



MIDWEST CITY 2023 MUNICIPAL REPORT

Mission Statement:

It is the mission of Midwest City to maximize the quality of life for our citizens through professional services, proper management of existing resources and appropriate planning.



MIDWEST CITY HISTORY

Midwest City came into being in 1941 after its founder, William P. Atkinson (W.P. Bill), discovered the U.S. War Department was building a new airbase on the south side of Southeast 29th Street in eastern Oklahoma County. The base, originally named the Midwest Air Depot, was built a short time later and became Tinker Air Force Base.

W.P. Bill Atkinson found that the US Government wanted a full-service community to support its military personnel and employees, one that would have entertainment, schools, shopping, and other businesses nearby. He enlisted the help of Seward Mott, a master land planner, to create the vision that would become the Town of Midwest City, Oklahoma.

An election was held on January 4, 1943, and voters unanimously chose to incorporate the new community. On March 11th of the same year, the Oklahoma County Board of Commissioners formally incorporated Midwest City. At the time, Midwest City consisted of a population of only 366 people and spread across 212 acres. On August 19, 1948, a city charter was approved and filed, and the City of Midwest City was born.

The area grew quickly, and less than a decade later it was named "America's Model City."

Today, we have approximately 60,000 people, making us the 8th largest city in the state. It is now the center of commerce for the eastern Oklahoma County, with quality schools, vibrant shopping centers, beautiful parks, excellent healthcare facilities, and a business-friendly, Council-Manager form of government.



Midwest City places great importance on quality-of-life issues such as public safety, recreational opportunities, and cultural events. Community leaders have developed a diverse economic base that has helped the city through some of the country's most difficult economic times. Our largest employers include Tinker Air Force Base, SSM Health St. Anthony - Midwest, Mid-Del Public Schools, Rose State College, and Century Martial Arts. Although it is part of a metropolitan area of over 1.4 million people, Midwest City has preserved a hometown feeling while offering all of the conveniences of a big city.

A MESSAGE FROM THE CITY MANAGER

Midwest City Councilmembers, Residents, and Merchants:

I can report with great pride that during 2023, Midwest City maintained our “model-city” financial integrity with another clean audit (please see our budget overview on the next page). We completed several 2018 G.O. Bond projects including John Conrad Regional Golf Course, the Police and Fire Training Facility, and W.P. Bill Atkinson Park located at Town Center Plaza, 7209 SE 29th St Midwest City, OK 73110.


In the spring, we celebrated the 40th anniversary of the founding of the first Sam’s Club opened right here in Midwest City! Our community welcomed Mathis Home Store at Town Center Plaza. We were blessed to host Lt. Governor Matt Pinnell at ground-breaking ceremonies for Centrillum Protein and American Glass. These two companies will diversify our economy with around \$80 million in capital investments and at least 170 quality jobs.

Our phenomenal Water Department received a national award, and because of our community working together in-hand with city staff, we received several state awards. We also initiated several employee recognition programs such as the “Employee-of-the-Month.” Human Resources and Information Technology implemented an online application program, which has had great success.

Most notably, we retained our Insurance Services Office (ISO) 1 rating which helps homeowners lower their insurance. This rating puts us in the top five fire-safe municipalities in Oklahoma, an achievement only possible through dedicated professional staff in our Fire, Water, and Dispatch Center departments.

Much thanks for your support in helping our community thrive and continue our mission to honor our military and provide quality services that make Midwest City a great place to live, work, and play!

Mayor Matt Dukes reports that our community-based style of government remains the same with value-based decisions, community involvement, openness of government, defined community direction, and specific municipal goals. Our long-term actions continue to focus on revenue promotion, customer service, open communication, and infrastructure upkeep and improvement.

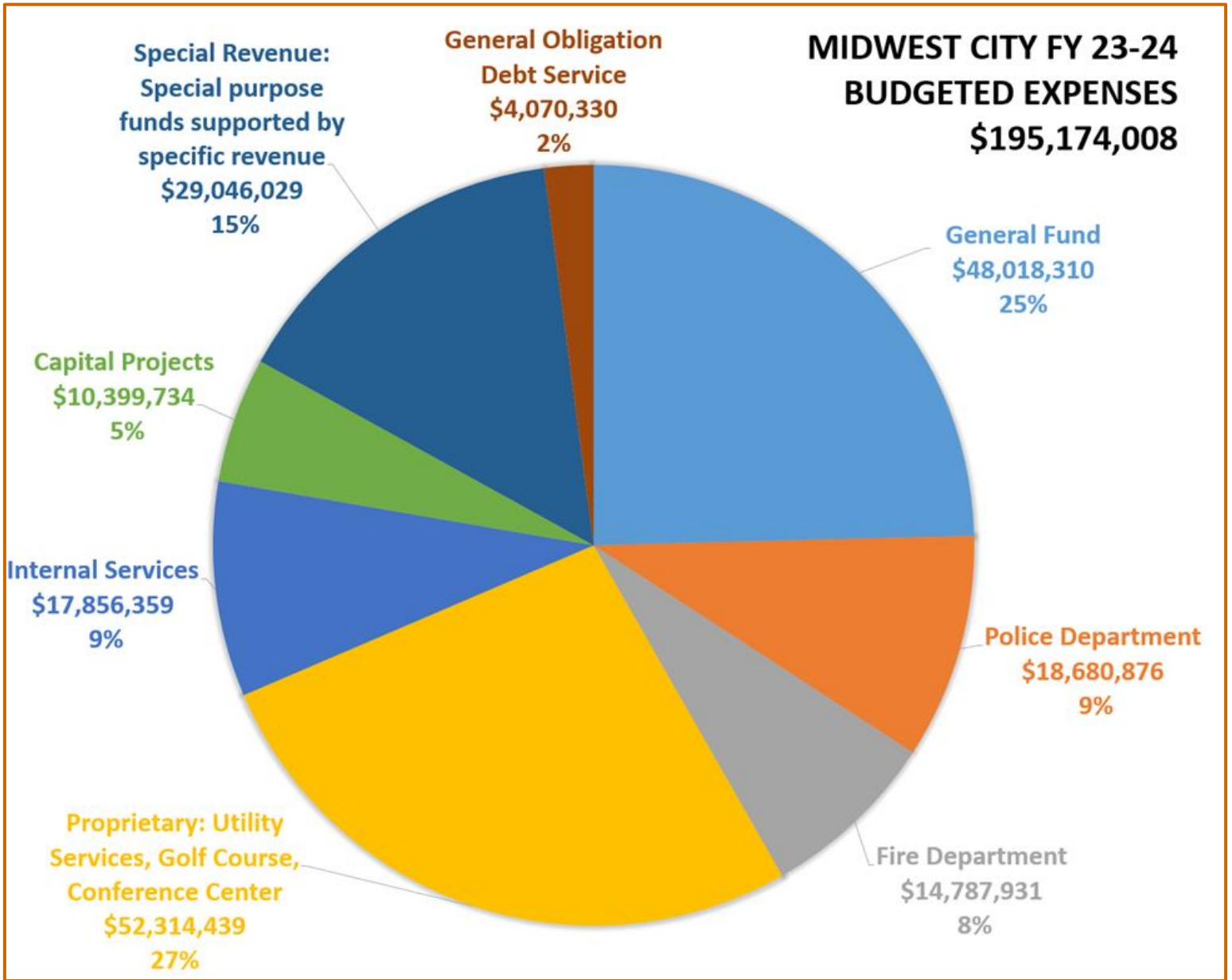

Tim L. Lyon, City Manager



Midwest City Budget Overview

ACCOUNTING BASIS

The City of Midwest City's budget is best characterized as being developed on a cash basis excluding our utility receivables. The budget is adopted at the department level as allowed by Title 11 of the Oklahoma Statutes, Section 17-215(d).



