



# MIDWEST CITY 2021 MUNICIPAL REPORT

## **Mission Statement:**

It is the mission of Midwest City to maximize the quality of life for our citizens through professional services, proper management of existing resources and appropriate planning.



## MIDWEST CITY HISTORY

Midwest City came into being in 1941 after its founder, W.P. "Bill" Atkinson, discovered the U.S. War Department was building a new airbase on the south side of Southeast 29th Street in eastern Oklahoma County. The base, originally named the Midwest Air Depot, was built a short time later and became Tinker Air Force Base.

Mr. Atkinson found that the US Government wanted a full-service community to support its airmen and employees, one that would have entertainment, schools, shopping, and other businesses nearby. He enlisted the help of Seward Mott, a master land planner, to create the vision that would become the Town of Midwest City, Oklahoma.

An election was held on January 4, 1943, and voters unanimously chose to incorporate the new community. On March 11th of the same year, the Oklahoma County Board of Commissioners formally incorporated Midwest City. At the time, Midwest City consisted of a population of only 366 spread across 212 acres. On August 19, 1948, a city charter was approved and filed and the City of Midwest City was born.

The area grew quickly, and less than a decade later it was named "America's Model City." Today, we have approximately 60,000 people, making it the 8<sup>th</sup> largest city in the state. It is now the center of commerce for the East Oklahoma City metro, with quality schools, vibrant shopping centers, beautiful parks, excellent healthcare facilities, and a business-friendly, Council-Manager form of government.



Midwest City places great importance on quality of life issues such as public safety, recreational opportunities, and cultural events. Community leaders have developed a diverse economic base that has helped the City through some of the country's most difficult economic times. Our largest employers include Tinker Air Force Base, St. Anthony's Midwest Hospital, the Mid-Del Public Schools, Rose State College, and Century Martial Arts. Although it is part of a metropolitan area of over 1.4 million people, Midwest City has preserved a hometown feeling while offering all of the conveniences of a big city.

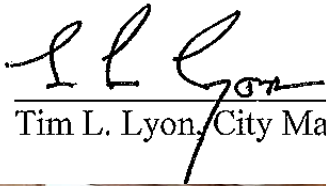


## A MESSAGE FROM THE CITY MANAGER

Midwest City Council members, Residents, and Merchants,

We are pleased to present the 2021 year-end report for Midwest City. As you will see, we have had a great year recovering from the pandemic and the ice disasters. Thank you all who have been faithful to shop local and keep our economy healthy and quality of life above average.

We have much to look forward to in 2022 such as the creation of a Hospital Medical District and the development of Carburetor Alley in the Original Square Mile. We will release an Air Depot Study and Redevelopment Plan and a Capital Infrastructure needs Assessment and Comprehensive Funding Plan. The renovation of the Council Chamber should begin and will make it more accessible and user-friendly. Internally, we have plans to develop a new leadership training to implement a “Continuous Improvement Process” for City Staff.



Tim L. Lyon, City Manager



### City Council Priorities

In 2021, the Council worked closely with City Management to continue the growth of our community. Our priorities mirror those of the management team where we work to bring the best services to our citizens and to identify areas that can improve customer service and delivery of those services. Lastly, we remain committed to answering the concerns and issues of our constituents and helping mitigate those issues. For those constituents that contact us with positive things, thank you! We truly appreciate it.

