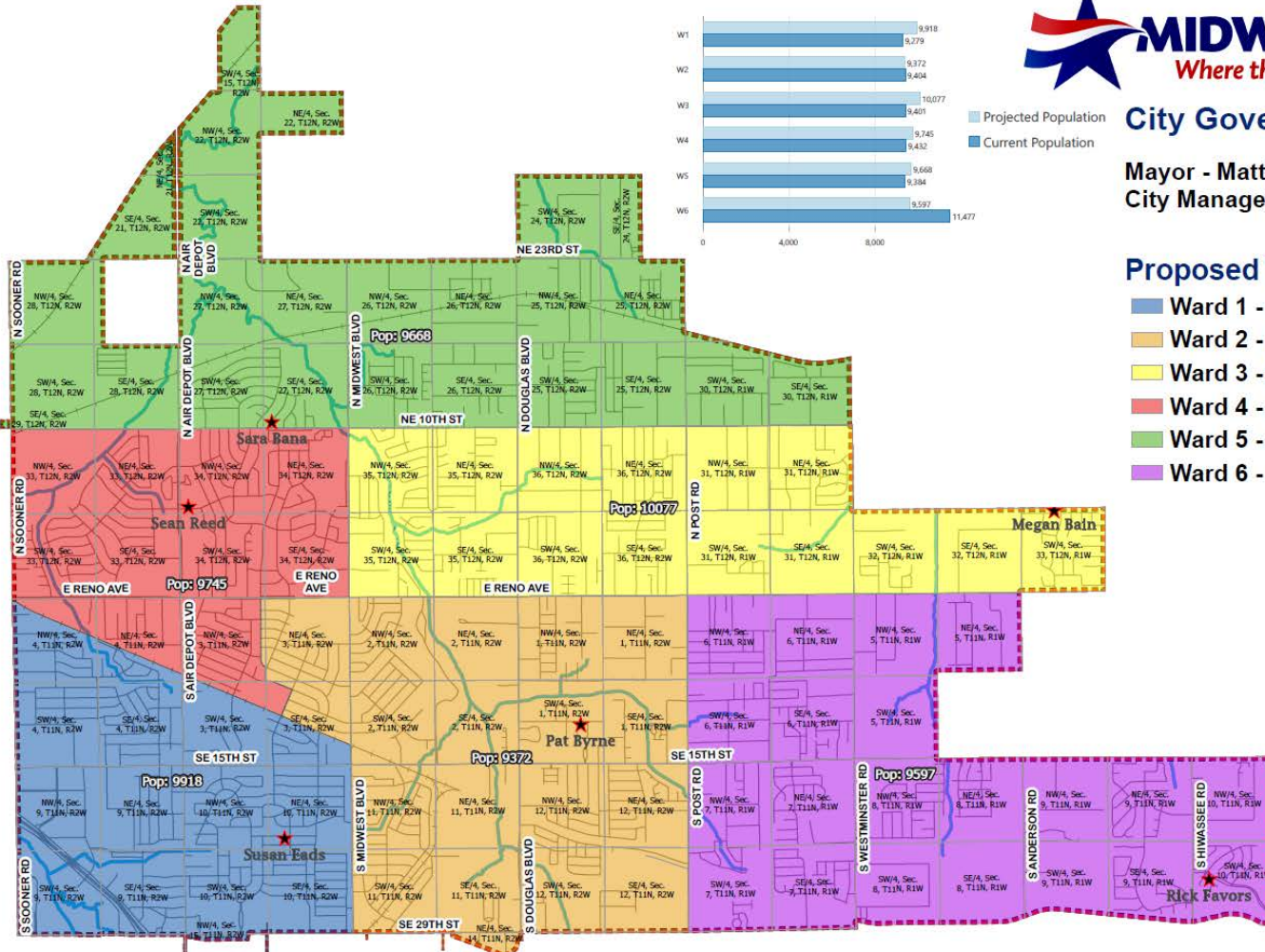
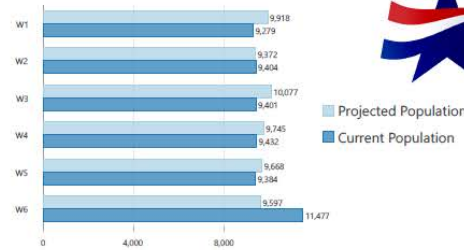


## City Government

Mayor - Matthew D. Dukes, II  
City Manager - Tim Lyon

## Proposed Ward Boundaries

- Ward 1 - Susan Eads
- Ward 2 - Pat Byrne
- Ward 3 - Megan Bain
- Ward 4 - Sean Reed
- Ward 5 - Sara Bana
- Ward 6 - Rick Favors



1 in = 3,000 ft  
when printed actual size  
on 11"x17" paper

### DISCLAIMER

This map is a general information public resource. The City of Midwest City makes no warranty, representation or guarantee as to the content, accuracy, timeliness or completeness of any of the information provided on this map. Any party's use or reliance on this map, or any information on it, is at that party's own risk and without liability to the City of Midwest City, its officials or its employees for any discrepancies, errors or variances that may exist.