City of Midwest City 2023 City Highlights

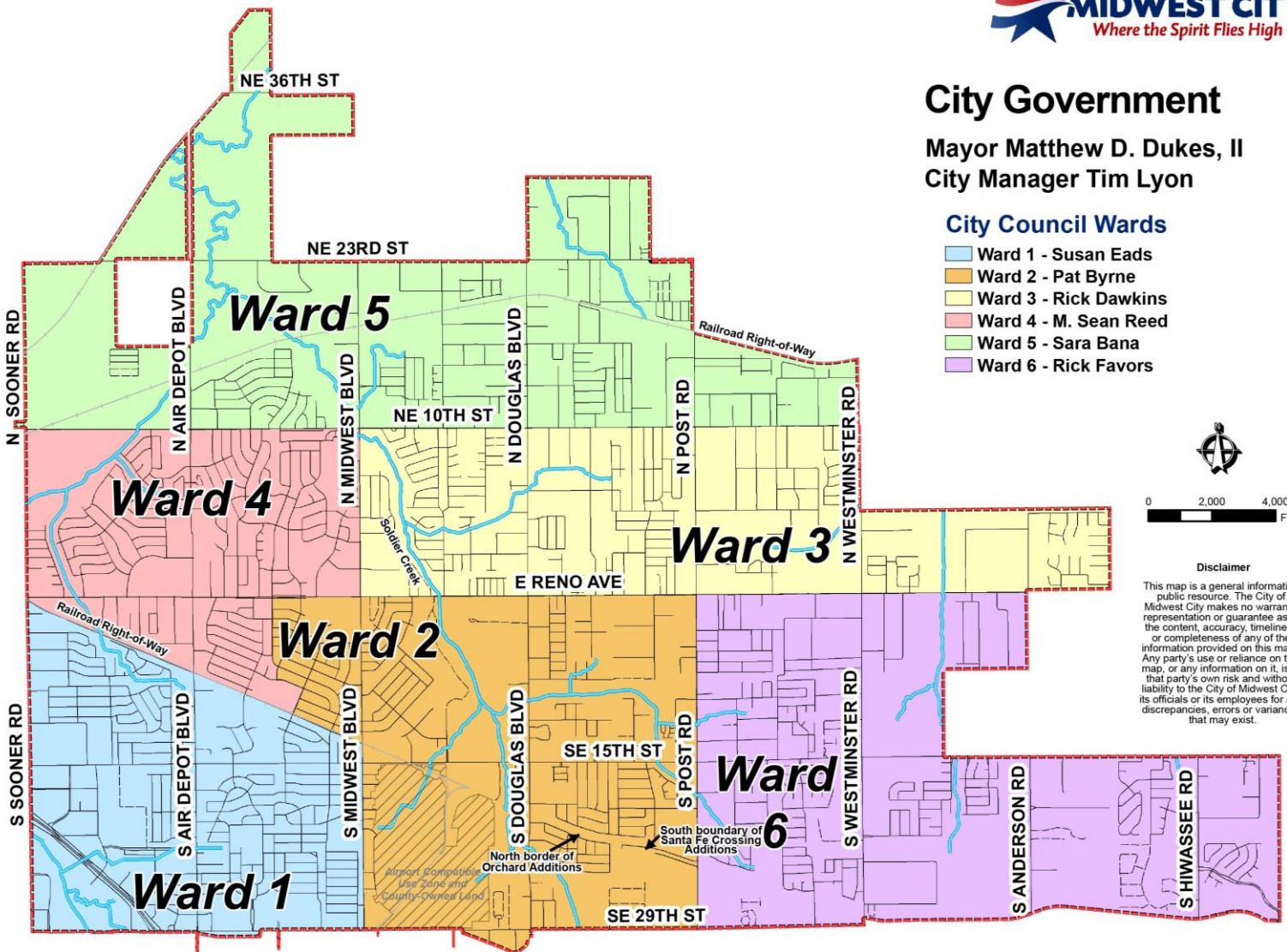


City Government

Mayor Matthew D. Dukes, II
City Manager Tim Lyon

City Council Wards

- Ward 1 - Susan Eads
- Ward 2 - Pat Byrne
- Ward 3 - Rick Dawkins
- Ward 4 - M. Sean Reed
- Ward 5 - Sara Bana
- Ward 6 - Rick Favors



Midwest City 2023 City Highlights

**At the 2023 Oklahoma Environmental Excellence Celebration,
Keep Oklahoma Beautiful
presented Midwest City with three awards!**



State/Tribal Partners' "Team Builders Award" for our partnership with Republic Services, the MWC Chamber of Commerce, and the Oklahoma Recycling Association on the "2023 Super Recycler Program."



Oklahoma Household Hazardous Waste Collection facility award to an "Outstanding Government Program for a Municipality >40,000" for our 2023 Tire and e-Waste Collection and Rain Barrel Distribution event.

Midwest City 2023 City Highlights continued

**Keep Oklahoma Beautiful Award
“Great American Clean-up Best Overall Affiliate Event”
Midwest City’s Mid-America Park Clean-up Event**



**A Special thanks to all our volunteers,
the MWC Chamber of Commerce, Republic Services,
and Divine Vision International Worship Center!**



Midwest City 2023 City Highlights

On behalf of the United States Centers for Disease Control and Prevention, the Oklahoma State Department of Health presented Midwest City with a

“Water Fluoridation Quality Award”

for providing high-quality water fluoridation for 12 consecutive months in 2022 and representing a high level of operator care and accomplishment.



Midwest City 2023 Highlights continued



The Oklahoma Recreation & Parks Society awarded both the MWC and City of Choctaw Parks & Recreation departments the 2023 **“Special Event Program Award of Excellence”** for demonstrating outstanding quality and professionalism for a joint effort over two seasons creating a youth league for children in eastern Oklahoma County.

Robert Taylor, MWC Youth Sports Coordinator, received the award.

Our Police and Fire Departments migrated to the Lexipol Public Safety System.

“Lexipol provides a full library of customizable, state-specific policies that are updated in response to new state and federal laws and court decisions. Their online training platform delivers courses and videos designed to meet police and fire training mandates, and it provides tools to manage license renewal.” (Lexipol.com)

The Police will be the first agency in Oklahoma to go through the paperless Lexipol Accreditation Assessment. Fire is utilizing the Knowledge Management System to increase awareness of new mandated policies and procedures. For both Departments, this was an arduous endeavor by dedicated staff members and will ensure that Midwest City continues as a model city for public safety.



Midwest City 2023 City Highlights continued

The City Welcomed Family-Owned Centrillum Protein!



The City Welcomed Family-Owned American Glass!



Midwest City 2023 City Highlights continued

We celebrated the grand opening of W. P. Bill Atkinson Park!

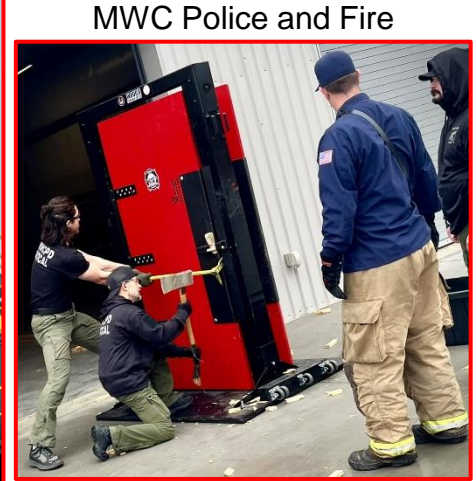
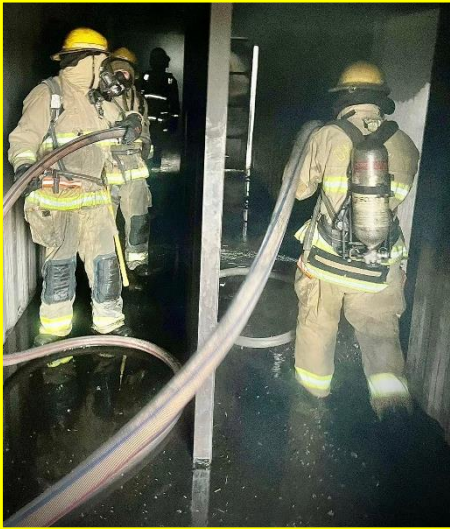


40th Anniversary of the first Sam's Club right here in Midwest City!