Sincerely,  
Mayor Matt Dukes  
for the Council

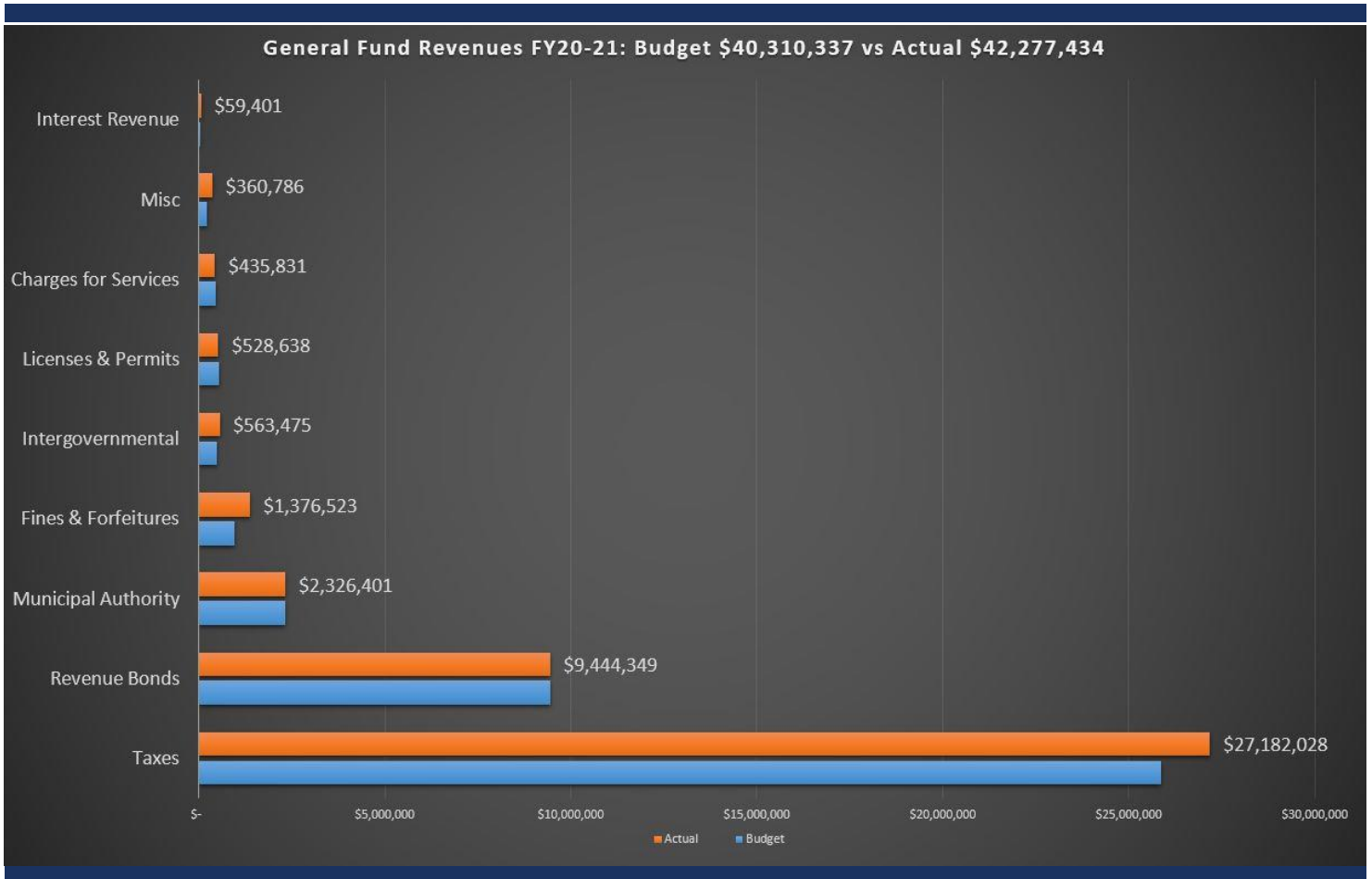


# Midwest City Budget Overview

## ACCOUNTING BASIS

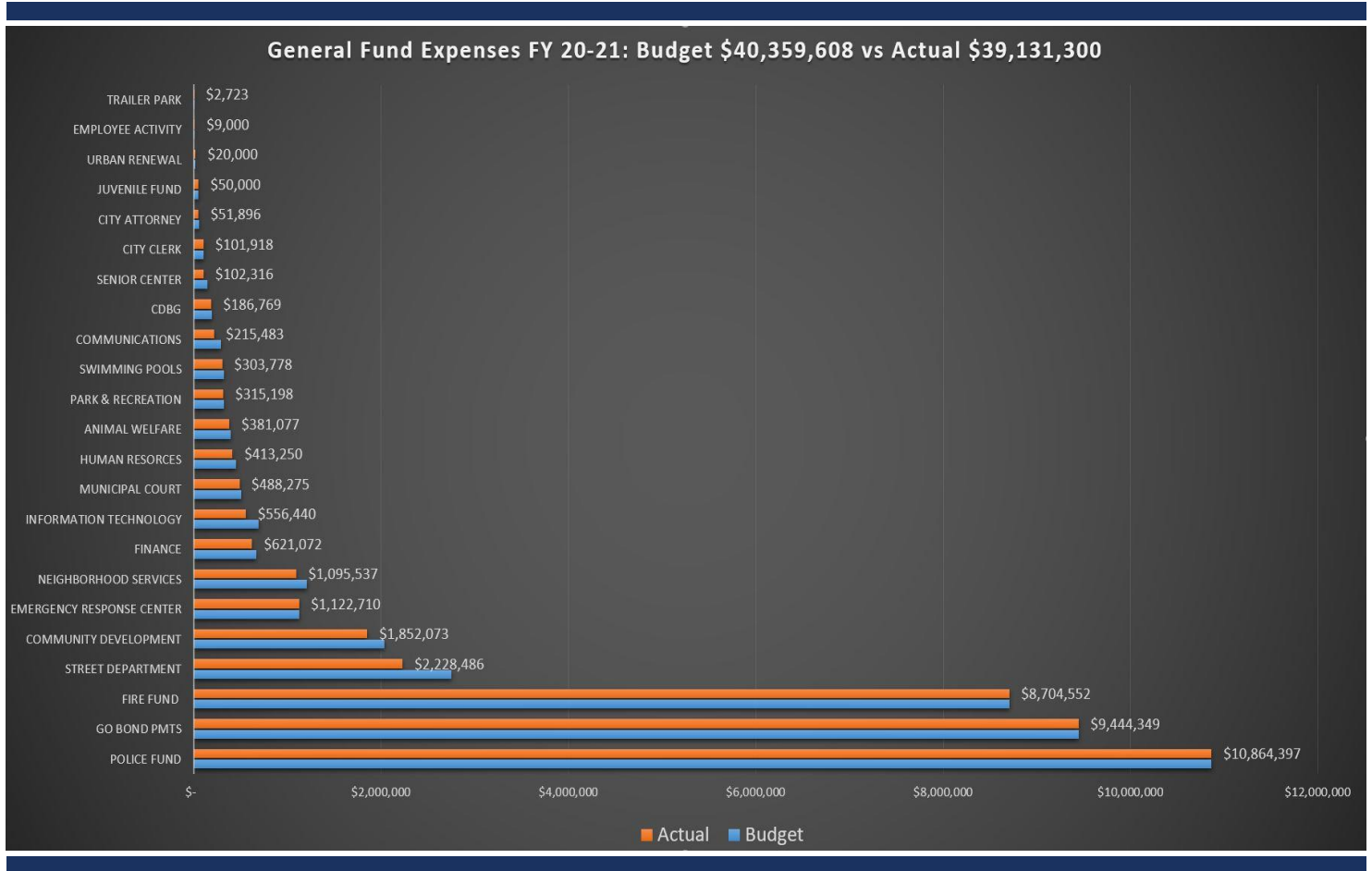
The City of Midwest City's budget is best characterized as being developed on a cash basis with the exception of utility receivables. The budget is adopted at the department level as allowed by Title 11 of the Oklahoma Statutes, Section 17-215(d). The operating budget is an estimate of revenues and expenditures for one fiscal year.

