



# MIDWEST CITY 2022 MUNICIPAL REPORT

## Mission Statement:

It is the mission of Midwest City to maximize the quality of life for our citizens through professional services, proper management of existing resources and appropriate planning.



## MIDWEST CITY HISTORY

Midwest City came into being in 1941 after its founder, W.P. "Bill" Atkinson, discovered the U.S. War Department was building a new airbase on the south side of Southeast 29th Street in eastern Oklahoma County. The base, originally named the Midwest Air Depot, was built a short time later and became Tinker Air Force Base.

Mr. Atkinson found that the US Government wanted a full-service community to support its military personnel and employees, one that would have entertainment, schools, shopping, and other businesses nearby. He enlisted the help of Seward Mott, a master land planner, to create the vision that would become the Town of Midwest City, Oklahoma.

An election was held on January 4, 1943, and voters unanimously chose to incorporate the new community. On March 11th of the same year, the Oklahoma County Board of Commissioners formally incorporated Midwest City. At the time, Midwest City consisted of a population of only 366 people and spread across 212 acres. On August 19, 1948, a city charter was approved and filed and the City of Midwest City was born.

The area grew quickly, and less than a decade later it was named "America's Model City."

Today, we have approximately 60,000 people, making it the 8<sup>th</sup> largest city in the state. It is now the center of commerce for the eastern Oklahoma County, with quality schools, vibrant shopping centers, beautiful parks, excellent healthcare facilities, and a business-friendly, Council-Manager form of government.



Midwest City places great importance on quality of life issues such as public safety, recreational opportunities, and cultural events. Community leaders have developed a diverse economic base that has helped the City through some of the country's most difficult economic times. Our largest employers include Tinker Air Force Base, SSM Health St. Anthony - Midwest, Mid-Del Public Schools, Rose State College, and Century Martial Arts. Although it is part of a metropolitan area of over 1.4 million people, Midwest City has preserved a hometown feeling while offering all of the conveniences of a big city.

# A MESSAGE FROM THE CITY MANAGER

Midwest City Council members, Residents, and Merchants:

We are pleased to present the 2022 year-end report for Midwest City. As you will see we have had a tremendous year of accomplishments listed throughout this annual report. This year was highlighted by the creations of a Hospital Medical District, renovation of City Hall Council Chambers, and the opening of several 2018 G.O. Bond projects including John Conrad Regional Golf Course, Reed Ballpark, and the Multi-Athletic Complex (MAC).

None of our community-enhancing accomplishments could happen without the residents of Midwest City, so thank you for your support!

We are looking forward to progressing with the continued development of the Hospital Medical District and the final 2018 G.O. Bond projects including the Police and Fire Training Facility, the development of Mid-America Park, and the opening of the W.P. Bill Atkinson Park.

Internally, we continue to focus on leadership training for our current managers and developing our future leaders. It is also extremely important to us to continue morale-boosting activities for our hard-working dedicated employees as well as implementing best practices for customer service.



Tim L. Lyon, City Manager



## City Council Priorities

On February 11, 2023, the City Council and City Management met in a Special City Council meeting to review and revise the 2021 Plans and Priorities as a means to continue moving in a positive direction. Our community-based style of government remains the same with value-based decisions, community involvement, openness of government, defined community direction, and specific municipal goals.

The 2019 and 2021 Plans and Priorities documents are available at [midwestcityok.org/citycouncil](http://midwestcityok.org/citycouncil) or the [midwestcityok.org/citymanager](http://midwestcityok.org/citymanager) pages along with the annual "Municipal Reports" for review and measuring our progress. You can also find the new 2023 Plans and Priorities in these locations.

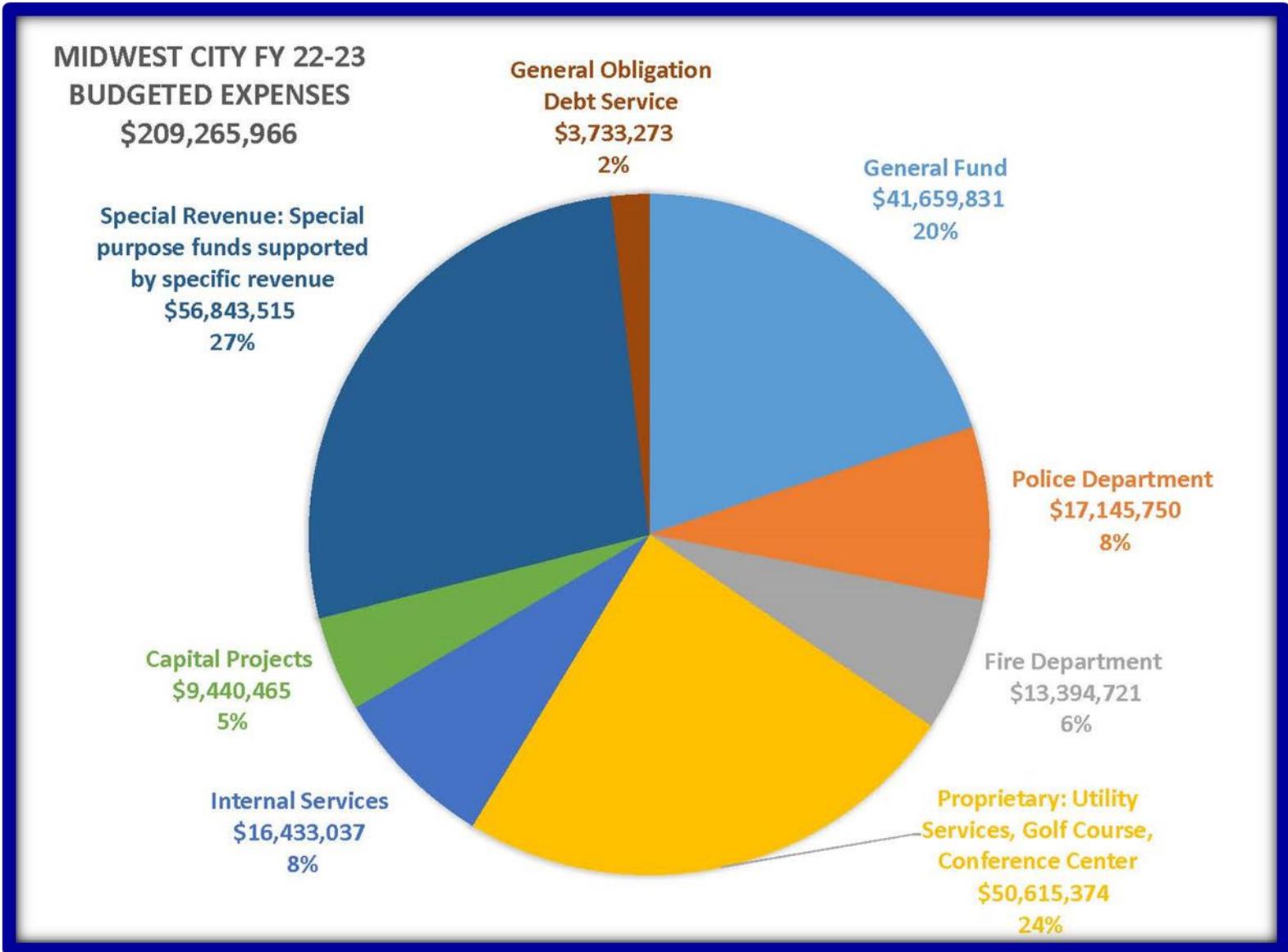
Sincerely,  
Mayor Matt Dukes  
for the Council