Midwest City 2023 City Highlights continued

Grand opening of the MWC Police and Fire Training Center!



training together at the Center.



Midwest City Retained Our ISO Class 1 rating!

Thanks to the dedicated City staff from the Fire, Water, Line Maintenance, and Dispatch departments, we have remained one of the safest communities in the metro with only four other cities in Oklahoma retaining these highest safety standards.

Fire Chief Norton reports that we have held this rating for over 17 years now. The Fire Department makes up one half of the total grading score; forty percent is based on our water supply and operations; and ten percent is based upon the efficiency of our Dispatch Center.

Did you know...

An Insurance Services Office (ISO) code is the number assigned to your home based on its fire protection assessment. The codes range from 1 to 10, with Class 1 being the best level of fire suppression protection and Class 10 being the worst.

The ISO determines a protection class for a home according to its address or ZIP code to help insurance companies assess risks associated with insuring the property. Insurance companies that use ISO tend to offer lower rates to homes that have a better protection class.

City of Midwest City 2023 Community Outreach

NEIGHBORHOOD SERVICES FOOD DRIVE 2023

MWC Neighborhood Services and their partners experienced unprecedented generosity in donations during their 13th Annual Food Drive.

Below are some details on the success of this year's program.

FOOD DRIVE SUMMARY

35 Pallets of Food Collected
RECORD BREAKING DONATIONS

125 Thanksgiving Meal Boxes
INCLUDED VARIOUS OTHER MIXED FOOD DONATIONS TO COMMUNITY PROGRAMS

300 Christmas Meal Boxes
INCLUDED VARIOUS OTHER MIXED FOOD DONATIONS, HYGIENE PRODUCTS AND GIFTS TO COMMUNITY PROGRAMS

200+

Families Served For Thanksgiving

300+

Families & Residents Served For Christmas

ACKNOWLEDGEMENTS & APPRECIATION

Midwest City Police, Midwest City Fire, Citizens Police Academy, Alumni Association	Donated time and effort to help collect/distribute food.
Mid-Del Schools	Students/Staff/Families from MNCHS and CAHS helped pack and organize hundreds of food boxes for Thanksgiving & Christmas.
Christian Heritage Academy	3rd grade class donated 46 stuffed animal toys for families.
Autumn House, Mid-Del Food Pantry, First Christian Church, Mid-Del Tech Center	Helped find families and residents to receive donated goods and assisted with distribution.



Midwest City Staff 2023 Community Outreach continued

Animal Welfare provided low-income families with dog and cat food that was donated to the shelter.

Human Resources partnered again with the Department of Rehabilitative Services to provide short-term internship opportunities for four disabled youths over the summer. They participated in four Career Fairs. Team members spoke to an MDTC Credit Recovery class, giving class participants some hope and glimpses of their future opportunities for employment.

We had a successful Food and Gift Drive again this year for Midwest City families in need. Santa Troy helped with our deliveries. Our generous employees and Council, Crest and Neighborhood Services, provided boxes of food and Christmas gifts to 28 children this year.



Grants Management continued bi-weekly perishable food giveaways, assisting approximately 100 people a month. Tutors provided 1431 hours of math and reading assistance to 55 elementary student residents. We partnered with the Department of Veteran's Affairs Field Service Representative, assisting 96 veterans with case management and coordination of benefits. Staff also aided 242 walk-in clients including the distribution of 125 bus passes.

Neighborhood Services coordinated four "Restore Midwest City" projects. Most notably, they organized and worked our 13th Annual Sam's Club Food Drive that raised 35 pallets of donated food. This event helped 300 families during Thanksgiving and Christmas.

The Senior Center continued to partner with the Oklahoma County Senior Nutrition Program, serving our shut-in residents.

MWC Chamber of Commerce partnered with us in participating in outreach programs such as "Picnic with Protectors and Public Works" and "Earth Day Festival." Check out their website at midwestcitychamber.com for upcoming events.



Midwest City Staff 2023 Community Outreach

The Fire Department conducted 55 Public Education Events, including training in all schools within our district, educating thousands of children on fire prevention and knowing their way out of the house. “Fire Won’t Wait, Plan Your Escape” was the October Fire Prevention Month theme in 2023.



Public Works partnered with several community partners for Touch-A-Truck events that help educate and inspire elementary age children.

Stormwater partnered with the Chamber to hold their first Annual “Earth Day Festival” at Joe B. Barnes Regional Park. Around 100 people attended, despite unseasonably cold and windy weather.

Attendees had an opportunity to learn about water conservation, sustainable landscaping, recycling and other environmental topics through games, activities, a booth bingo, and equipment operation demonstrations.



Midwest City Staff 2023 Community Outreach

The Police Department hosted their second “Breaking Bread” lunch on April 26, 2023, with first line supervisors and command staff participating in table discussions with residents. They held two Citizens Police Academies; sponsored the 27th annual “Shop with a Cop” Program, helping 72 children; and hosted another kids “3 on 3” basketball tournament funded by the Arnall Foundation.

The department was active in many community policing events such as monthly Neighborhood Association Meetings and their special functions like National Night Out, the Association Celebration, and the Council of Presidents.



Officers also visited FountainBrook Memory Care Center. Our officers were faithful in helping raise funds and awareness for Special Olympics again in 2023, including accompanying agencies across the metro who were running with the “Flame of Hope” during the “Law Enforcement Torch Run” in OKC, which included the “Polar Plunge” and “Tip a Cop.”



The Community Action Office organized and hosted a Bike Rodeo for Cub Pack 122 at St. Phillip Neri, and our officers attended the Sheldon William’s Event at Rose Field. In addition, staff had “Coffee with Cops” at McDonalds, “Trunk or Treat,” and numerous occasions at the Veteran’s Memorial. A special shout-out to HTeaO, who has become an enormous community partner with us and our outreaches by donating cases of water to our department in gratitude for our service.



City of Midwest City 2023 Staff Highlights

EMPLOYEE OF THE
YEAR

PETE SINGLETON

Project Manager
Engineering & Construction
Services Department



EMPLOYEE OF THE YEAR RUNNER-UP
CARRIE EVENSON
Assistant Public Works Director

Midwest City 2023 Staff Highlights

2023 Monthly Employee Recognition Program

In 2023, Midwest City introduced a new Employee Recognition Program to recognize an employee each month who exhibited exceptional job performance, professionalism, collaboration, innovation, leadership, respect, and/or volunteerism, going above and beyond to carry out the City's mission. From these monthly winners, an employee of the year and runner-up were chosen and awarded.



January
Shannon Dorssom
HR Officer



February
Teresa Copen
Animal Welfare Supervisor



March
Pete Singleton
Project Manager



April
Karen Denton
9-1-1 Dispatcher



May
Diana Spurlock
Staff Accountant II



June
Cole Davis
IT Security Specialist

Midwest City 2023 Staff Highlights continued
2023 Monthly Employee Recognition Program continued



July
Marcie Hoskins
Customer Service Lead Clerk



August
Juan Jimenez
Fleet Technician



September
Micala Newland
Stormwater Technician



October
Shane Barnard
Code Officer



November
Carrie Evenson
Assistant Director Public Works



December
Haley Kennedy
Police Technical Investigator

Midwest City 2023 Staff Highlights continued

Fire Chief Bert Norton received the prestigious Oklahoma 2023 “J. Ray Pence Chief Officer Leadership Award.”



This is a peer nomination award established to recognize actions and activities of Chief Fire Officers that produce progressive improvements in safety, efficiency and effectiveness in the fire prevention, suppression, and administration that are outstanding in their nature or impact. Congratulations, Chief Norton!



The Midwest City YMCA recognized Elyse Cummings, Code Compliance Officer, and her mother, Mitsy Martin-Davis with the “2023 Family of the Year” Award!

They also awarded Midwest City Police Sergeant Lindsay Cargal with the “2023 Service to Youth Award.”