## General Fund Revenues for FY20-21 (Budget vs. Actual):

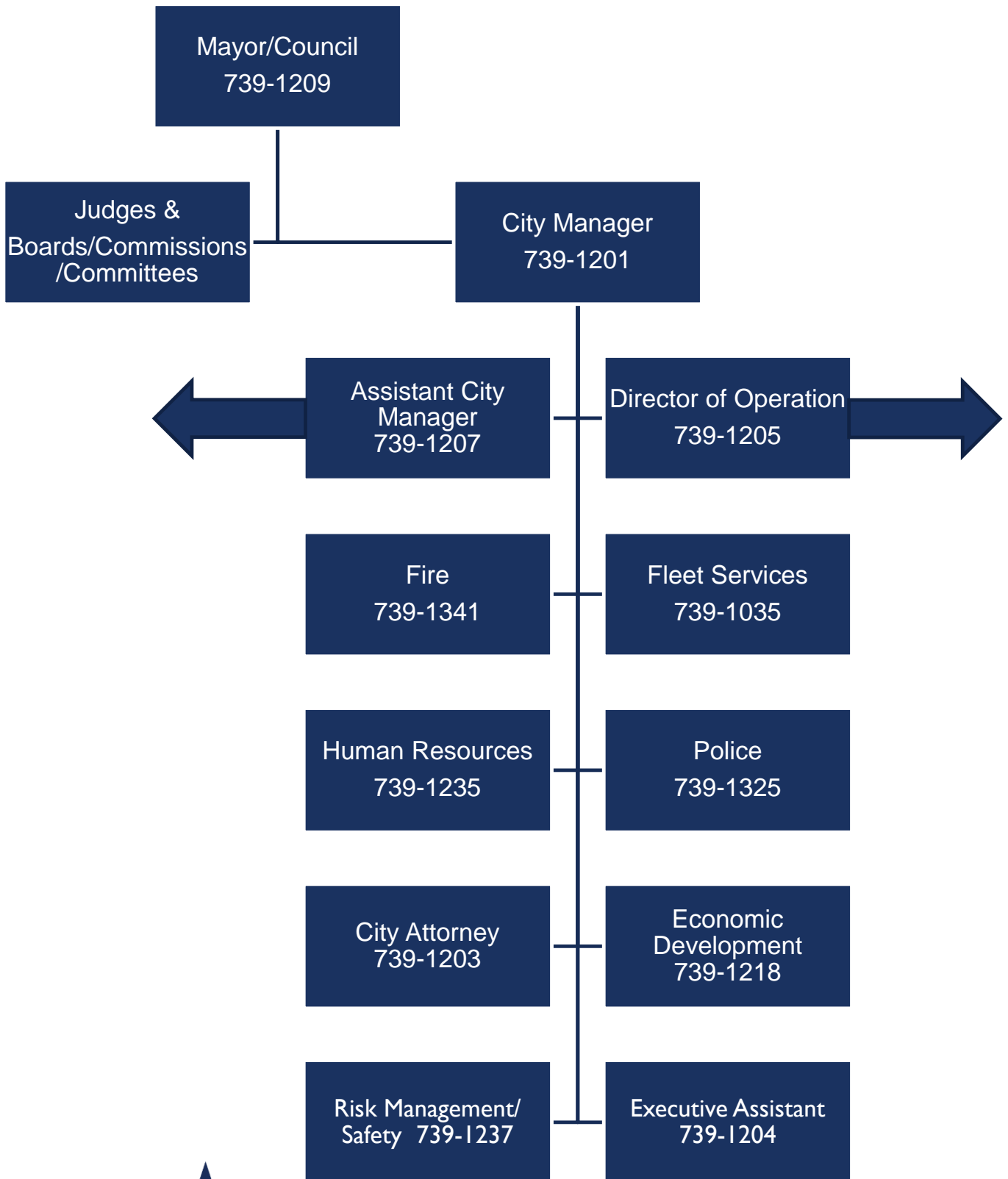


# Midwest City Budget Overview continued

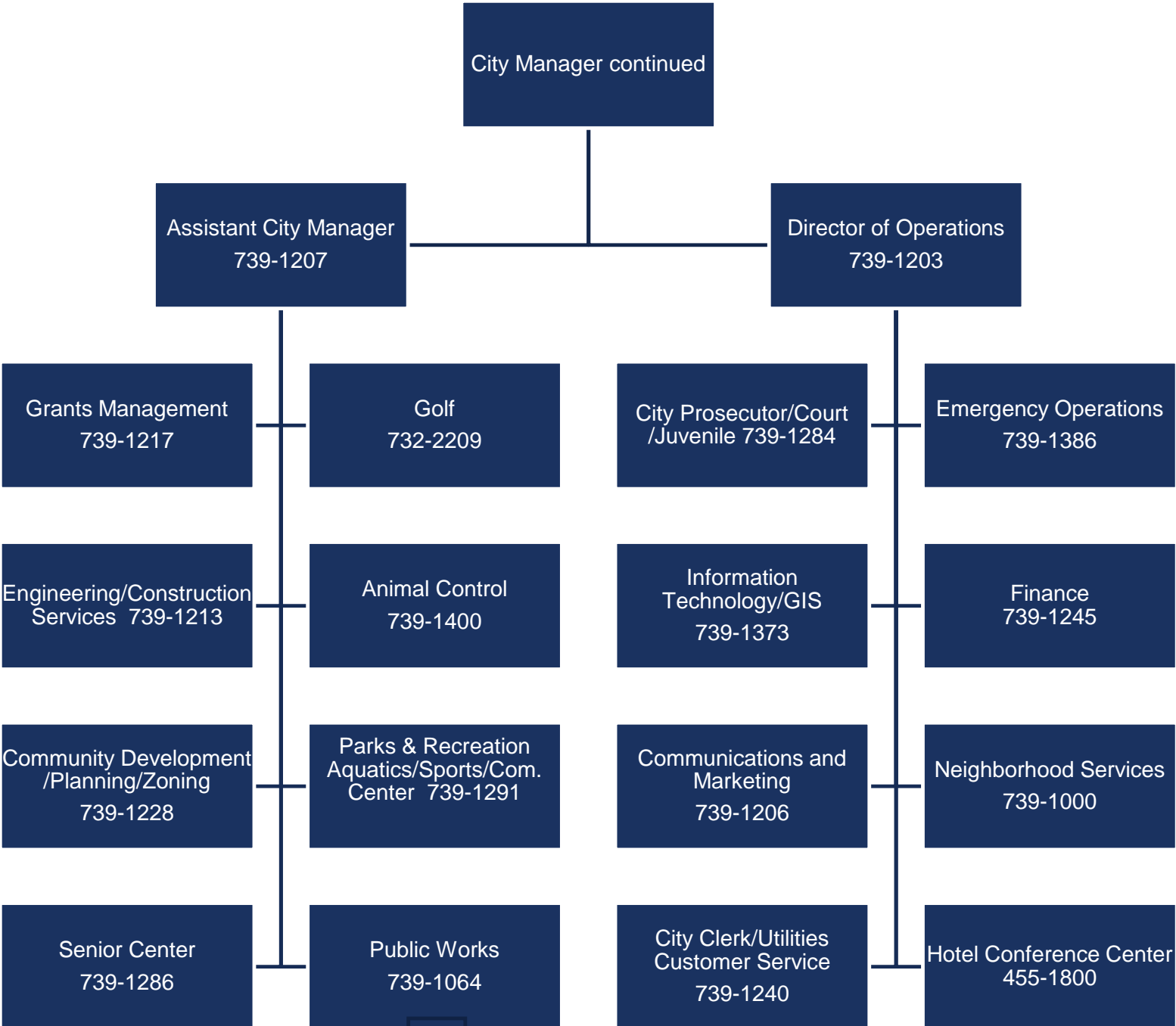
## General Fund Expenses for FY20-21 (Budget vs. Actual):