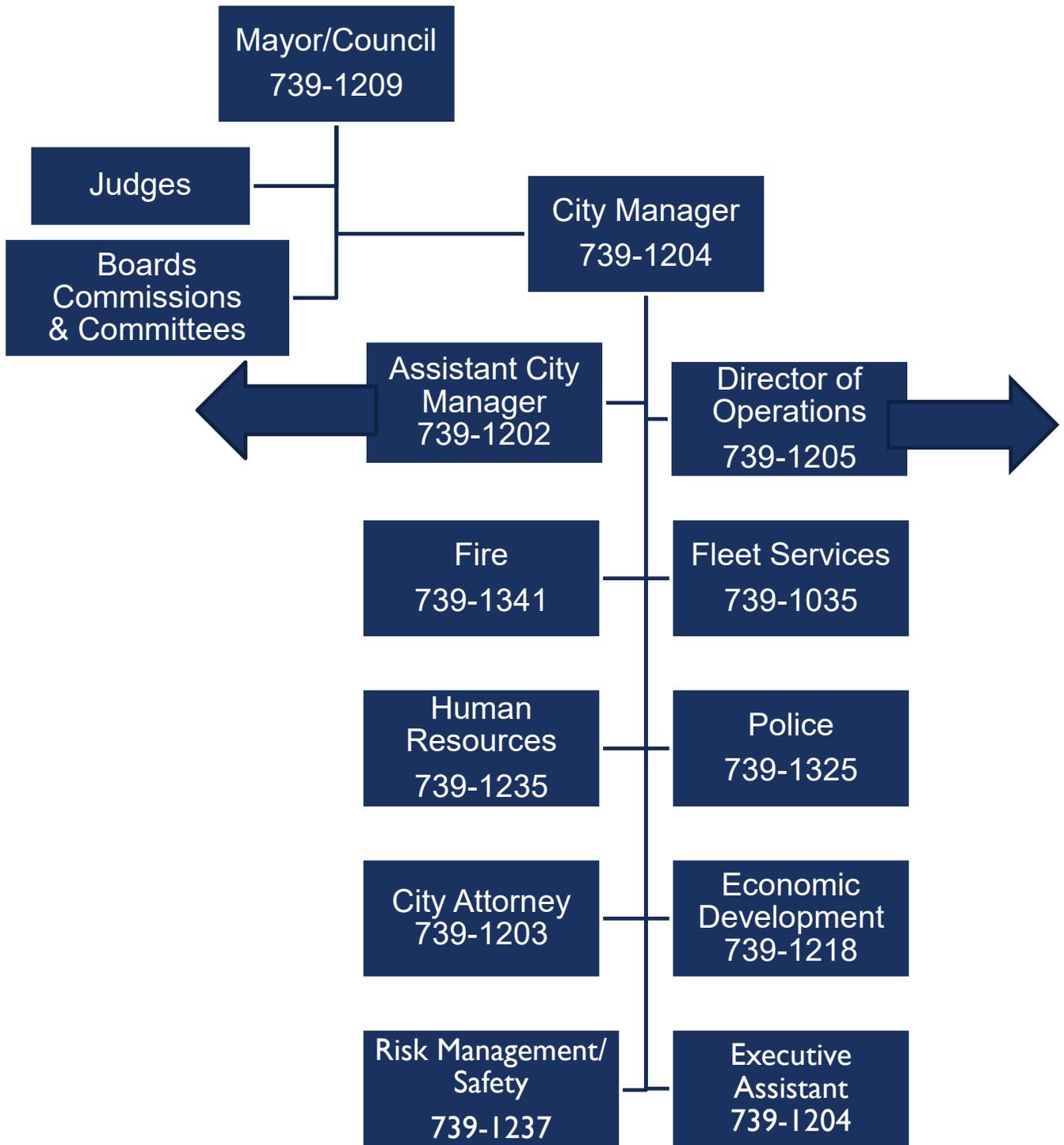
# Midwest City Budget Overview

## ACCOUNTING BASIS

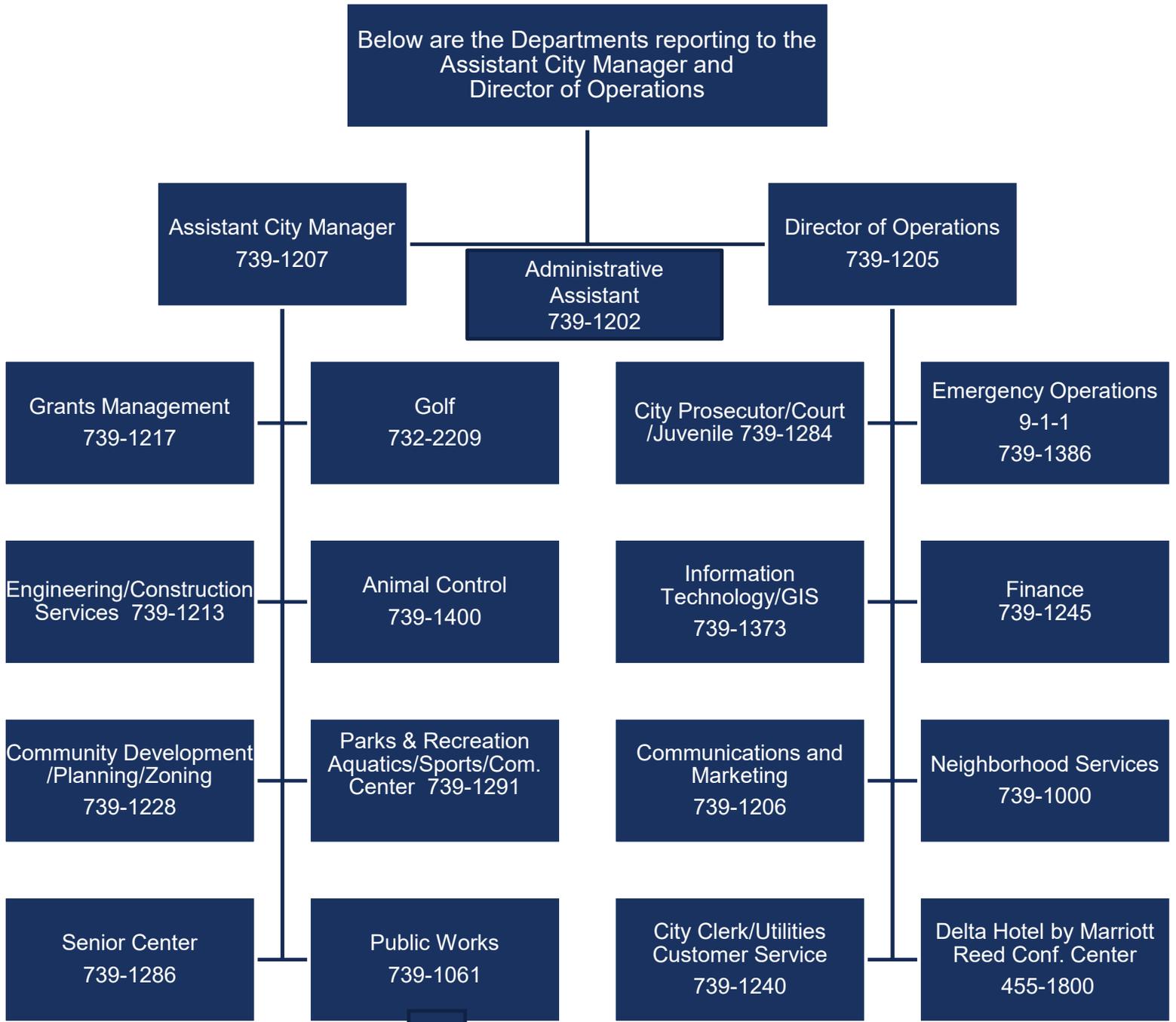
The City of Midwest City's budget is best characterized as being developed on a cash basis with the exception of utility receivables. The budget is adopted at the department level as allowed by Title 11 of the Oklahoma Statutes, Section 17-215(d).