Midwest City 2023 Staff Highlights continued

Congratulations to our seven City employees, who volunteered to attend the first year of the Oklahoma Municipal Assurance Group’s “Municipal Front-line Leader Academy,” which equips participants with the skills necessary to build leadership strength, stability, and consistency through experiential learning.



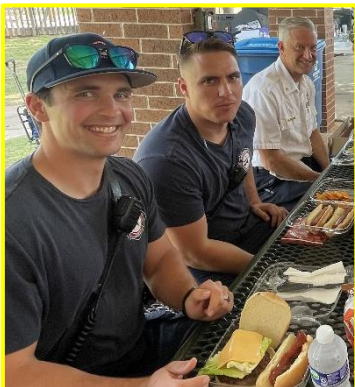
Class I: Steve Bray, Lt. Scott Dawson, Lt. Terrence Ley, Susan Mullendore, & Jerry Summers
Class II: Marcie Hoskins & Robert Hancock

Thanks to our 2023 Employee Activity Committee for another year of fun!



Midwest City 2023 Staff Highlights continued

2023 Employee Appreciation Picnic



Midwest City 2023 Staff Highlights continued

2023 Employee Swim Party



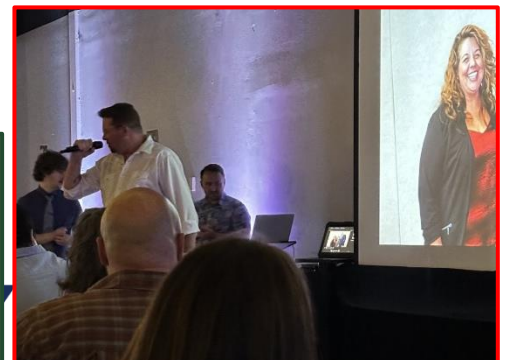
Midwest City 2023 Staff Highlights continued

2023 Bedlam Cookoff



Midwest City 2023 Staff Highlights continued

2023 Christmas Party



City of Midwest City 2023 Department Reports

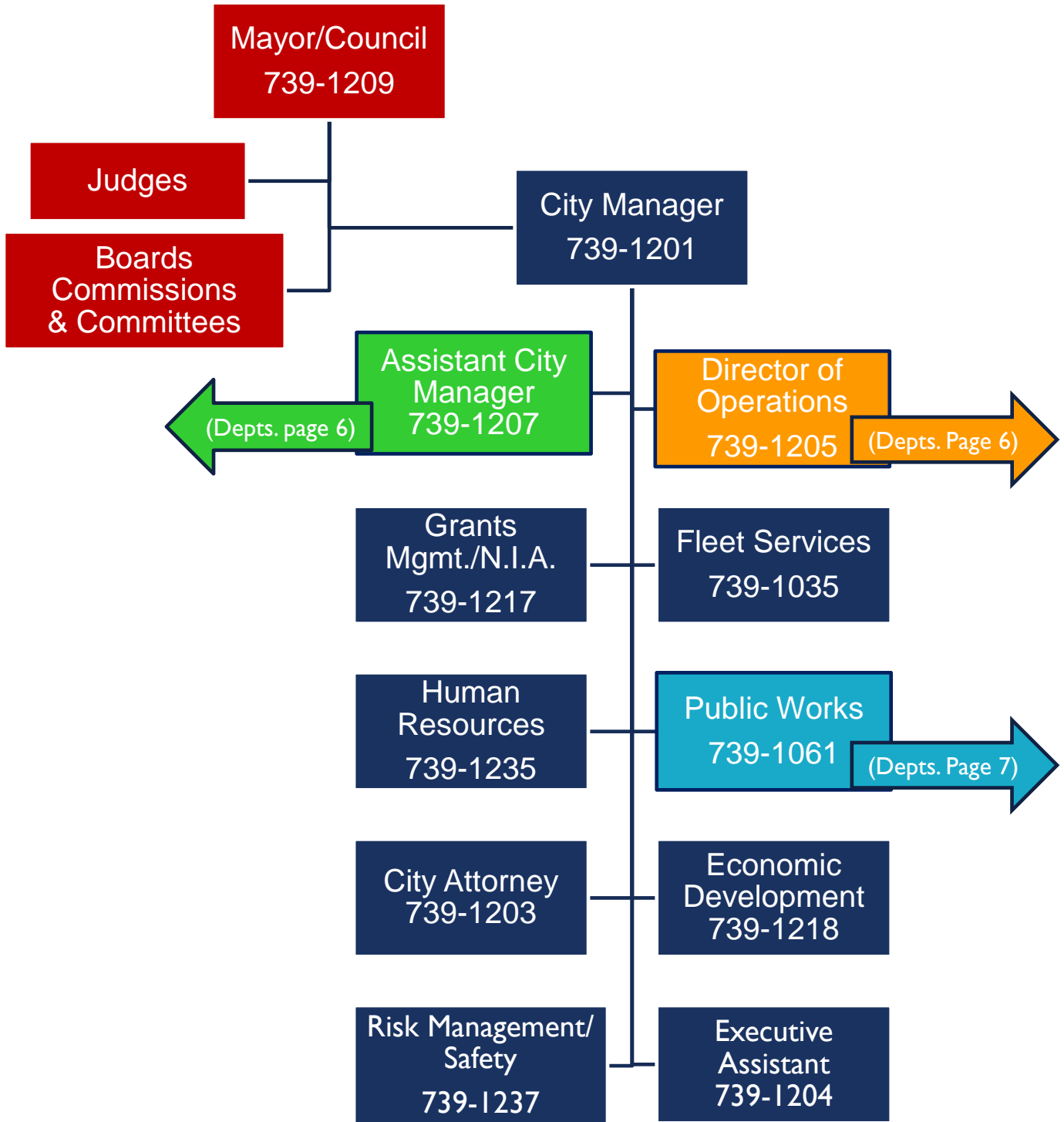
Visit us online at
www.midwestcityok.org

The screenshot shows the website's navigation menu with the following categories and sub-items:

- Your Government**
- City Departments**
 - Depts. / Divisions**
 - Animal Welfare
 - City Attorney
 - City Clerk
 - City Manager
 - City Treasurer/Finance
 - Communications & Marketing
 - Compost Facility
 - Community Development
 - Convention & Visitors Bureau
 - Depts. / Divisions**
 - Economic Development
 - Emergency Mgmt / 9-1-1
 - Engineering & Construction Services
 - Environmental Services
 - Fire Department
 - Fleet Services
 - GIS (Maps & Data)
 - Grants Management
- Business & Development**
 - Depts. / Divisions**
 - Household Hazardous Waste
 - Human Resources
 - Media Contacts/Public Info Request
 - Municipal Court
 - Neighborhood Services
 - Parks & Recreation
 - Police Department
 - Public Works
 - Recycling
 - Senior Center
- Your Community**
 - Depts. / Divisions**
 - Solid Waste/Trash Services
 - Stormwater Quality
 - Streets and Parks Maintenance
 - Surplus Property Sales
 - Utility Customer Service
 - Water Resources
- Explore Midwest City**