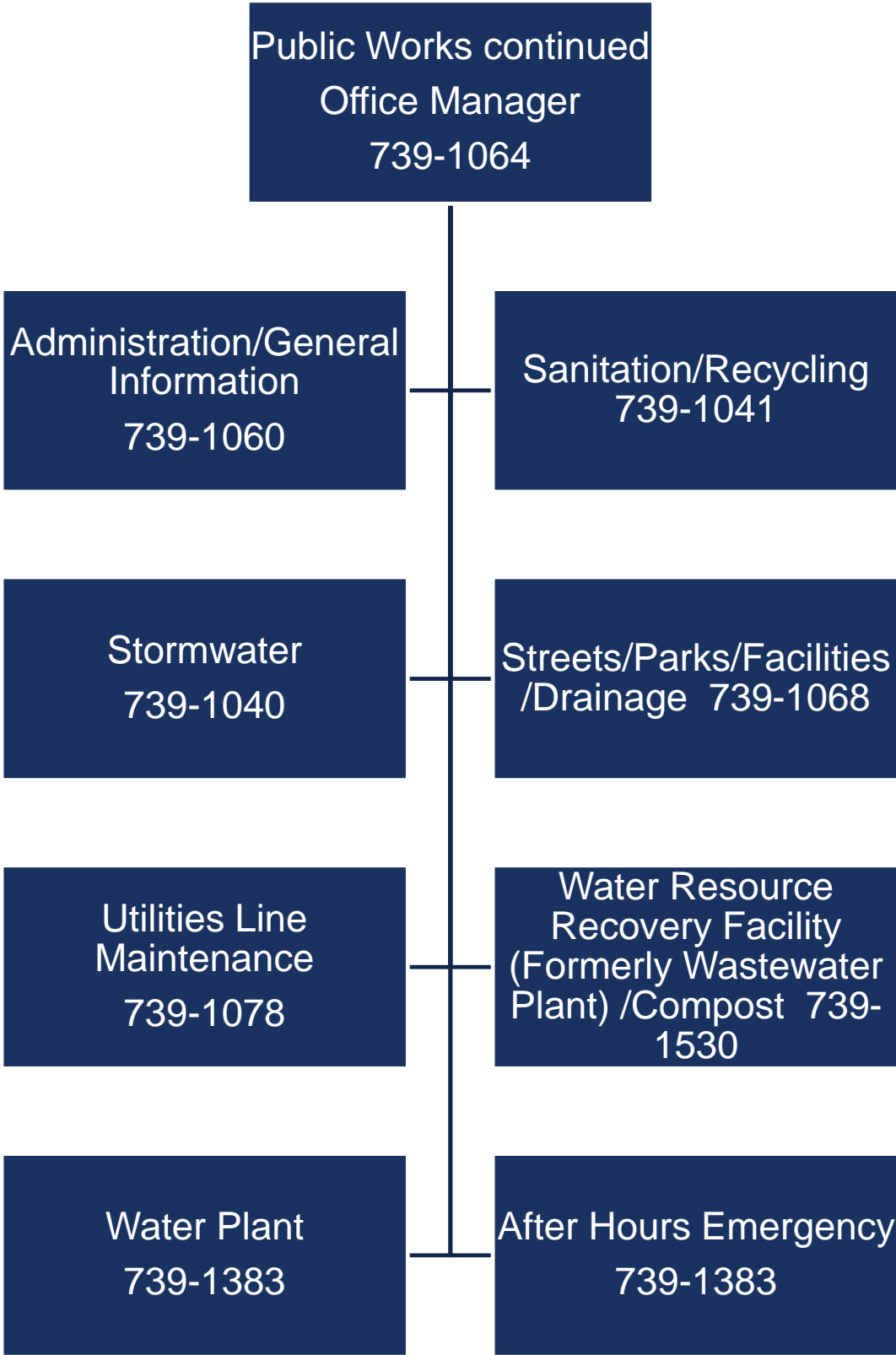
# City of Midwest City Organizational Chart



# City of Midwest City Organizational Chart continued



City of Midwest City Organizational Chart continued





## Midwest City Staff 2021 Community Outreach

Grants Management works with the public daily to provide assistance through its various programs, referrals to other providers, and works to seek grant opportunities of benefit to Midwest City. Public documents, comment periods, and public hearings through the Citizens' Advisory Committee provide the public opportunities to comment on needs in the community, annual action plans, and annual reports. They also organized a fundraiser to give every Autumn House resident a gift bag during the holidays.

Human Resources coordinated with the City employees to adopt thirteen families for Christmas, providing gifts to 43 children in the community. They put together small baggies of candy and handwritten notes of gratitude and distributed them in person to all the City employees as a gesture of encouragement and appreciation.

Midwest City and the Midwest City Chamber of Commerce partnered on several outreach programs in 2021 such as the citywide hiring event and Picnic with Protectors and Public Works, both of which were well attended.

Neighborhoods in Action assisted between 14 to 20 residents weekly with food; worked with approximately 60 juveniles assigned by court order to complete community service; and helped 925 clients with tax returns through the VITA Program.

Neighborhood Services supported 28 active neighborhood associations; assisted with six neighborhood events; coordinated four Restore Midwest City Projects; and organized and worked the 11th Annual Sam's Club Food Drive, raising \$30,000 worth of donated food for over 150 families, Autumn House residents, and Midwest City School food pantries.

Fire Department was able to visit and educate several schools and preschools; however, they were limited due to ongoing COVID issues.

Police Department continued the Homeless Outreach Program and Shop with a Cop.

Senior Center continued to partner with the Oklahoma County Senior Nutrition Program, serving around ninety meals to senior citizens throughout the year. At the height of COVID, they offered the drive-thru style lunch service as well.



## 2018 General Obligation Bond Projects Update

**Parks and Recreation:** In January 2021, we broke ground on the new state-of-the-art **MAC (Multi-Athletic Complex)** that will be able to host baseball, softball, lacrosse, football, and macro and micro soccer. The first “play ball” is set to ring out in the Spring of 2022.

**Reed Baseball Complex** saw major construction completed in 2021. We expect the completion of this project by Summer 2022.

We had an impressive groundbreaking for the **WP Bill Atkinson Park** with members of his family present. Construction and ongoing utility work are steady, and we hope to open the park toward the end of August 2022.

In September 2021, we received Federal grant funds to supplement our bond money for **Mid-America Park** Renovations. Construction plans have been developed and requests for proposals have opened.

**John Conrad Golf Course** irrigation, seeding, and sodding were completed in 2021. We are hopeful for a late Summer 2022 opening.

Our new **Animal Services Center** opened on September 25, 2021, and is complete and operational! We encourage everyone to tour it and consider adopting a furry friend.

**Public Safety:** On May 11, 2021, Midwest City voters approved the corrections to the Police/Fire Training Facility that allowed for its relocation to the Midwest City Public Works Facility on S.E. 15th Street. We expect construction to begin in mid-2022.