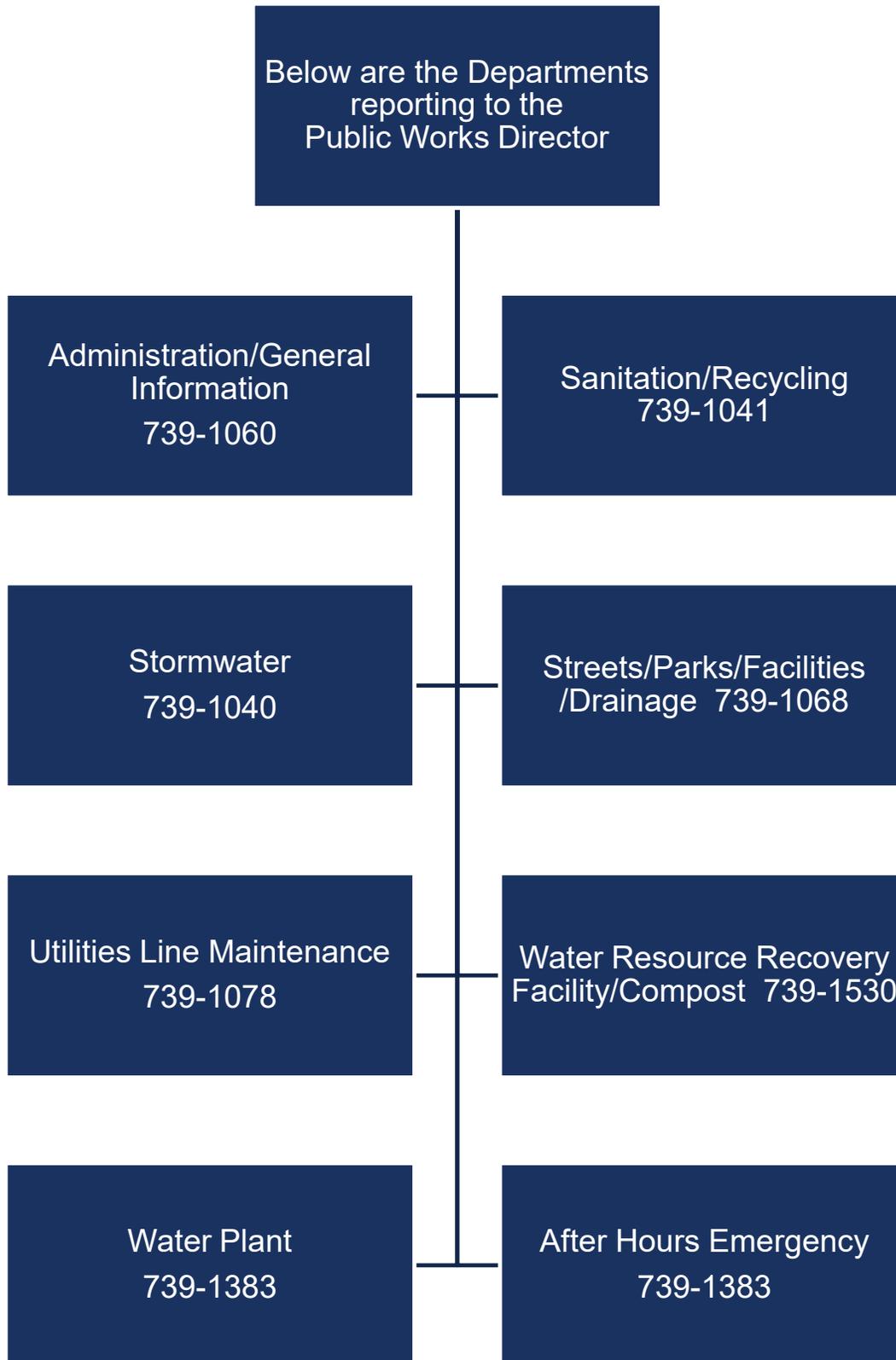
# City of Midwest City Organizational Chart



# City of Midwest City Organizational Chart continued



## City of Midwest City Organizational Chart continued



## Midwest City 2022 Staff Highlights

### 2022 Employee of the Year

**Angie Diaz,**

Engineering and Construction Services Clerk!

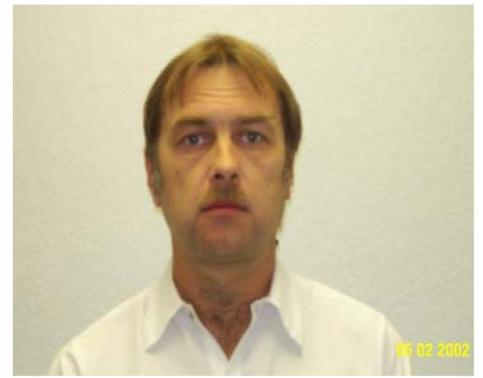


2022 Employee of the Year Runner-Up  
Cody Endecott, Line Maintenance!



Grants Manager, Terri Craft and Assistant Human Resource Director, Lisa Harper also received “Outstanding Service” awards in 2022.

The following three superstar employees celebrated 40 years of employment with the City in 2022! Mr. Tom Bridgett, Neighborhoods in Action (left), Mrs. Mary Kuettel, Public Works Administration (middle), and Mr. Roman Krezel, the Water Plant (right). They have seen us through half of the events that have shaped our City.



Chris Thomas (Left), WRRF, Supervisor, received the “William D. Hatfield” Award from the Water Environment Federation for “Outstanding Performance and Professionalism in the Operation of a Wastewater Treatment Facility.”

Debi Wagner (Right) received the 2022 Central Oklahoma Emergency Management Association’s “Emergency Manager of the Year” award.



## Midwest City Staff 2022 Community Outreach

**Animal Welfare** opened a Pet Food Pantry, courtesy of donations from the public and rescue groups.

**Grants Management** provided Career Training Grants to 12 Midwest City residents and 13 scholarships to the 2022 Rose State College's summer youth program – Kid's College. The VITA Program served 1142 households with their 2021 tax returns.



Bi-weekly perishable food giveaways on Mondays and Fridays have assisted approximately 160 persons a month at the Neighborhoods in Action Center. Tutors provided 833 hours of math and reading assistance to 53 elementary students. The Job Coaching Program provided services to 19 residents, resulting in 11 jobs.

**Human Resources** partnered with the Department of Rehabilitative Services to provide short-term internship opportunities for 4 disabled youths over the summer. Coordinated the adoption of 8 families for Christmas to provide gifts for 16 children in the community. They coordinated an Employee Toy Drive and collected enough toys for all the families receiving food from the Neighborhood Services food box list. They also participated in 8 Career Fairs.

**Neighborhood Services** coordinated 2 Restore Midwest City Projects. They also organized and worked our 12<sup>th</sup> Annual Sam's Club Food Drive that raised 26 pallets of donated food estimated at \$30,000. This helped 125 families for Thanksgiving and/or Christmas.



**The Fire Department** conducted 38 Public Education Events, including training in all schools within our district, educating thousands of children on fire prevention and knowing your way out of the house. "Fire won't wait, Plan your escape" was the October Fire Prevention Month theme in 2022.



**The Police Department** hosted a "Breaking Bread" lunch, which included our 11 new officers participating in table discussions with residents. They held two Citizens Police Academies; sponsored the 26th annual "Shop with a Cop" Program, helping 61 children; and hosted another kids 3 on 3 basketball tournament funded by the Arnall Foundation. The Homeless Outreach Team responded to all identified Homeless Camps, educating and giving information on outreach programs.



## Midwest City Staff 2022 Community Outreach continued

In July, Staff partnered with the Department of Rehabilitation Services Summer Internship Program for Young Oklahomans with Disabilities to offer mentorship for five high school interns. The goal of the internship was for these young people to experience a real-world working environment by offering them the opportunity to learn soft skills needed for future employment.

The City employees who mentored these interns became not only true mentors, but also friends, changing both the mentor and the mentee for the better: Teresa Coplen and Kathy Baker, Animal Services; Tom Bridgett and Doris Stevenson, Neighborhoods In Action; Gary Horne, Fleet; Gaylord Nammoongkhun and Don Morgan, Maintenance Department; Brian Nguyen, IT Technician; Lisa Harper, HR Assistant Director; and David Walker, Safety Coordinator.

Public Works partnered with several community partners for Touch-A-Truck events that help educate and inspire elementary age children.



The Senior Center continued to partner with the Oklahoma County Senior Nutrition Program, serving our shut-in residents.

In partnership with the Midwest City Chamber of Commerce, the City participated in outreach programs such as Picnic with Protectors and Public Works and K-9 Veterans' Day.



## 2018 GENERAL OBLIGATION BOND PROJECTS UPDATE

The Engineering and Construction Department completed work on the W.P. Bill Atkinson Park. We are thrilled to be planning a late spring grand opening for the public.