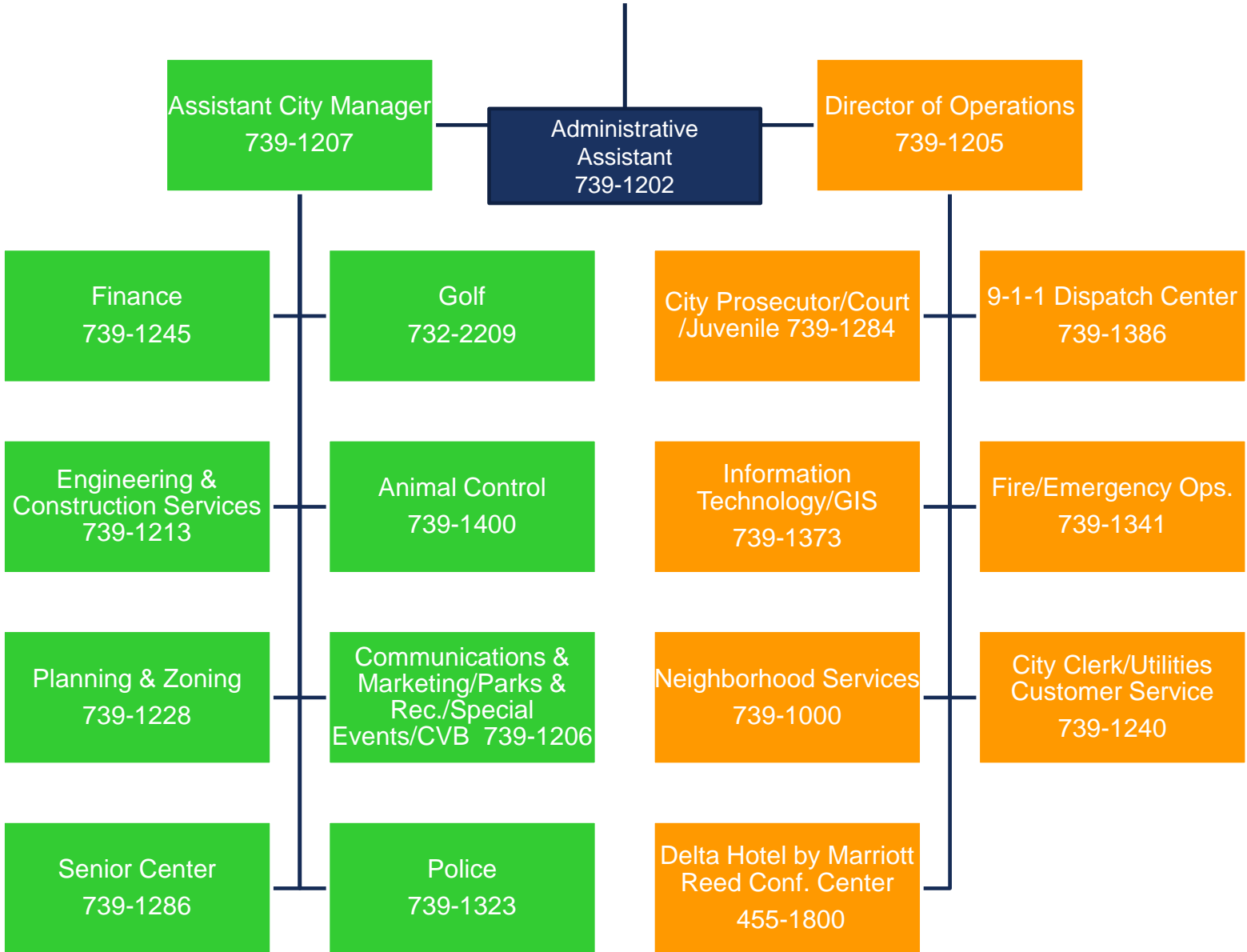
Additional features visible in the screenshot include a search bar, social media icons for Facebook, X, Instagram, and YouTube, and a chat bubble icon.

Midwest City Organizational Chart by Departments

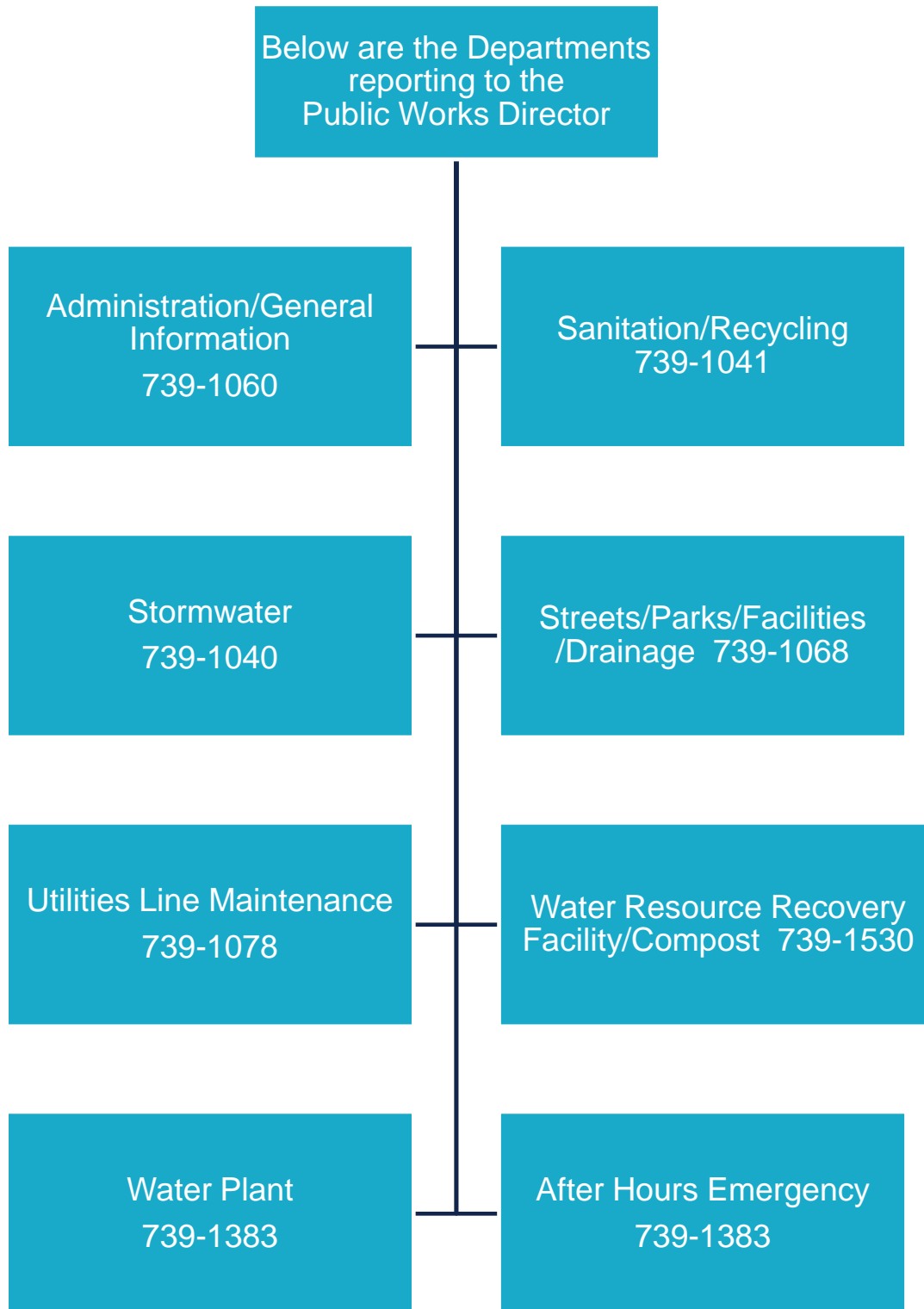


Midwest City Organizational Chart continued

Below are the Departments reporting to the Assistant City Manager and Director of Operations



Midwest City Organizational Chart continued



MIDWEST CITY DEPARTMENT REPORTS

ANIMAL WELFARE, Supervisor Teresa Coplen

Staff handled 1,772 animals in 2023, of those, there were 539 adoptions with two successful adoption events. We also sent 280 animals to rescue, and reunited 340 animals with their owners. These efforts resulted in a live outcome of 1,159 animals saved!

In 2023, we started microchipping all dogs adopted from the shelter. Staff also worked to update the fee schedule and the “stray hold” ordinances.

In 2024, we plan to have all staff trained to do microchipping; thus, allowing us to offer low-cost microchips to the public at the shelter. Also, plans are in place to enforce the “Pet Licensing Program.” More information about this program and the ordinance changes can be found on the Midwest City Code of Ordinances website under Chapter 8. Animals and Fowl:
https://library.municode.com/ok/midwest_city/codes/code_of_ordinances?nodetid=CO_CH8ANFO



CITY ATTORNEY, Don Maisch

The City Attorney worked with private attorneys and staff on numerous cases throughout the year including the development of the Urban Renewal Plan for Heritage Park Mall, which was approved by the City Council in August of 2023.