**Streets Improvements:** Street repairs are ongoing, and we have completed over 98 of the 253 scheduled roadways to date.

**Water Booster Station and Storage Tank:** Construction began in February 2021, and the new above-ground storage tank is now complete. The structure containing new pumps and other equipment is close to final inspection. The project should be completed by the beginning of May 2022.

## MIDWEST CITY DEPARTMENTS

### ANIMAL WELFARE

Staff handled 1,593 animals in 2021 with 541 adoptions and 364 sent to rescue facilities, reuniting 341 animals with their owners, saving 1,246 animals. They implemented a City licensing program. All Animal Control Officers received state certification and they executed a disaster plan for an emergency shelter program if ever needed. They updated the Shelter policy, several procedures, and Animal Control ordinances, as well as made their social media outlets more user-friendly to promote adoptions.



### CITY ATTORNEY

The City welcomed Don Maisch as our new City Attorney. He has worked diligently at updating our ordinance in light of recent changes to state laws. He successfully represented the City in several lawsuits. Mr. Maisch has also focused on eliminating problems arising from the City's involvement with issues related to common areas in subdivisions with homeowners associations.

### CITY CLERK

The City Clerk's office encompasses utility billing, a Code Officer, and the City Clerk. Our Code Officer, Randall Fryar, passed the International Residential Building Inspector Certification in 2021. The utility billing clerks maintained approximately 21,000 accounts and changed credit card companies with the help of the Finance department to offer better customer service options to the public. The City Clerk oversaw 13 bid processes totaling over \$27 million and facilitated charter and ordinance changes as the Staff Coordinator for the Ordinance Oversight Council Committee.

## CITY DEPARTMENTS CONTINUED

### **COMMUNICATIONS & MARKETING**

Our Communications and Marketing Department serves a variety of functions for our City departments, including media & community relations, marketing, convention & tourism recruitment, and special events. They welcomed a new Director, Josh Ryan, in 2021, who immediately supported communication efforts about city services and city initiatives. He also assisted with the execution of special events.

In 2021, Midwest City saw large-scale, well-attended public events return under the management of Event Coordinator, Grace Filer, including Covered in Color and Midwest ArtFest, Tribute to Liberty, and Rockin' Regional.



The Veterans Day Parade returned after a three-year hiatus with a special focus on Vietnam War veterans. Halloween Trick and the Holidays Lights Spectacular saw recorded attendance. We appreciate all those who attended!

The Convention and Visitors Bureau (CVB) supported all of these special events, while also hosting its fair share. CVB Manager, Susan MacQuarrie, partnered with the Midwest City Chamber of Commerce to host a hiring event that brought in job candidates, fostered new community partnerships, and helped the Chamber increase its membership. Another CVB event, Cruise In For Coffee, consistently brought in 250+ car enthusiasts each month between April and October.

Communications & Marketing is excited for 2022 as staff will help plan a slate of grand openings for the Moving Forward General Obligation Bond Projects. The team is already working with special event applicants to host their own unique community events. Staff will also continue to keep our residents informed about the multitude of City services that are available. Residents and business owners are encouraged to sign up for news flashes and more at [midwestcityok.org/newsletter/subscriptions](https://midwestcityok.org/newsletter/subscriptions).



## CITY DEPARTMENTS CONTINUED

### **COMMUNITY DEVELOPMENT**

The department welcomed Chief Building Official, Mr. Philip Condreay to its ranks while processing 3,230 permits applications, executing 5,432 inspections, and issuing 136 Certificates of Occupancy. Construction on the Palmer Loop Trail should be completed within a month. The department is working on signal upgrades around town as well as upgrading light fixtures in the Original Mile.

Community Development is partnering with the Economic Development Department on three revitalization projects: The Parklawn-National District; the Air Depot Corridor Study/Revitalization Plan and VISION23. The latter of which is a collaboration with the City of Spencer and OU Institute for Quality Communities for improving N.E. 23rd street. The department is also coordinating these special projects: the Original Mile Infill Housing Project, which saw the completion of seven new homes; the Carburetor Alley Study; and the “Key Boulevard Design proposal.”

### **ECONOMIC DEVELOPMENT**

Economic Development reports that nationwide, the retail industry closed out 2021 with a record holiday season that included double-digit year-over-year growth in most categories. Retail sales from November 1 through December 31 grew 14.1% over 2020 according to the National Retail Federation, setting a new record despite challenges from inflation, supply chain disruptions, and the ongoing pandemic.

The Midwest City economy reflected this recovery, making us incredibly grateful for our residents who remain committed to buying local goods and services when possible. This dedication has ushered in tremendous new investment over the past year; in fact, there were 24 permits issued for new commercial structures or major additions to existing structures, which resulted in over \$21 Million in new local investment. The home building and remodeling industry remains energized. We had 135 new home starts versus the 111 in 2020, which is well above the 122 new start average over the past eight years.

In 2021, we quenched our thirst for new drink options from Oklahoma’s first Dutch Brothers Coffee; Oklahoma’s first Swig; and OKC metro’s fourth Smoothie King. Our cup will runneth over this fall as we welcome Eastern Oklahoma County’s first HTeaO.





## CITY DEPARTMENTS CONTINUED

### **ECONOMIC DEVELOPMENT continued.**



The OKC metro's newest Nashbird "Hot Dang" Chicken is open. Most communities would love to have ONE good barbecue joint and we now have six thanks to the addition of Big O's Pork & Dreams and Swadley's. We will add our seventh barbecue establishment later this Summer when Mo' Bettahs Hawaiian Style opens in the Sooner Rose Shopping & Entertainment Center.

Across the street from Sooner Rose in Center Marketplace, we patiently await the upcoming grand opening of Baked Bear Ice Cream sandwiches and Oklahoma's second Teriyaki Madness restaurant.



National retailer Five Below opened in the former Versona space. We are excited to welcome Mathis Brothers Furniture into the former JCPenney space this fall. We also look forward to the OKC metro area's first Tacos 4 Life, opening in the former Pei Wei restaurant in 2022.

The biggest economic development story of the year was neither a restaurant nor a department store. On April 1, 2021, SSM Health – St. Anthony Midwest assumed the lease of the Midwest City Memorial Hospital. SSM hit the ground running and is currently working hand-in-hand with the City Manager, Community Development, and Economic Development departments on a plan that will be a turning point in the heart of the community.

We remain cognizant of the goals to raise the City's average household income, to support Tinker Air Force Base, and to further diversify local job opportunities. We continue working with Mid-Del Public Schools, the Mid-Del Technology Center, and Rose State College to improve our workforce, thus allowing us to recruit those major employers who offer job opportunities at above-average wages.