A look at the bids reviewed in 2022 for work on our remaining 2018 G.O. Bonds gives a great overview of the current work being done as well as the future plans. The 2022 bids included:

- Design/Build Services for Construction of Mid-America Inclusive Playground with selective Clearing to begin in 2023.
- Turn-Key Operation of Temporary Concessions at Reed Ballpark, Doug Hunt Complex, Multi-Athletic Complex (MAC), Kiwanis Park, and Joe B. Barnes Regional Park – To begin in 2023.
- Street Rehabilitation Concrete Phase II, leading to 200 of the 253 roads completed in 2022.
- Police and Fire Training Facility and Tactical Burn Building – construction began in 2022.
- Assessment of Sanitary Sewer System and Lift Station Infrastructure, which led to the completion of the Water Booster Station and Storage Tank Project.

John Conrad Regional Golf Course opened with huge success! We were honored to have Midwest City natives Mike Gundy, Head Football Coach at OSU, and Talor Gooch, PGA LIV Tour Professional, at the Grand Opening.



Thank you, Midwest City Residents, for voting to renovate John Conrad Regional Golf Course with the 2018 G.O. Bond!

The remodel of Fire Station 1 is completed! Major upgrades to the heating and air equipment and removal of asbestos material made up the bulk of the remodel.

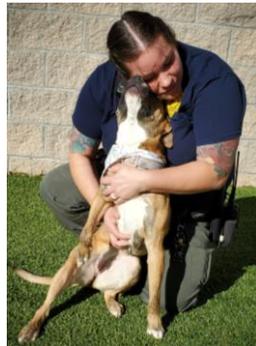
## MIDWEST CITY DEPARTMENT REPORTS

### ANIMAL WELFARE, Supervisor Teresa Coplen

Staff handled 1996 animals in 2022, a 26% increase from 2021. They facilitated 788 adoptions, reunited 340 animals with their owners, and sent 259 to rescues, resulting in 1363 saved animals.

The Shelter Policy and Procedures were updated as well as the Volunteer Program. They also initiated a Volunteer Orientation Program. Staff cross-trained to provide better customer service and response times. Dog runs were completed and security upgraded.

In 2023, Staff would like to achieve their Animal Cruelty certificates of training, work toward improving security and animal enrichment, continue updating the City Animal Ordinances, and expand the Volunteer Program.



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### CITY ATTORNEY, Don Maisch

The City Attorney worked with private attorneys and City Staff to develop the blight report on the old Heritage Park Mall property, which was approved by the City Council in August of 2022. The Midwest City Urban Renewal Authority has approved an Urban Renewal Plan for the area.

Based upon the 2020 Census, Mr. Maisch and City Staff worked to redistrict the Midwest City Ward boundaries to comply with state statutes.

He continued to update City Ordinances, helped settle 3 Opioid cases, successfully represented the City in several lawsuits, and facilitated numerous questions and requests from the City Council members.



In 2023, Mr. Maisch will continue to working toward the adoption of the Urban Renewal Plan for the Heritage Park Mall property; updating the City's Ordinances; and providing resolutions regarding issues that are wide-spread for all residents.

## MIDWEST CITY DEPARTMENT REPORTS

### CITY CLERK Department, City Clerk Sara Hancock

The City Clerk Department encompasses the City Clerk, a Code Officer, the City Hall Complex Maintenance team, and the Utility Billing/Customer Service division.



#### City Clerk

Sara received her certified Municipal Clerk designation. She continues to provide council members, citizens, and departments with information as needed. She coordinated City Ordinance changes and updates to Chapters 2-3, 9, 13-15, 18, 27, 30, 33, 38, and Appendix A – Zoning Regulations. Following the vote of the people, she facilitated the necessary steps to insure the Issuance of the \$5,700,000 bond and the creation of TIF District #3. In 2022, the City Clerk's office reviewed bids, equaling \$12,361,713.03.

#### Code Officer, Randall Fryar

Randall worked through code violations such as permits, temporary signs, licenses (health, alcohol, daycares, pet breeders, etc.) and condemnations. Furthermore, he was tasked with the demolition of structures in accordance to State Statute Title 11 Section 22-112, completing (6) six demolitions in 2022. We were fortunate to have Randall these last four years, and due to his hard work, Randall has been promoted to Chief Building Official.

#### Maintenance, Supervisor Shawn Presley

The maintenance team has been instrumental in maintaining clean safe working environments, helping keep employee morale high.

#### Utility Billing/Customer Service, Supervisor Susan Mullendore

This eight-person team processed 60,282 calls, and managed approximately 21,000 utility accounts of which 3,500 had meters with the ally/automatic cutoff valves. They set up 3,662 new residential accounts and transferred 244 accounts. They set up 137 new business accounts, while processing 221,437 payments.



### COMMUNICATIONS & MARKETING, Director Josh Ryan

Communications & Marketing Office (CAMO) provided graphic design, marketing, and promotional support to help communicate City service updates to the public. Projects included:

- \* Severe weather coverage
- \* Sanitation & recycling schedules
- \* City holiday service updates
- \* Job information
- \* Emergency management info
- \* Traffic closures
- \* Parks & recreation sports programs
- \* Special event promotion
- \* Election information/results
- \* Grants Department programs
- \* Public Works programs

## MIDWEST CITY DEPARTMENT REPORTS

### COMMUNICATIONS & MARKETING, Director Josh Ryan continued

Staff worked through big projects such as the graphic support and marketing efforts provided to the grand openings of 3 major bond projects: MAC, Reed Ballpark, and John Conrad Regional Golf Course.



The social outreach, media outreach, volunteer management resources, and social monitoring of the Public Works “Super Recyclers” program resulted in a huge success with 235 residents awarded for their recycling efforts.

### Convention & Visitors Bureau (CVB), Manager Susan MacQuarrie

CVB worked with the Chamber to design and produce a 2023 Midwest City visitor’s guide, *Experience Midwest City*, which will be available soon. Request a free printed copy at [visitmidwestcity.com](http://visitmidwestcity.com).

The CVB/Chamber also coordinated and executed the hugely successful and vital annual Tinker and the Primes Conference and other military special events. In 2023, Tinker AFB is hosting an Air Show scheduled for July 1-2, 2023. We expect to host thousands of visitors over a 2-day period, and we are coordinating with community partners/ stakeholders in preparation.

### Special Events

Produced or provided support for 18 special events, varying from public facility grand openings to the annual Holiday Lights Spectacular. They also supported and partnered with others such as Picnic with Protectors and Public Works.



Staff remains committed to keeping our residents informed and encourages residents and business owners to sign up for newflashes and more at [midwestcityok.org](http://midwestcityok.org) under “Your Community” and Alerts (Website updates).



## MIDWEST CITY DEPARTMENT REPORTS

### COMMUNITY DEVELOPMENT, Director Billy Harless

During 2022, Community Development became its own entity. They welcomed Emily Richey as the Current Planning Manager. Comprehensive Planner, Petya Stefanoff achieved her AICP qualifications. They reviewed 843 submitted plans, resulting in 158 Certificates of Occupancies, 30 Planning Commission cases and 2 Board of Adjustment cases. Staff worked with the City Attorney, Engineering and Construction Services, and outside consultants to develop Subdivision Regulation Ordinance changes and updates.

Community Development will continue working with the Economic Development Department on the Parklawn-National District, the Air Depot Corridor Study/Revitalization Plan, and VISION23, communities for improving N.E. 23rd Street. The Air Depot Corridor Study wrapped up in December of 2022.



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### ECONOMIC DEVELOPMENT, Director Robert Coleman

Economic Development worked with the Local Development Act Review Committee, the Planning Commission, and City Council to create the North Side Improvement District, the City's third Tax Increment Finance District. This district promises public improvements and Development Finance Assistance in the NE 23rd Street and NE 36th Street corridors with the objective of creating quality job opportunities in Ward 5.

We were very fortunate at some of the good tidings sent our way over the past year. There were a handful of new eateries that opened, some old buildings looked to be getting new life, and more planning was done to set the stage for some truly spectacular future successes. However, the national economy still seems very fragile after experiencing double-digit inflation, and some feel a recession in 2023 is “a done deal.”