# Helpful Numbers

Accounts Payable Department	(405) 739-1241	
Animal Issues	(405) 427-6640	(405) 427-6646
Animal Permit	(405) 739-1252	(405) 739-1254
Auction Permit	(405) 732-2281	
Birth/Death Certificate Information - OKDHS	(405) 271-4040	
Building Permits	(405) 739-1210	(405) 739-1211
Building Dangerous	(405) 739-1005	
Building Vacant and Open	(405) 739-1005	
Burn Permits	(405) 739-1340	
Bus Service / para-transport info	(405) 739-1216	
Chamber of Commerce	(405) 733-3801	
Citation	(405) 739-1280	
City Attorney	(405) 739-1203	
City Clerk	(405) 739-1240	
City Manager and Asst City Manager's Office	(405) 739-1204	
City Prosecutor / Asst City Attorney	(405) 739-1284	
Code Enforcement	(405) 739-1005	
Community Center Rental	(405) 739-1293	
Convention and Tourism	(405) 455-1818	
Court Clerk's Office	(405) 739-1280	
Customer Service, Utilities	(405) 739-1252	(405) 739-1254
Demonstration Permit	(405) 739-1306	
Dispatch, Non-Emergency Number	(405) 739-1388	
Dogs, Excessive Barking	(405) 739-1388	
Dumping, Illegal	(405) 739-1005	
Election Information (local)	(405) 739-1240	
Election Information - OK County Election Board	(405) 713-1515	
Electrical Permits	(405) 739-1210	(405) 739-1211
Employment Opportunities with Midwest City	(405) 739-1236	
Fair Housing Information	(405) 232-3247	
Fire/Police Emergency	911	
Flyers/Handbills on Door or Vehicle	(405) 739-1252	(405) 739-1254
Food Stamps	(405) 739-8000	
Garage/Yard Sale Permit	(405) 732-2281	
Golf - John Conrad Golf Course	(405) 732-2209	
Golf - Hidden Creek Golf Course	(405) 732-9999	
Graffiti - In Progress	911	
Graffiti - Hot Line	(405) 739-1005	
Hazardous Waste-Old Paint, Cleaning Prod. Etc	(405) 739-1049	
Health Department	(405) 427-8651	
Home Businesses, Illegal	(405) 739-1210	(405) 739-1211
Hotel -Sheraton at Reed Center	(405) 741-7333	
Housing rehab/repair	(405) 739-1216	
Information - What Department	(405) 732-2281	
Inspections, New Buildings	(405) 739-1210	(405) 739-1211
Junk in Yards	(405) 739-1005	
Juvenile Community Service Number	(405) 736-1973	
Juvenile Probation Number	(405) 739-1350	(405) 732-2281

Legal Aid - Oklahoma County Civil Cases	(405) 521-1302	
Library	(405) 732-4828	
Mayor's Office	(405) 739-1204	
Non-Emergency Numbers (Police, Fire)	(405) 739-1388	(405) 739-1340
Parade Permit	(405) 739-1306	
Park Maintenance	(405) 739-1060	
Park Pavilion Rental	(405) 739-1293	
Park Sports and Recreation Programs	(405) 739-1293	
Planning Department	(405) 739-1223	
Plumbing Permits	(405) 739-1210	(405) 739-1211
Police, Records	(405) 739-1306	(405) 739-1320
Pool Questions	(405) 739-1293	(405) 739-0066
Pool - Rental, Party Planning, etc.	(405) 739-1288	
Potholes	(405) 739-1060	Option 7
Recycling	(405) 739-1060	Option 6
Road Construction Complaints	(405) 739-1060	Option 7
Sanitation Holidays	(405) 739-1060	Option 5
School District (Mid-Del Public Schools)	(405) 737-4461	
School District (OKC Public Schools)	(405) 587-0000	
School District (Crutcho Public Schools)	(405) 427-3771	
School District (Choctaw-Nicoma Park Public Schools)	(405) 769-4859	
School Zone Lights	(405) 739-1060	Option 7
Senior Center	(405) 737-7611	
Sewer, Back Up in Home or Business	(405) 739-1066	
Sewer Leak	(405) 739-1066	
Sewer After Hours Emergency Only	(405) 739-1383	
Sidewalk, Repair	(405) 739-1060	Option 7
Signs Down	(405) 739-1060	Option 7
Solicitor Permit/Peddler Permit	(405) 739-1252	(405) 739-1254
Street Lights Out - OG&E Customer Svc	(405) 272-9741	
Storm Shelter Registration	(405) 739-1356	Option 7
Traffic Signals Down	(405) 739-1060	Option 1
Transfer Station - (Debris / Trash Drop Location)	(405) 739-1060	Option 5
Trash, Cart Problem	(405) 739-1060	
Trash, What's my schedule (Residential)	(405) 739-1252	(405) 739-1254
Trash, What's my schedule (Commercial)	(405) 739-1060	Option 5
Trash, Missed Pickup or Trash Out Too Early	(405) 739-1060	Option 5
Trash, Need Bulky Pickup Scheduled	(405) 739-1060	Option 4
Trees, Hazardous & on City Property	(405) 739-1060	Option 7
Unemployment - Employment Securities Comm.	(405) 557-7100	
Vehicles, Blocking Traffic or Sight	(405) 739-1388	
Vehicles, Junk	(405) 739-1005	
Vehicles, oversized on public property	(405) 739-1005	
Vehicles, oversized on public streets	(405) 739-1388	
Vehicles, Parked on Yard	(405) 739-1005	
Water Leaks - Day before 5:30 p.m.	(405) 739-1252	(405) 739-1254
Water Leaks - After Hours Emergency Only	(405) 739-1383	
Weeds/Grass over 12" High.	(405) 739-1005	
What Ward Am I?	(405) 732-2281	
Zoning Questions	(405) 739-1223	(405) 739-1265





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