Mr. Maisch oversaw changes to the all meeting agendas to make the language consistent with the recommendations of the Oklahoma Attorney General’s Office for compliance with the Oklahoma Open Meetings Act.

Work continued on resolutions and ordinances such as opioid settlements, declaring the Heritage Park Mall property as blighted, declaring a moratorium to protect our existing infrastructure, and adding questions to elected officials’ paperwork to help candidates avoid conflict of interest issues.

In 2024, staff hopes to hire and complete the appraisal for Heritage Park Mall and take steps to proceed with the Urban Renewal Plan. Mr. Maisch would also like to find a feasible way to have documents subject to the Open Records Request available on the internet for the public for even more transparency.

MIDWEST CITY DEPARTMENT REPORTS

CITY CLERK Department, City Clerk Sara Hancock

The City Clerk Department is comprised of the City Clerk, a Code Officer, the Utility Billing/Customer Service division, and the City Hall Complex Maintenance Department (moved to Engineering & Construction Services in December 2023).

City Clerk

The City Clerk continues to provide residents and departments with information as needed, while managing three divisions. She worked with the City Attorney and staff to facilitate over 25 ordinances approved by the Council in 2023. These changes to our laws can be found at https://library.municode.com/ok/midwest_city/codes/code_of_ordinances.

Mrs. Hancock processed bid packets equaling \$11,380,436.80 in 2023, several of which included work for some of the last of the 2018 G.O. Bond projects that were bid out in 2023.

Code Officer, Brian Wood

Randall Fryar's promotion in late 2022 left the City Clerk Code Officer position open. In December 2023, Brian Wood from the Neighborhood Services Code Compliance office filled the slot from the Code Enforcement Department. Not only did he work his normal functions in Neighborhood Services, but he also took on some of the responsibilities for the City Clerk's Code Officer prior to moving. Brian's duties will be addressing code violations such as permits, temporary signs, licenses (health, alcohol, daycares, pet breeders, etc.) and condemnations. In the future, Brian will oversee the demolition of structures in accordance with State Statute Title 11 Section 22-112.

Utility Billing/Customer Service, Supervisor Susan Mullendore

In 2023, we had approximately 21,000 utility accounts with 3,500 of the meters being the Ally/automatic cutoff valves. Customer Service received 60,988 phone calls; set up 3,233 new residential and 172 new business accounts; transferred 220 accounts; and received 211,669 payments with only 7,045 cutoffs.



MIDWEST CITY DEPARTMENT REPORTS

COMMUNICATIONS & MARKETING, Director Josh Ryan

Staff includes the Director, Community Engagement Manager and Special Events Coordinator. They handle media relations, public information, special events, marketing of City services, external special event coordination and sponsorship, and convention recruitment and tourism attraction.

Special Events

- Managed, promoted and/or provided support for 29 separate special events, equating to at least 56 event calendar dates from January through December. Events ranged from public forums to grand openings and included major community events.
- We enjoyed providing support for City departments who hosted their own events.
- Common tasks, for our events and other departments' events, include coordination of all promotion, ticket sales and logistics associated with each event.
- Coordinated with external event applicants to help walk them through the City process, including sponsored events that partner with the City.

Communications & Marketing Office

- Media relations projects included such things as winter weather coverage, new City operating hours, City holidays, vegetative debris issues, Momentum Sales Tax Election and informational campaign (one of the largest projects), Public Works services, Animal Welfare services and updates, and Utility Customer Service updates.

Convention & Visitors Bureau (CVB)

- Tinker Air Force Base Air Show and its auxiliary events proved to be the largest project in 2023. It is extremely time-intensive and requires direct coordination with TAFB and community partners/stakeholders. Midwest City hosted many of the 300,000 visitors seen at TAFB over the 2-day air show. Our CVB played a major role in coordination of pre-events and VIP access areas.
- Partnering with the Chamber of Commerce, we helped coordinate and execute the annual Tinker and the Primes conference, an event as important of a community partnership as the air show.
- We continue to connect with our thriving sports tourism market to help create economic boosts throughout the spring, summer and fall sports programs.



Susan MacQuarrie,
Community Engagement Manager



MIDWEST CITY DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT, Director Robert Coleman

Overall Economic Health

Expert economists predicting a recession for late 2023 had to be a little disappointed. The American economy ultimately proved its resiliency as it limped along. Although we saw few new commercial shopping center projects come to fruition in 2023 and about 20 major national retailers filed bankruptcy, we added a few buildings and remodeled many more, the most notable being the conversion of the former JCPenney to a Mathis Home store. In 2023, it is estimated that commercial construction projects still accounted for over \$20 million in new investments.

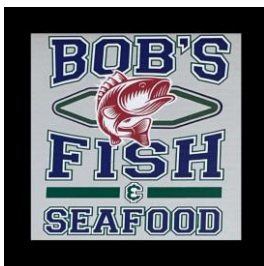


Retail construction costs rose by 6.5% in 2023 and are expected to increase further in 2024, albeit at a slower rate. The CBRE Real Estate U.S. Market Real Estate Outlook for 2024 underscored the effect inflation and interest had, which discouraged construction starts. Lack of new spaces further ensures the scarcity of new development deliveries in 2024. In Midwest City, over 700,000 ft.² of retail space and over 177,000 ft.² of Class C office space remains empty. The lack of new tenantable space may have pushed some investors our way, but a lot of our inventory rests in buildings that also need considerable improvements.

Despite the best efforts by Sooner Investment, The Shop Company Real Estate, and City staff, there have been few prospects for the Sooner Rose Shopping & Entertainment Center. A discount retailer remains interested in the former Party City space, but nothing is finalized. However, Whataburger has purchased a lot and began construction on its second Midwest City location.

Entertainment, Hospitality & Restaurants

In 2023, building permits were issued to repurpose the former Charles Body Shop, 231 W McArthur Dr., now refinished into a “white box” and awaiting interior finishes by new tenants, possibly a micro-brewery/tap house and/or a restaurant. The former S&B Burgers, 1909 S Douglas Blvd., is being converted into modern multi-tenant space that may also include a restaurant.



Bob's Fish & Seafood, 9305 NE 23rd Street, acquired the adjacent suite and converted it into a dining area, thereby doubling its seating capacity. Bibb's Smokehouse & Catering Co. absorbed the former Spencer's Smokehouse Barbecue lease. After a lengthy delay, the Big Biscuit Co. finally opened its second metro location in the former Panera Bread suite at Town Center Plaza. In Boulevard Marketplace, 101 N Douglas Blvd., Aunties Soul Food opened in September.



MIDWEST CITY DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued, Director Robert Coleman

Retail & Service

There are still some undeveloped parcels in a few locations, but Midwest City is to a point it could use more prime locations for new shopping and dining establishments.

- At the end of 2023, we were actively working with an Oklahoma company to redevelop the vacant Midwest City Memorial Hospital Authority property at 8800–8832 SE 29th Street.



Bill Mathis, co-owner of Mathis Brothers, speaks during a ribbon cutting ceremony April 12 at the new Mathis Home store in Midwest City's Town Center Plaza. PHOTO BY JEFF HARRISON

- Mathis Home opened in April improving Town Center Plaza to a point that it is estimated to be approximately 93% occupied, which is a positive considering the circumstances observed in other metro power centers and malls.
- Dick's Sporting Goods', 7095 SE 29th St., departure on New Year's Eve 2021 opened a vacancy of nearly 50,000 ft.² in area, which has been challenging to refill.

- Mini-Max Foods, 10011 SE 15th St., closed following Thanksgiving. Attempts have been made to market this 50,000 ft.² space, but there doesn't seem to be much interest, despite research that illustrates proof this corner should support a more upscale grocery store.

- Casey's General Stores continued to invest in our community in 2023. It remodeled the former Circle K stores on SE 29th St. and built a much-needed store from the ground up at 10012 E Reno Avenue.