#### Local Residential

Our residential sector continues to show strength despite what is happening elsewhere. In 2022, the City issued a total of 193 permits for new single-family homes. This was the second highest number we've issued since we sold 195 permits in 2018. The number of starts in January (14) and August (20), were the most versus the same months going back a decade; and October's activity (17) tied 2015 for the most during that month. The total value of all new residential construction was estimated at \$40,393,256 – an all-time record! The average cost of a new home (\$209,291) also set the record.

# MIDWEST CITY DEPARTMENT REPORTS

## ECONOMIC DEVELOPMENT, Director Robert Coleman

### Commercial Sectors

We had a number of great wins, and a few losses in 2022. There were 33 permits issued for new commercial buildings or expansions, which fell just short of the record (35) from 2015. Total value of all new commercial construction was estimated at \$27,717,000.

The industrial sector continues to show promise but delivers few results. Another round of hiring at Tinker AFB to help with KC-46 “Pegasus” maintenance may enhance local average household incomes, but obviously not all of those positions are going to be Midwest City hires. We must remain focused on creating prime jobs with above average salaries if we hope to catch up with the income levels seen in competing cities.

### Hospitality, Dining and Entertainment

Food service operators coast-to-coast still face escalating food prices, increasing rent, interrupted supply chains and the lack of a quality workforce. Even so, many of us are still dining out. In fact, national restaurant sales were approaching \$900 billion toward the end of the year, which was a \$100 billion increase over last year and 24.7% increase over 2020. Sales were estimated to be up nearly \$36 billion over pre-pandemic 2019. However, nearly 70% of all operators reported staffing problems and 96% were still experiencing supply chain problems.



Midwest City's restaurant scene has seen some ups and downs over the year, but there were many more ribbon-cuttings vs. closings. Including the opening of Grandy's Country Cookin's, Mo' Bettah's Hawaiian Style, Baked Bear Ice Cream, Teriyaki Madness, Tacos 4 Life, The Surf Bar, Fuego Taco Birria Bistro, AJ's Diner, Lumpy's Sports Bar & Grill, and Bob's Fish & Seafood.

### Retail & Service

Although the average lease rate for the OKC Metro is around \$16.70 per square foot, here our average rents are between \$14.61. We welcomed Carter's, a children's clothing store.



Primary Objectives for 2023 include continued work on the Urban Renewal Plan for Heritage Park Mall, National Parklawn District, Air Depot Corridor Improvement Plan, business retention, pursuing quality jobs, shoring up sales tax leakage, and returning public property to productivity.

# MIDWEST CITY DEPARTMENT REPORTS

## EMERGENCY MANAGEMENT / 9-1-1 CENTER

Emergency Management received two Oklahoma Department of Emergency Management special project grants for emergency water and equipment for our generator at City Hall.

Manager Debi Wagner was deployed to Seminole to assist with tornado recovery at the request of the State Emergency Management Department. She also received the 2022 Central Oklahoma Emergency Management Association's "Emergency Manager of the Year" award.



The 9-1-1 Center team celebrated the passing of OK House Bill 3278, recognizing 9-1-1 dispatchers as first responders. Becky Bruce was named the 9-1-1 Coordinator, a new position for the City. Dispatchers were able to save six lives through emergency medical dispatch. They also received upgrades to the radio consoles with a grant from the OK 9-1-1 Management Authority. They will continue to update their policies and call protocols in accordance with HB 3278, and increase public outreach and education, enhancing preparedness.

## ENGINEERING & CONSTRUCTION, Director Brandon Bundy

The Engineering & Construction Department is a new department for the City in 2022. Former City Engineer, Brandon Bundy has been named the Director. Their mission statement is "to professionally assure quality construction." The engineering staff worked to update the minimum sidewalk ordinance, passed by the City Council in November 2022.

Randall Fryar was promoted to Chief Building Official in 2022. The building inspectors conducted 5,530 inspections, reviewed and permitted 663 commercial and 3,009 residential permits. The Clerks streamlined the permitting process making the internal process much more efficient, which will hopefully prove to provide better customer service in the long run. Permit Clerk, Angie Diaz, received the Employee of the Year Award for her dedication to customer service. They also activated CityWorks to help online submissions of permit applications. Learn more about the below topics at <https://www.midwestcityok.org/engineering> or 405-739-1211.

Accessory Buildings

Fences

Carports and Patio Covers

Storm Shelter Permit Application

Swimming Pools

Residential Building Permit Application

Commercial Building Permit Application

Demolition/House Moving Permit Application

Certificate of Occupancy

Wireless Facilities Permit Application

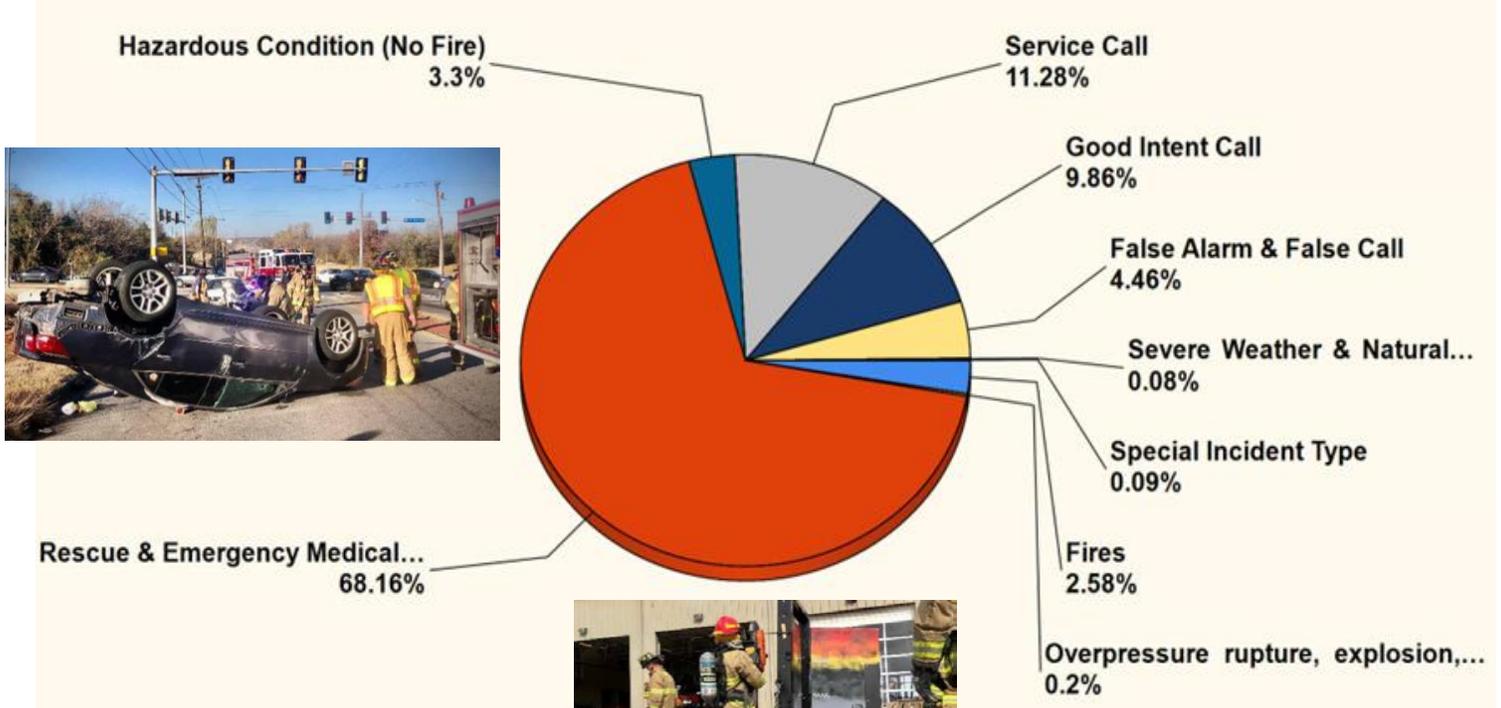
Temporary Sign Permit

Sign Permits

# MIDWEST CITY DEPARTMENT REPORTS

## FIRE, Chief Bert Norton

Five new employees joined the Fire team in 2022. Our firefighters responded to 8,642 calls with 223 fire incidents. Their work is reflected in the chart below.