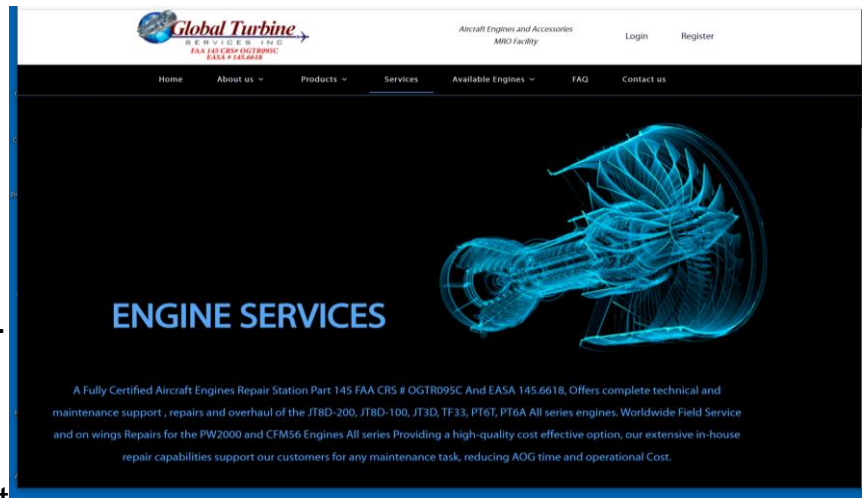
## CITY DEPARTMENTS CONTINUED

### **ECONOMIC DEVELOPMENT continued.**

Although the state's minimum wage remains \$7.25 per hour, Oklahoma County's average wage is now \$52,000 (\$25 per hour). According to the Massachusetts Institute of Technology, a married couple in Oklahoma County with two children must earn \$15.66 per hour each just to get by. It is imperative we continue to seek jobs that pay at least \$20 per hour, and our two best industrial prospects coming out of 2021 certainly check that box:

Global Turbine Services (GTS), is Committed to developing 24 acres in the Soldier Creek Industrial Park. If all goes as planned, GTS could hire over 200 new employees at wages well above the metro average.

Nearby, we are entertaining another industrial prospect with promises Of over \$20 million in new investment and 100 new jobs. These projects could change the fortunes for many families in our community while reinvigorating an area longing for new investment.



### **EMERGENCY MANAGEMENT / 9-1-1**

Manager, Debi Wagner, filed over \$6 million in FEMA reimbursement claims; managed three concurrent federally declared disasters; expanded a Whole Community Planning Group for coordinated emergency operations; and coordinated two public vaccination PODs.

The 9-1-1 Center team processed 102,379 calls in 2021. It also successfully delivered 3 baby girls by telephone and supported the response to an active shooter incident. All while maintaining 100% EMD Certifications.

## CITY DEPARTMENTS CONTINUED

### FIRE

Our firefighters responded to 8,499 calls including 52 structure fires, an increase in both categories versus 2020. Moving training in-house increased efficiency to a point we were able to provide 28,000 hours of training in various disciplines. Our Fire Prevention Division conducted over 1,700 inspections and reviewed 92 construction plans. The Fire Station One remodel G.O. Bond project is set to finish by this summer.



Our Fire and Information Technology departments implemented First Due software, a new technology for first responders. Dubbed “Midwest City Community Connect,” it combines public information with private information to allow residents and business owners to input valuable life-saving information such as special needs of occupants, special hazards, gate codes, etc. It also allows first responders to access maps, owner information, utility locations, and more. Property information can be updated at: [www.communityconnect.io/info/ok-midwestcity](http://www.communityconnect.io/info/ok-midwestcity).





## CITY DEPARTMENTS CONTINUED

### **FINANCE**

Finance welcomed a new director, Tiatia Cromar. They managed the City's \$171 million dollar budget and produced another clean audit! They investigated and received \$100,000 in back taxes owed to the City and assisted in getting over \$116,850 in unpaid money owed to the City.

They collaborated with the Economic Development department to sell off old parcels of land; and in the process, developed new tools and processes to clean up our properties on the books. They also researched IRS codes to identify opportunities for our golf courses and streamlined the uncashed-checks process along with other programs such as capital rolls, and multi-year projects.

### **FLEET SERVICES**

In 2021, disbursed approximately 300,000 gallons of motor fuel, received \$259,531 in grant funds, and sold over \$40,000 of surplus items for the City. All technicians retained their certifications, servicing and repairing over 1200 vehicles and pieces of equipment, and maintained an onsite CNG station for Heavy-Duty vehicle usage.



## CITY DEPARTMENTS CONTINUED

### **GRANTS MANAGEMENT**

The Grants Management Department utilizes grant Resources to leverage and provide a wide range of projects, services programs that benefit the Midwest City community. In 2021, down payment and closing cost assistance grants were provided to 14 new Midwest City homeowners.



They oversaw 17 Primary Systems Home Repair Program projects benefiting low income Homeowners (pictured) and three Rehab Loan Program projects. They expended \$267,743 in CDBG-CV (COVID-19) funds for rent and utility assistance to low/mod residents and assistance to local non-profit service providers to overcome funding deficits and operation changes due to the pandemic.

They also received CDBG-CV funds in the amount of \$1.7 M through the Oklahoma Department of Commerce (ODOC) for:

- A new Boys and Girls Club Program at Crutcho School,
- Career Training Grants available to unemployed or underemployed Midwest City residents,
- A K-5 Tutoring Program has started at Neighborhoods in Action and a job-coaching program will begin very soon, and
- Upcoming HVAC/Ventilation improvements to Autumn House and Senior Center

A Land and Water Conservation Fund grant was received through the Oklahoma Department of Tourism & Recreation in the amount of \$500,000 to assist with the redevelopment of Mid America Park, partially funded by the 2018 GO Bond. Grants also completed the rehabilitation of a Transitional Housing unit on Tall Oaks Drive.



## CITY DEPARTMENTS CONTINUED

### **HUMAN RESOURCES**

Human Resources processed 460 training requests, 150 job vacancies, 873 applications, and hired 132 new employees. With the purpose of recruiting and retention, Staff began collecting new-hire surveys, which gave



insight into the employees' perspectives on the hiring process and the first few months of employment. The Human Resources team also completed a pay study and implemented changes to raise the City's starting wages above \$15.00 per hour.

They participated in 5 Career Fairs and assisted the Midwest City Chamber of Commerce in a citywide hiring event. They also restarted the employee newsletter to foster better communication within the organization.

### **INFORMATION TECHNOLOGY**

The GIS division and Cityworks Specialist joined the IT department, in 2021. IT oversaw the installation of a P25 simulcast site. They encrypted communications to the Outdoor Warning System to prevent malicious activity. They also replaced Radio Consoles in the 911 Center and installed fiber and IT equipment at the new Animal Welfare Center.