Office

- A small office complex was finished at 1716–1740 S Sooner Road.
- Voyage LTC, LLC, a long-term healthcare company previously based in Spencer, continued its work in converting the former Golden Corral Buffet, 617 S Douglas Blvd., into its new corporate campus.
- The Women's Renaissance Center, 238 N Midwest Blvd., and the adjacent property at 220 N Midwest Blvd. remains listed for lease or sale with one of the Metro's most successful office brokers.



MIDWEST CITY DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued, Director Robert Coleman

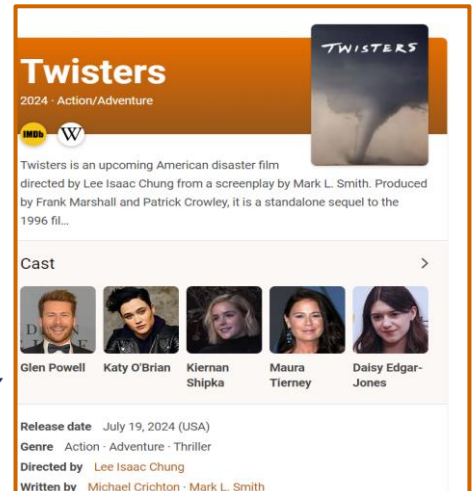
Industrial

In 2023, we saw construction commence on two major projects that stand to change the economic conditions of the north side of the community.

- American Glass began construction on its 100,000+ ft.² headquarters and production facility at the SE corner of America Ave. and NE 23rd Street. It will employ approximately 70 new employees when completed in the latter part of 2024.
- About a mile north, Centrillum Protein commenced work on a similarly-sized building to be used for secondary beef processing. Centrillum expects to open in late 2024 or early 2025, depending on several factors. We expect to see more than 100 hired to staff the plant, which will likely cost more than \$70 million to build.
- The City's Economic Development Authority agreed to bring all utilities to the Centrillum site in addition to a rail spur and industry track. At the time of this report, Oklahoma Natural Gas and OG&E were working with Centrillum to extend services. The sanitary sewer lift station, forced main, and line extension project had been awarded, and we were awaiting plans for the rail switch and industrial track from Garver Engineering, Norman, OK. We were awaiting water distribution main extension plans from Plummer & Associates, OKC.

Other Activities






- The Air Depot Corridor Improvement Plan was created as a blueprint to overhaul the 1.5 miles between Silver Meadow Drive and SE 15th Street. Success largely depends on the City's efforts to revitalize the former Heritage Park Mall site, which was recently declared "blighted" and is now progressing through the Urban Renewal process.
- The former Maytag Repair Center, 722 S Air Depot Blvd., was demolished by the Midwest Veterinary Clinic, its owner, who plans on expanding there soon. This marks the latest demolition partially reimbursed by our 2021–2022 BOG Business Assistance Grant program, which still has tens of thousands available for commercial demolitions...call 405-739-1218 for more information.
- The City continues work with SSM Health and TSW Planning on a massive overhaul of the area around St. Anthony's Hospital - Midwest. This process is expected to take great strides in 2024.
- In 2023, we also saw the opening of Tommy's Express and Quick-N-Clean car washes near the 6000 block of SE 15th St. Although they do not produce sales tax, they buy our water and provide some jobs.
- We continue to show up in the movies! Red Dirt Films worked along NE 23rd Street on their film 'Twisters,' the sequel to the 1996 film 'Twister.'



Twisters
2024 · Action/Adventure

Twisters is an upcoming American disaster film directed by Lee Isaac Chung from a screenplay by Mark L. Smith. Produced by Frank Marshall and Patrick Crowley, it is a standalone sequel to the 1996 fil...

Cast

				
Glen Powell	Katy O'Brian	Kiernan Shipka	Maura Tierney	Daisy Edgar-Jones

Release date July 19, 2024 (USA)
Genre Action · Adventure · Thriller
Directed by Lee Isaac Chung
Written by Michael Crichton · Mark L. Smith

MIDWEST CITY DEPARTMENT REPORTS

EMERGENCY MANAGEMENT / DISPATCH CENTER

Dispatch Center, 911 Coordinator Becky Bruce

In 2023, we invested in our public safety and quality of life/peace of mind by adding FLOCK monitoring for stolen vehicles and RAVE monitoring for emergency situations at schools. Staff continued their excellent service to our first responders and the public. For example, Karen Denton was able to walk a caller through CPR to save a man.

In April, Staff courageously navigated one of our most difficult days during an active shooter incident. Staff received approximately 300 calls in 2 hours; however, with the “model city” professionalism of this team, they were able to dispatch emergency responders, maintain appropriate resources, and send consistent public information messaging to ensure the safety of responders and the public.

When should I call 9-1-1?

1) When you have a Police, Fire or Medical emergency; 2) In a situation that could, or does, pose a danger to life, property or both; 3) A suspicious activity involving a person(s) or vehicle that appears to have criminal intent; or 4) Any situation that requires immediate dispatch of an officer.

Please be prepared to give your location. Dispatchers are required to ask certain questions, so please remain calm and patient and stay on the line until the call taker tells you to hang up.

Emergency Management, Manager Debi Wagner

Mrs. Wagner planned and conducted a community-wide full-scale active shooter exercise and also a tabletop tornado exercise in conjunction with the Emergency Management Institute in Gettysburg, MD.

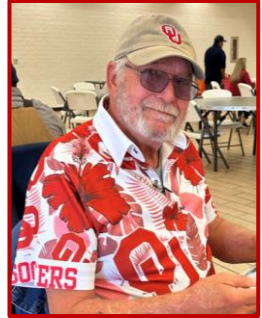
She completed requirements to renew us as a StormReady Community with the National Weather Service and completed our portion of the Oklahoma County Hazard Mitigation Plan update. She facilitated adding Spanish language weather messaging to social media campaign, and she co-authored a paper that was presented at the American Meteorological Society Annual Meeting in January, “Working with Forecasters and Emergency Managers to Improve Weather Radar Research.”



MIDWEST CITY DEPARTMENT REPORTS

ENGINEERING & CONSTRUCTION SERVICES, Director Brandon Bundy

The mission statement for Engineering & Construction Services is “to professionally assure quality construction.” They had two great additions to their team in 2023 with the hire of Daphne Young, Permit Clerk, and Hector Morales, Construction Inspector. Glenn Presley, Chief Construction Inspector, retired in 2023 after years of dedicated service.



Staff worked to update the International and National Building Code and made improvements to the permit processing. To better serve customers, we contracted with a 3rd party inspection service to expand the hours of inspection. We supported the Centrium Protein and American Glass industrial sites to proactively inspect and manage these complex sites. We also helped address safety issues at multi-family housing.

Examples of completed construction projects included: Phases 2 and 3 of the Bomber Rail Trail; the Adair Blvd Active Corridor Project with ACOG funding; sidewalk repairs for ADA along SE 29th St. in front of Town Center; the Soccer Complex Project; and 7 signals were upgraded.



Major progress was made on such projects as the 2018 G.O. Bond “Streets Project” with 225 of the 253 roads completed. We also worked through several drainage, water, and sewer improvements.

In 2024, Staff plans to continue strengthening internal and external services. For example, conclude the Eastside Sewer Study and develop a plan for phased improvement; support construction of the Hospital District and Mid-America Park; work on water and sewer line extensions and construct utility extensions to NE 36th St.; and construct a citywide stripe project with ODOT funding (Spring 2024).

Plans are in place to increase building inspector licensure across trades. Roll out more permit options through the online portal such as enact a 3rd party credit card processor to allow applicants to pay online. Develop and provide for a new job description for a Construction Inspector II.