### Fire Training Division

They helped Department staff log 24,000 hours of medical and fire training in 2022. Instituted real-time training calendars and monthly company training plans to improve ISO reporting compliance. Conducted Relief Driver, Apparatus Operator and Captain Academies. Hosted 2 training conferences, bringing in firefighters and instructors in from around the region and nation. Participated in two major cooperative training events: 1) *Calm the Chaos Incident Command Train the Trainer* with OKC Fire and Command Officers; and 2) *Active Shooter* training with our Police Department.



### The Fire Prevention Division

This team conducted 1,172 inspections in 2022 equaling a successful completion rating of 80%. Among other tasks, they reviewed 91 plan reviews for Building and Life Safety Systems. Staff also investigated 4 Adult Protective Services/9-1-1 Abuse cases and 13 fires.

# MIDWEST CITY DEPARTMENT REPORTS

## FINANCE, Director Tiatia Cromar

Our last budget has been the largest one yet at \$209 million. We have implemented many new processes that have made it so that Management, Department Heads, and all participating in the budget, can spend more time on analysis and big picture planning. As an example, the Finance team worked with several other City departments throughout the year to streamline finance processes and eliminate double work.



They also spent the early part of 2022 thoroughly vetting many audit firms to select a new auditor in order to operate at a high level of financial best practice. This change ended up saving the City \$96,000.

They worked to increase the City's interest earned by having money moved into a Government Money Market account thus increasing our rate from .30% to 1.30% and with no additional risk.

Regarding Hotel/Motel tax revenues, they noticed a \$46,000 discrepancy with one of the local hotels after it had renovations done. Finance Staff reached out to the hotel and setup a plan for them to catch up on their unpaid taxes.

In 2022, the finance team was a part of the last \$5.7 million G.O. Bond Issuance process. Due to Staff's efficient professional accounting practices, the City maintained a AA- rating.

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## FLEET SERVICES, Supervisor Craig Davis

In 2022, Fleet disbursed approximately 230,000 gallons of petroleum-based fuels; 56,000 gallons of clean burning CNG fuel; and sold over \$65,000 of surplus items for the City through their Surplus Property Division.



All technicians retained their certifications, servicing and repairing over 1200 vehicles and pieces of equipment while maintaining an onsite CNG fueling station for Heavy-Duty vehicle usage.



# MIDWEST CITY DEPARTMENT REPORTS

## GRANTS MANAGEMENT, Manager Terri Craft

### Grants Management Office

Staff worked to secure the following awarded funds to the City in 2022:

- Army Corps of Engineers Section 219 Grant to improve water distribution system – new water tower, new water storage tank at Booster Station and system improvements - \$5 Million
- 2023 Transportation Earmark Project (congressional funding for a specific local project) – SE 29th Street/Douglas Intersection Improvements - \$2.4 Million
- 2023 Interior Earmark Project – SE 15th Street/Hiwassee Drainage Project – \$3.2 Million
- LWCF Grant – Phase II Mid America Park Improvements - \$790,000
- OHFA HOME funds to continue Homebuyer Assistance Program - \$200,000
- 2022 CDBG Entitlement grant - \$394,856

They coordinated the lease of the former Artzplace building for a new MWC Head Start Program with the Community Action Agency of OKC and OK/Canadian County. The Municipal Sidewalk Improvement Project from the library to Reno Avenue and ramp improvements at Nick Harroz Community Center were also completed.

Staff facilitated 14 new MWC homeowner Down Payment/Closing Cost assistance grants; assisted 12 households with the Primary Systems Home Repair Program; and 2 households with the Rehab Loan Program. In 2022, Boys and Girls Club participants included: Crutch School - 120, Steed Elementary (Spring 2022) - 260, Country Estates Elementary (Fall 2022) – 216.



### Neighborhoods in Action

The Community Service Program managed 53 community service work cases that assisted juveniles and young adults in completing their court-ordered community service hours.



## GOLF DEPARTMENT, Golf Pro Larry Denny

Both John Conrad Regional Golf Course and Hidden Creek Golf Course numbers remain strong. We are pleased to report that the feedback from the renovation at John Conrad has been overwhelmingly positive.



Special thanks to Gail Fry for her volunteer work to create “Friend’s of the John Conrad Regional Golf Course” and fundraising for the restoration and beautification of the entrance to the course, which was not budgeted for in the G.O. Bond Project.

# MIDWEST CITY DEPARTMENT REPORTS

## HUMAN RESOURCES, Director Troy Bradley

With 190 job vacancies, the department processed 938 applications, resulting in 179 new employees. They participated in 8 job/career fairs and were able to recruit several new hires. Staff began implementing an online application, hiring, and on-boarding platform to aid in recruiting applicants and processing applications in early 2023. Additionally, they collected 130 new hire surveys to help in recruiting and retention efforts. Staff also had to defend the City against over 24 fraudulent unemployment claims, potentially saving the City and State over \$250,000.

Additionally, Staff processed 481 training requests and distributed 5 successful and informative employee newsletters. They negotiated multi-year labor contracts with FOP and IAFF bargaining units and hosted an Employee Assistance Program lunch and learn in April.

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## INFORMATION TECHNOLOGY, Director Allen Stephenson

The IT Department celebrated several promotions in 2022. Matthew Schratwieser was promoted to IT Coordinator. Cole Davis promoted to Information Security Specialist, and Marianna Sikkar promoted to GIS Analyst. They also welcomed Phil Thompson as the new Systems Administrator.



Staff has made significant strides in improving the overall efficiency and effectiveness of the City's systems and services such as:

- Deployed Metabase BI to create dashboards for Cityworks users; and
- Deployed a Custom Reporting Tool for Tyler RMS using MS PowerBI Desktop.

Both of these systems have provided real-time data visualization, insights, and reporting capabilities for employees.

They provided standardized data entry for Fleet Services CFA, improving data quality and overall fleet management; replaced Radio Consoles in ECC/911; and installed new cameras at the Public Works facility, Animal Welfare, Multi-Athletic Complex (MAC), Rotary Pavilion, Reed Baseball Complex, and the Water Plant.

A few other significant accomplishments included:

- A permanent fix to the Police Department GPS system;
- Deployed Traccar for AVL logging, ensuring accurate tracking/monitoring of department vehicles;
- Designed and deployed a VoIP panic button system for improved communication and emergency response;
- Performed Ward redistricting for City Council, ensuring fair representation for all citizens;
- Deployed replacement fire station alerting equipment; and
- Deployed Elastiflow, Greenbone, and Wazuh for bandwidth monitoring, vulnerability scanning, and real-time network performance.

# MIDWEST CITY DEPARTMENT REPORTS

## MUNICIPAL COURT, Prosecuting Attorney Vicki Floyd

The Court filled all the Clerk vacancies in 2022. Customer service measures implemented in 2021 proved to be successful in 2022 with customers opting for 2,913 web payments (76.06%) and 917 phone payments (23.94%) versus in-person payments.

They continued to update policies to adhere to legislation changes. The Juvenile probation files and dockets were updated. In 2022, the clerks processed 12,036 police citations, 415 code enforcement citations and approximately 359 juvenile citations.

Looking forward, they would like to research the implementation of electronic suspensions and effective ways to send certain past-due tickets to collections.

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## NEIGHBORHOOD SERVICES, Director Mike Stroh

Neighborhood Services consists of Code Enforcement and Neighborhood Initiatives. Their goal is to provide services that employ a well-rounded approach when dealing with complex “quality of life” issues.



Code Enforcement is fully staffed now and worked 8,122 new cases, resulting in 587 contracts and 415 citations. They also coordinated 6 property demolitions by a City contractor. Staff hosted many community outreaches as reported in the Community Outreach section of this report.

Neighborhood Initiatives has two full-time Coordinators that support 32 active neighborhood associations. Staff attended 137 neighborhood meetings and assisted with 8 neighborhood special events. They participated in 19 associations that hosted National Night Out events. New in 2022, they supported 10 associations that participated in the Veterans’ Day Parade. We are proud to report that approximately 217 residents attended association celebrations.