They deployed Cityworks PLL, an online permitting, planning and development tool for Community Development. This software includes a self-service Public Access portal for citizens. They also deployed a solution to help the Sanitation bulk waste collection system, which allows us to collect valuable route and bulk information.

In 2022, we should see improved efficiencies in many areas of the City departments. The goal is to provide a single information technology solution that streamlines communication and information between departments. This will facilitate better customer service and communication opportunities with our residents and business operators.

## CITY DEPARTMENTS CONTINUED

### MUNICIPAL COURT

The Court updated its payment options recently and has seen an increase in credit card payments. This offers faster customer service and decreased wait times. The Court also updated policies to adhere to legislation changes. The court clerks processed 14,093 citations with 14,211 violations and 621 juvenile citations.



### NEIGHBORHOOD SERVICES

Code Enforcement worked 7,079 new cases, resulting in 456 contracts and 342 citations. They also did many community outreaches as reported in the Community Outreach section of this report.





## CITY DEPARTMENTS CONTINUED

### **PARKS & RECREATION**

The Parks & Recreation Department consists of Aquatics, Sports, and the Nick Harroz Community Center, which saw up to a 31% increase in reservations, while the park pavilions saw a 49.7% increase in reservations.

The Sports Department continued to provide quality recreational programs and sports for both youth and adults throughout 2021. The adult softball sports program currently hosts 16 senior teams and around 50-60 men's and co-ed teams. They welcomed a new Youth Sports Coordinator to grow our youth baseball and football programs to keep youth involved in community-oriented activities. They worked diligently to develop plans and procedures for the much-anticipated opening of our two new sports facilities set to open in 2022, which are 2018 G.O. Bond projects.



Our Aquatics department had a good 2021 pool season with minimal incidents and provided a facility for the YMCA to host swim lessons for 200 children. Reno Swim & Slide also hosted Mother's and Father's Day specials, the Mommy Son Luau and our annual Doggie Paddle.

## CITY DEPARTMENTS CONTINUED

### POLICE

In 2021, the Police Department answered approximately 70,000 calls for service. They investigated 5 classified homicides, which is down 7 cases from 2020. They welcomed a new Criminal Intelligence Analyst, and a Crime Lab Technician as well as added 15 new officers that are in different phases of training. New radios were deployed to officers and new Chevy Tahoe police vehicles. A new K9 officer was purchased and assigned two new handlers. They acquired new personal protective respirators and powered air supplies for all officers.

The Police held department-wide Law Enforcement Driver's Training and added four new Instructors. They updated firearms training and incorporated updated Virtra-Decision Making Simulator software to focus on de-escalation and mental health scenarios. Crisis intervention training remains a high priority with 90% of staff fully trained.

They suffered the heart-breaking loss of officer Sgt. Frank Rodriguez. 2021 also saw the retirement of long-time Police Chief Brandon Clabes. After careful consideration, long-term Assistant Police Chief, Sidney Porter, was promoted to Chief.

We encourage residents and business owners to explore the Community Programs administered by the Police at [www.midwestcityok.org/police/page/community-programs](http://www.midwestcityok.org/police/page/community-programs) and the Safety/Crime Prevention information page at [www.midwestcityok.org/police/page/safetycrime-prevention](http://www.midwestcityok.org/police/page/safetycrime-prevention).





## CITY DEPARTMENTS CONTINUED

### **PUBLIC WORKS**

Public Works is comprised of the Administration office; the Street Department encompassing park maintenance, facilities, and drainage; Solid Waste Department; Line Maintenance Department; Stormwater Department; The Water Resources Recovery and Compost Facility; and The Water Plant. These departments maintained the essential quality of life services in 2021 despite job vacancies and the lingering effects of the pandemic and ice storms.

#### ➤ **ADMINISTRATION**

The Administration team aspired to be the best customer service possible with calls for service and complaints, performing research and audits, and tracking the fiscal spending, project balances, and invoices of several of the G.O. Bond Projects. They orchestrated the completion of the drainage channel work south of the Orchard Addition, at the Reed Baseball Complex and assisted with the completion of the debris clean-up from the ice storm.

#### ➤ **LINE MAINTENANCE & WATER METERS**

Line maintenance crews responded to 320 possible sewer blockages, 21 Sanitary Sewer Overflow bypasses, 11 Water main breaks, and 21 Sewer main repairs. They inspected 92 miles of sewer line and performed maintenance on 56 miles of sewer line. They processed 9,633 requests for line location services. They set 183 new meters and replaced 21 fire hydrants. They performed 563 grease/sand/oil trap inspections and 27 Dental Amalgam inspections.





## CITY DEPARTMENTS CONTINUED

### **PUBLIC WORKS (continued)**

#### ➤ **SOLID WASTE**

The Solid Waste crew collected over 36,832 tons of solid waste. Residents scheduled 14,403 residential bulk waste pick-ups. Republic Services collected 2,364 tons of recycling.



#### ➤ **STORMWATER**

The Stormwater team processed 1270 Household Hazardous Waste drop-offs, which weighed over 97,000 lbs. They issued 34 stormwater permits, performed 113 inspections and issued 122 enforcement actions. New to this department in 2021, is the Integration of Cityworks technology to complete construction site inspections, which has enabled us to process more inspections for customers with 83 last year.