### Our mission:

Side by side with our Community Action Officers, we seek to identify and solve the needs of individuals and family groups within Midwest City. Our success is realized through community-oriented policing, neighborhood association gatherings, and numerous community outreach and education events each year. Learn more at <https://www.midwestcityok.org/neighborhood> or 405-739-1009.

# MIDWEST CITY DEPARTMENT REPORTS

## PARKS & RECREATION, Director Josh Ryan

In 2022, we welcomed Parks and Recreation Supervisor, DeWitte Mandley. Under his leadership, the department manages public recreation/rental facilities/ballfields: Reno Swim & Slide; various park pavilions; and Nick Harroz Community Center.

### Nick Harroz Community Center

We had a very busy season as rental numbers continued to return to pre-COVID levels. New reservation software was tested in 2022 and should be implemented in early 2023.

### Sports Facilities

*The MAC* opened with a well-attended grand opening. The complex hosted a short youth spring baseball/t-ball season, soccer tournaments, and up to 6 nights per week of adult softball through the end of the summer/fall season. The MAC also hosted fall tournaments in conjunction with Reed Ballpark that brought 100+ teams to Midwest City.



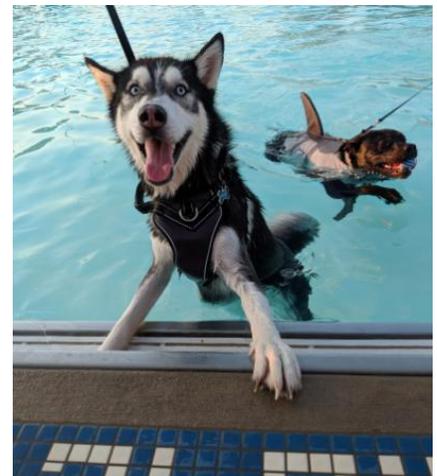
*Reed Ballpark* opened shortly for summer tournaments with a grand opening but had to close due to infrastructure issues. However, just 5 fall softball/baseball tournaments at Reed brought in 100+ teams from at least 5 different states.

*Doug Hunt* is being repurposed as a practice facility.

*Fred Myers Civic Park* is slated for demolition and being repurposed for practices as well.

### Reno Swim & Slide

The successful 2022 summer season stretched from Memorial Day to Labor Day and was one of the best-staffed and well-managed seasons in recent memory. Special thanks goes out to Chief Sid Porter and his officers for their support of Reno Swim & Slide operations; as well as, to Gabby Clabes for her dedication and leadership of the Reno Swim & Slide team. Pool staff even took on the organization of this year's Doggie Paddle event that wrapped up the season.



# MIDWEST CITY DEPARTMENT REPORTS

## POLICE, Chief Sid Porter

In 2022, the Police Department hired and trained 13 new officers as they said goodbye to just as many retiring officers. They also hired a new Lab Technician, Jenna Harper, and 3 new Jailers. They responded to over 80,000 calls. With 2022 at a close, Chief Porter is thankful to report that we have seen a decrease of 3% over the last five years in Part One dangerous crimes.



The Department transitioned to “Lexipol,” a national organization in police policy. This software knowledge management system allowed them to completely review and update all police policies and procedures.



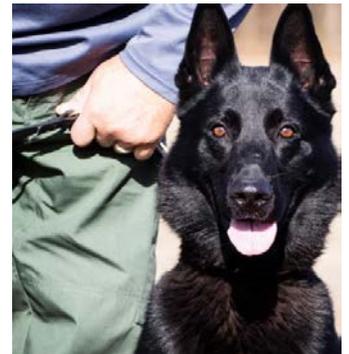
Another important update included the Virtra 180 hardware training equipment, which provides a realistic immersive simulation training environment for training officers about judgmental use of force and decision-making.

The entire Department received updated training on active shooter response. They continue to have officers receive Crisis Intervention Training. Approximately 90% of all patrol officers including supervisors are certified in mental health response. They also trained two new polygraph examiners and three new Defensive Tactics Instructors.

Thanks to generous donations, the K-9 Division was able to add their first bomb detection/apprehension K9 officer, making a total of three K-9 officers.

Did you know that you can now text to 9-1-1?

You are able to Text to 9-1-1 if you are deaf or speech impaired, are in a dangerous situation where you need to remain silent or have a medical emergency and can't talk. Calling 9-1-1 is best and quicker so Call if You Can, Text if You Can't. For more info, visit [acogok.org/text911](http://acogok.org/text911).



# MIDWEST CITY DEPARTMENT REPORTS

## PUBLIC WORKS, Director Paul Streets

Public Works is comprised of the following divisions: Line Maintenance, Public Works Administration, Solid Waste, Stormwater, Streets / Parks / Facilities & Drainage, the Water Plant, and the Water Resources Recovery and Compost Facility. These services are essential to quality of life and none of it would be possible without the employees who selflessly commit themselves to you, the customer, 24 hours a day 365 days a year.

## LINE MAINTENANCE, Supervisor Justin Madison

Line maintenance crews responded to 411 possible sewer blockages; 24 sanitary sewer overflows (SSOs)/bypasses; 45 water main breaks; 26 sewer main point repairs; and 10,680 locate requests.

Staff inspected 85 miles of sewer line with acoustic or video technology. The crew worked preventative maintenance on 56 miles of sewer line and chemically treated for root removal on 7.75 miles of sewer line. We are proud to report, for these outstanding maintenance and prevention methods, the Midwest City Line Maintenance Division won the 2022 Oklahoma Municipal Assurance Group Sanitary Sewer Systems Award!



They performed inspections on 530 Interceptors (grease/sand/oil traps) and 26 Dental Amalgam (waste such as mercury from fillings) systems. They also replaced 4 fire hydrants, which is vital to maintaining our ISO 1 ranking.



This division is seeking applicants to join their award-winning team. Please call 405-739-1234 or visit: <https://www.midwestcityok.org/jobs> for more information.

# MIDWEST CITY DEPARTMENT REPORTS

## PUBLIC WORKS, Director Paul Streets continued

### PUBLIC WORKS ADMINISTRATION, Office Manager Donna Akin

The Administration office team receives all calls for service or complaints associated with drainage, parks, recycling, sewer back-ups, solid waste, stormwater, street, traffic signals, and water. Staff performs research and audits for services provided to customers. They also provide administrative support for John Conrad Regional Golf Course. This team also tracks fiscal spending, project balances, and pays invoices for the following G.O. Bond Projects: W.P. Bill Atkinson Park, Asphalt Paving, Concrete Paving, and Booster Station upgrades.



### SOLID WASTE, Manager Jerry Summers

#### SANITATION

The Solid Waste crew collected 75,332,000 lbs. (37,666 tons) of trash. They had 16,253 Residential Bulk Waste Pick-ups with an additional 748 Special Pick-ups. Thanks to the dedication of this crew, residents and business owners did not experience interruptions or delays in service during the end-of-year holidays, adding to our high quality of life.



#### RECYCLING

Republic Services collected 3,970,000 lbs. (1,985 tons) of single-stream recycling. We sent 26,220 lbs. (13 Tons) of Glass to Dlubak Glass Co for recycling.

In October, Staff teamed up with Republic Services to establish the “Super Recyclers Program” to recognize Midwest City residents who were recycling acceptable materials in the right way (empty, clean, and dry). Republic Services and City volunteers audited over 1,500 recycling polycarts. They recognized 235 Super Recyclers and educated countless residents on ways to reduce contamination in the recycling stream.

If you have questions or need more information, contact (405) 739-1060.



# MIDWEST CITY DEPARTMENT REPORTS

## PUBLIC WORKS, Director Paul Streets

### STORMWATER, Supervisor Robert Bettes

The Stormwater team processed 1,113 Household Hazardous Waste (HHW) drop-offs that weighed in at 84,314 lbs. They performed 202 dry weather field screening inspections, 335 construction site inspections, and 119 final inspections in 2022.

Stormwater issued 38 permits. They had to issue 13 (1 IDDE & 12 construction) citations and take enforcement actions on 103 (44 illicit discharges & 59 construction) due to illegal activity or misunderstood laws all to keep our creeks and streams safe for our community.

[www.midwestcityok.org/publicworks/page/stormwater-quality](http://www.midwestcityok.org/publicworks/page/stormwater-quality)



## STREETS / PARKS / FACILITIES & DRAINAGE, Supervisor Steve Bray

### STREETS

- Installed solar powered school zone lights.
- Replaced and upgraded faded and vandalized street signs throughout the City.
- Converted approximately 50% of streetlights Citywide to energy-efficient LED.
- Converted decorative lights at Warren and Will Rogers to LED.



### PARKS

- Set up the Holiday Lights Spectacular at Joe B. Barnes Regional Park (Regional).
- Restriped parking lots at Regional.
- Repainted and installed ADA-compliant sidewalks at Garden Pavilion at Regional.
- Installed poles for security cameras at Regional Park.

### FACILITIES

- Disposed of sweeper debris pile and cleaned storage area behind the Public Works yard.
- Removed trees and added scour protection to bridge aprons as part of bridge maintenance activities.
- Removed trees and rebuilt the banks of the constructed wetlands near the WRRF on NE 36<sup>th</sup> Street.
- Finished the bridge at the new Palmer Loop trail.



### DRAINAGE

- Completed work on the Reed/Orchard drainage project.
- Rebuilt shoulder and lined ditch with 12 in. rip rap at NE 10th and Lloyd.

# MIDWEST CITY DEPARTMENT REPORTS

## PUBLIC WORKS, Director Paul Streets

### WATER RESOURCE RECOVERY FACILITY (WRRF), Supervisor Chris Thomas

#### WRRF

Staff treated approximately 2,230,000,000 gallons of wastewater. They also worked to become more energy efficient by beginning a replacement process of incandescent to LED lighting. Staff hosted several tours of the WRRF and Compost Facility for schools, neighboring municipalities, state agencies, and individuals wishing to learn more about the wastewater treatment and composting processes.

#### The Compost Facility

Staff received 3,053 yard waste drop-offs. They generated 1,824 cubic yards (2,385,218 lbs.) of compost. For the first time in 2022, bagged garden compost was offered for sale. We delivered to 37 customers.

### WATER PLANT, Supervisor Mark Roberts

The Midwest City Water Treatment Plant and water well system provides a maximum of 21 million gallons of clean, safe drinking water per day to residents of Midwest City. In 2022, we pumped 2,028,053,000 gallons of water to customers.

All clearwells and elevated water storage units were cleaned and inspected per ODEQ regulations. We also met or exceeded all water quality standards set forth by the EPA and ODEQ.

**NOTICE TO CONSUMERS**  
Resource Recovery Compost is a wastewater biosolids (*sludge*) product of the City of Midwest City Water Utility which has been processed in a manner that meets all the current U.S. EPA and Oklahoma Department of Environmental Quality (ODEQ) requirements for Class A Resource Recovery Compost. Please follow the same general safety precautions you use for handling any compost or manure such as hand washing, wearing gloves, and cleaning tools.

#### *Hours of Operation*

*No appointment necessary*

We are open to the public for **drop-off** from  
8 a.m. to 3 p.m.

Tuesday, Thursday and Saturday

We are open for **compost pick up** from  
8 a.m. to 3 p.m.

Monday through Saturday

We are **closed** Sundays and all City holidays



Downey Construction began the reconstruction of the Booster Pumping Station on January 11, 2021, which was funded with the passage of the 2018 G.O. Bond. This project includes a new tank and pumping station. We expect it to be operational in early 2023.



On May 12, 2022, Midwest City was the winner of the American Water Works Association (Southwest Section) Oklahoma Water Taste Contest!

# MIDWEST CITY DEPARTMENT REPORTS

## RISK MANAGEMENT/SAFETY, Manager Lynn Smithson

### Risk Management, Manager Lynn Smithson

Staff processed 100 work-related injuries while continuing to provide high-quality medical care and customer service to those employees. They received several tort claims that were addressed and negotiated in-house without the use of outside counsel. Staff continues to oversee the claims that are litigated by outside counsel. They manage a comprehensive property and automotive insurance policy, making changes to both schedules as needed throughout the year.

### Safety, Coordinator David Walker

Staff continues to ensure employees are receiving safety training via classroom and kiosks. Midwest City administers a one-of-a-kind CDL training program for employees. The program assures that the City is in compliance with the rules and regulations mandated by the US Department of Transportation. Midwest City is the first City in the state to provide such a service in-house!



## SHERATON / REED CENTER, Director of Operations Ryan Rushing

In June 2022, the DePalma Hotel & Resorts Group took over the management of the Sheraton/Reed Center. The property has undergone extensive renovations to enhance the guest experience. The 148 guest rooms, the lobby, bar, and restaurant all have been completely remodeled and feature modern amenities and design elements. The renovation has been done with an aim to ensure a comfortable and enjoyable stay for our guests with a visually pleasing and comfortable atmosphere. The Midwest City Council will likely see agenda items for the official change from a Sheraton to a Delta by Marriott in early 2023.



## THE FUTURE LOOKS BRIGHT

Midwest City continues to thrive and we will remain focused on the mission to maximize the quality of life for our citizens through professional services, proper management of existing resources and appropriate planning.

We are also working to ensure the future of our City with concentrated efforts on economic development in the retail, hospitality, and commercial sectors. Our experienced, professional staff in several departments will continue working together with a primary objective of shoring up sales tax leakage and creating quality competitive jobs for skilled laborers.

We encourage residents and business owners to keep us aware of non-emergency issues in our community by utilizing the Contact Us form at [MidwestCityOK.org/Contact](http://MidwestCityOK.org/Contact). Residents can report a variety of issues including code enforcement violations, potholes, and utility problems.

In addition, residents and business owners can sign up for public notifications regarding breaking news, events, and agendas for boards/commissions/Council/ Authority meetings by clicking on the “MWC Notify” and “Alerts and Notifications” tab under “Your Community” at [MidwestCityOK.org](http://MidwestCityOK.org).

Midwest City public meetings and agendas can be found at [midwestcityok.org/meetings](http://midwestcityok.org/meetings).

Regularly scheduled meetings of the elected officials of MWC will be streamed live and recorded on the MWC YouTube Channel: [Bit.ly/CityofMidwestCity](http://Bit.ly/CityofMidwestCity) with the recorded videos available there within 48 hours.

Our 2022 Midwest City Council Members include:

Mayor Matt Dukes	<a href="mailto:mayor@midwestcityok.org">mayor@midwestcityok.org</a>
Ward 1 Susan Eads	<a href="mailto:ward1@midwestcityok.org">ward1@midwestcityok.org</a>
Ward 2 Pat Byrne	<a href="mailto:ward2@midwestcityok.org">ward2@midwestcityok.org</a>
Ward 3 Megan Bain	<a href="mailto:ward3@midwestcityok.org">ward3@midwestcityok.org</a>
Ward 4 Sean Reed	<a href="mailto:ward4@midwestcityok.org">ward4@midwestcityok.org</a>
Ward 5 Sara Bana	<a href="mailto:ward5@midwestcityok.org">ward5@midwestcityok.org</a>
Ward 6 Rick Favors	<a href="mailto:ward6@midwestcityok.org">ward6@midwestcityok.org</a>



On April 18, 2022, Mayor Matt Dukes and Ward 1 Councilmember Susan Eads were sworn in as re-elected officials. Megan Bain for Ward 3 and Sara Bana for Ward 5 were sworn in as newly elected officials replacing Espaniola Bowen in Ward 3 and Christine Allen in Ward 5. Find out who your Councilmember is or what Ward you live in by visiting [hub-mwco.opendata.arcgis.com/apps/citizens-map-viewer/explore](http://hub-mwco.opendata.arcgis.com/apps/citizens-map-viewer/explore).

“Special thanks to the City Staff who contributed to and reviewed this report. Thanks also to Jill Donaldson, who completed and designed this report as well as to Rhonda Lyon for her expert editing skills.” (Tim Lyon)