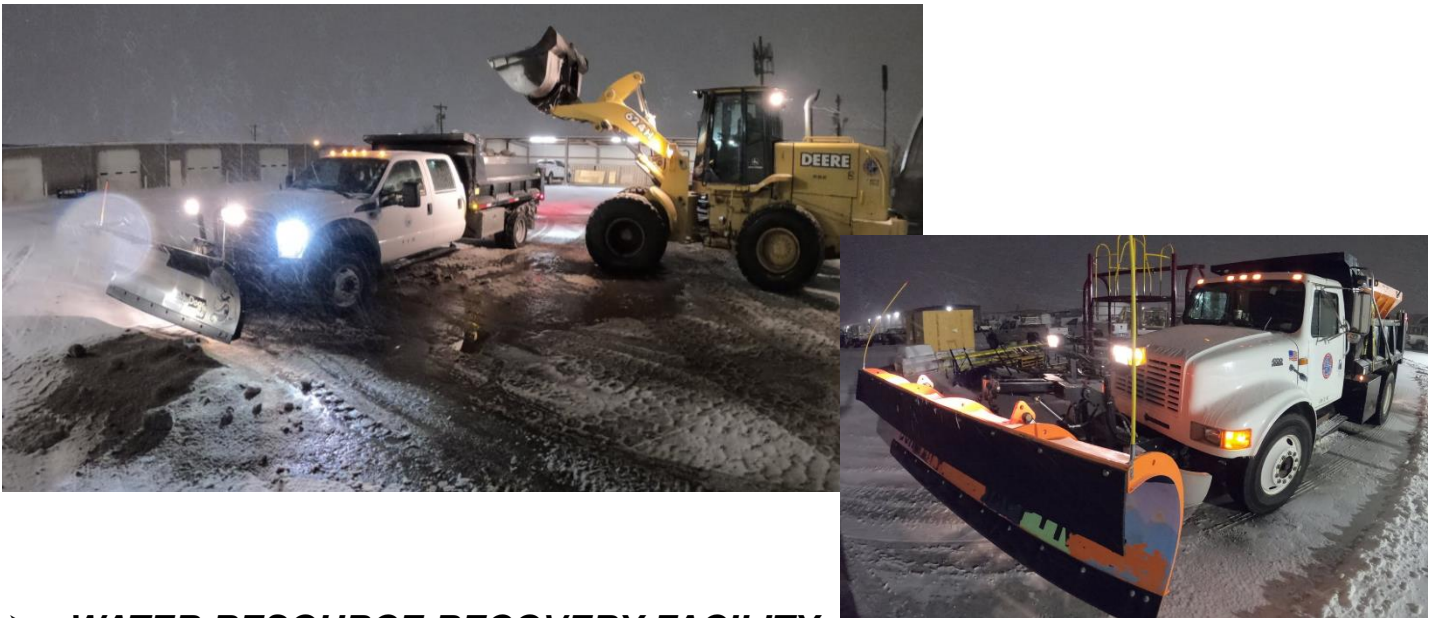


## CITY DEPARTMENTS CONTINUED

### **PUBLIC WORKS (continued)**

#### ➤ **STREETS / PARKS / FACILITIES & DRAINAGE**

Our street crew replaced irrigation backflow preventers at Reed Complex and Doug Hunt Complex. They finalized brush removal at the railroad trestle at Mid-America Park. The crew installed calming devices on Murray Drive. They worked diligently putting up, repairing, and taking down the Holiday Lights Spectacular and lights on 29th street. They also replaced and upgraded faded and vandalized street signs throughout the city.



#### ➤ **WATER RESOURCE RECOVERY FACILITY**

The Water Resources Recovery Facility (WRRF) treated approximately 2,100,000,000 gallons of wastewater and continued to participate in a COVID-19 pilot wastewater monitoring program. In 2021, they participated in a joint project between OU, and MWC to test compost in “COMPOST SOCKS” much like sandbags, which have proven to be effective in reducing erosion on construction projects.

The Compost Facility received 4,253 yard-waste drop-offs and generated 1,142.91 metric tons of compost. They also installed two new cutter pumps at the Aviation Acres lift station to reduce maintenance and cost of operations.



## CITY DEPARTMENTS CONTINUED

### **PUBLIC WORKS (continued)**

#### ➤ **WATER PLANT**

The water plant pumped over 1,931,000,000 gallons of water to Midwest City. They maintained and cleaned all water storage tanks and towers per DEQ regulations. We met or exceeded all water quality standards set forth by the EPA and ODEQ.



### **RISK MANAGEMENT / SAFETY**

Risk Management processed 106 work-related injuries while providing high-quality medical care, and customer service to those employees. They settled over a dozen General Liability claims without the use of outside counsel and upgraded technology to give the ability to manage and make changes to the property and automated schedules. They also updated core employee safety training via kiosks and online testing options.



## CITY DEPARTMENTS CONTINUED

### **SHERATON / REED CENTER**

The Midwest City-owned Sheraton/Reed Center will soon be rebranded as the Delta by Marriott/Reed Center. Renovations are coming along nicely now that the hotel is temporarily closed.

The fitness center and pool are completed, and we are nearing completion of the lobby and 4th & 5th floor sleeping rooms. We are hopeful that the hotel will be fully operational by the end of April 2022.

Once these transformations are complete, we can start the official conversion to the Delta by Marriott name in early May 2022. We are excited about the new business this conversion will attract.



## THE FUTURE LOOKS BRIGHT

Midwest City is evolving and adapting to the needs and desires of the times. We are witnessing an evolution through our 2018 G.O. Bond improvement projects that will rival other cities our size across America. We continue to strive to be a military-friendly community and good neighbor as we maintain partnerships with surrounding communities. We are here to help residents and business owners make Midwest City a great place to live, work and play!

We encourage residents and business owners to keep us aware of non-emergency issues in our community by utilizing our Resident Requests Reporter (R3) at [MidwestCityOK.org](http://MidwestCityOK.org). This online tool allows the community to report a variety of issues including code enforcement violations, potholes, and utility problems.

In addition, residents and business owners can sign up for public notifications regarding breaking news, events, and agendas for boards/commissions /Council/Authority meetings by clicking on the “MWC Notify” and “Alerts and Notifications” tab under “Your Community” at [MidwestCityOK.org](http://MidwestCityOK.org). Midwest City Public meetings and agenda can be found at [www.midwestcityok.org/meetings](http://www.midwestcityok.org/meetings).

Regular City Council/Authority/Commission meetings with our elected officials will be streamed live on the City of Midwest City's (MWC) YouTube channel: [bit.ly/CityofMidwestCity](http://bit.ly/CityofMidwestCity). The recorded videos will also be available on our YouTube channel.

Our 2021 Midwest City Council Members include:

Mayor Matt Dukes	<a href="mailto:mayor@midwestcityok.org">mayor@midwestcityok.org</a>
Ward 1 Susan Eads	<a href="mailto:ward1@midwestcityok.org">ward1@midwestcityok.org</a>
Ward 2 Pat Byrne	<a href="mailto:ward2@midwestcityok.org">ward2@midwestcityok.org</a>
Ward 3 Espaniola Bowen	<a href="mailto:ward3@midwestcityok.org">ward3@midwestcityok.org</a>
Ward 4 Sean Reed	<a href="mailto:ward4@midwestcityok.org">ward4@midwestcityok.org</a>
Ward 5 Christine Allen	<a href="mailto:ward5@midwestcityok.org">ward5@midwestcityok.org</a>
Ward 6 Rick Favors	<a href="mailto:ward6@midwestcityok.org">ward6@midwestcityok.org</a>

On April 18, 2022, Council-elect Megan Bain for Ward 3 and Sara Bana for Ward 5 will take office. All others will remain the same. Megan and Sara’s emails will be the same as above.