Tami Anderson, Admin. Assistant
aka Holiday Queen

	2023	2022
Inspections Citywide (includes Fire, Planning, Stormwater, Line Maintenance)	6,606	6,743
Building / Engineering Inspections	5,233	5,530
Permits related to Residential approved	2,302	2,320
Permits related to Commercial approved	582	451
Total Permits Approved	2,884	2,771
New Single Family Homes (incl in Res Permits above)	50	43
New Commerical Buildings (incl in Com Permits above)	18	21

MIDWEST CITY DEPARTMENT REPORTS

FIRE, Chief Bert Norton

The Midwest City Fire Department is committed to providing the highest level of public service for our community and citizens. We protect lives and property through fire suppression, disaster management, fire prevention and public education.

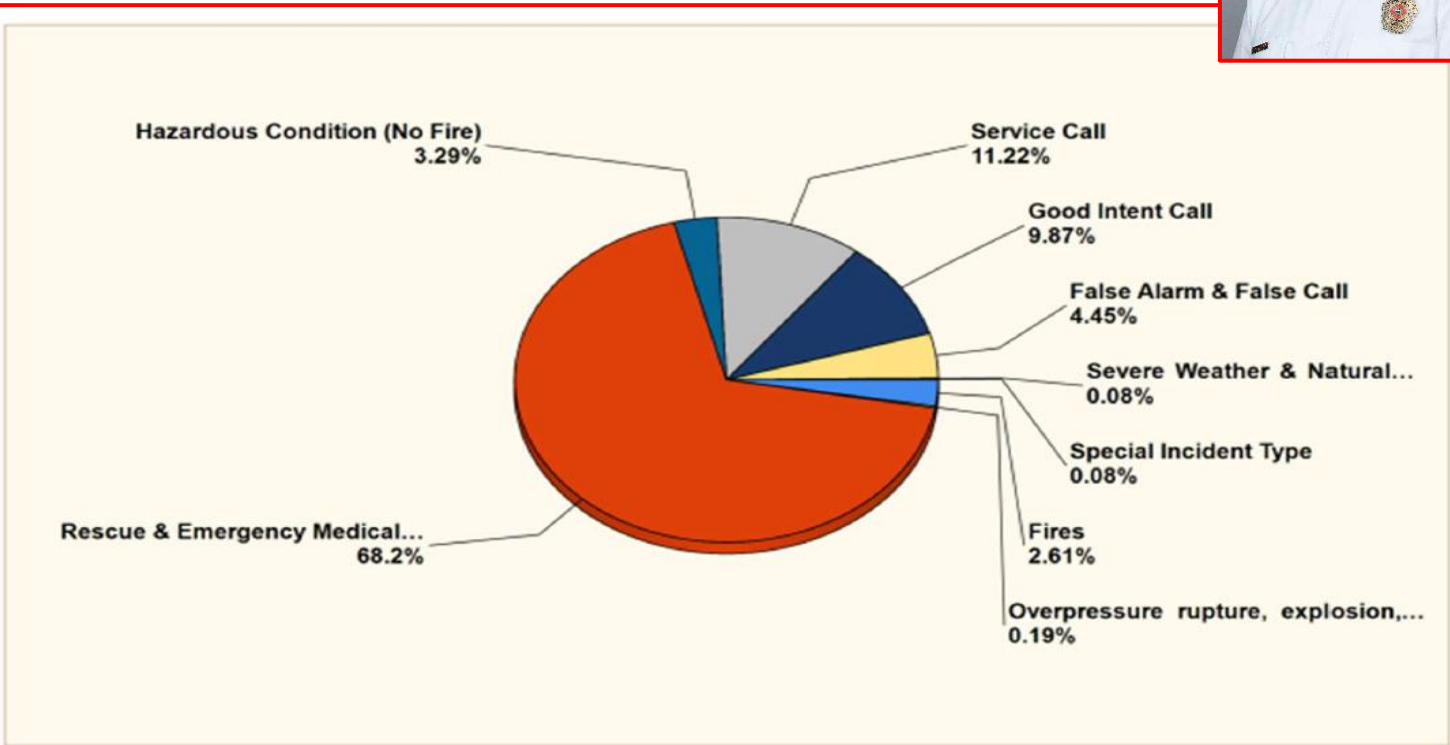
Administration, Major David Richardson

The Police and Fire Training facility, a 2018 G.O. Bond, opened in October. It has already proved invaluable and has served as a resource to other agencies as a model for training center design and project management.

Suppression Division, Assistant Chiefs Beabout, Williams and Nels

There were several retirements and promotions in 2023 and are pleased to congratulate our newest A Shift Commander with an Assistant Chief rank, Tyler Nels.

Staff responded to 8,537 calls for service, of which 223 were fire incidents in 2023.



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	223	2.61%
Overpressure rupture, explosion, overhear - no fire	16	0.19%
Rescue & Emergency Medical Service	5822	68.2%
Hazardous Condition (No Fire)	281	3.29%
Service Call	958	11.22%
Good Intent Call	843	9.87%
False Alarm & False Call	380	4.45%
Severe Weather & Natural Disaster	7	0.08%
Special Incident Type	7	0.08%
TOTAL	8537	100%

MIDWEST CITY DEPARTMENT REPORTS

FIRE continued, Chief Bert Norton

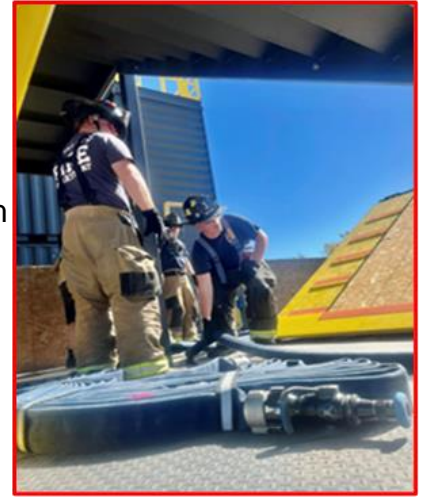
Fire Training Division, Training Chief Brian Brush

Trainers helped Staff log 21,000 hours of fire and EMS training, instituted real-time training calendars and monthly company training plans to improve ISO reporting compliance, conducted the first department-wide Quarterly Live Fire Training in November, increased joint training and interaction with SSM EMS, and coordinated with Rose State College to host firefighters and instructors from all over the nation for lectures and hands-on training at the new facility.

The Fire Prevention Division, Fire Marshal Duane Helmberger

In 2023, the Fire Prevention Division adopted a vision to “Foster a safe and desirable community through engineering, education and community involvement.” By this motto, staff works to enhance relationships throughout Oklahoma, such as hosting a monthly meeting place for the Central Oklahoma Fire Investigation Co-op.

Staff conducted 1,195 annual inspections, 51 general inspections, 23 fire alarm systems, 17 fire suppression systems, and 11 specialty systems. Staff reviewed 89 building plans and five pre-engineered systems. Staff installed 32 car seats and 78 smoke alarms. They completed 27 fire drills and 55 public education events. Staff investigated 11 fires and issued 161 burn permits.



MIDWEST CITY DEPARTMENT REPORTS

FINANCE, Director Tiatia Cromar

The Finance Department is full of staff with decades of experience that continues to keep Midwest City's funds safe and used responsibly. In 2023, staff focused on streamlining the budget process in several ways making it the cleanest, accurate, and most efficient budget we have ever done.

They also completed another audit without any findings! Our auditors have mentioned several times that Midwest City is a model city that others should look towards when it comes to keeping their books in order. There were many new governmental accounting requirements required for this audit, but staff was able to execute accordingly.

Assistance to other departments continued in an effort to be more efficient such as collaborating with the Risk Department to review and clean up asset lists for insurance coverages. Staff also helped the Delta Hotel, so they could do dining area credit card processing.

With the help of Director of Operations Ryan Rushing, staff was able to collaborate with the I.T. Department to produce a new process to be able to purchase and replace computers for the City more efficiently.



Moving forward, Finance plans to continue innovating to save the City and residents money such as building our own systems to automate what used to be manual processes with potential savings of up to \$75,000 a year when compared to vendor options.

FLEET SERVICES, Supervisor Craig Davis

In 2023, nine technicians serviced and repaired over 1200 vehicles and pieces of equipment. All nine retained their existing certifications with some obtaining new certifications and CDL licenses.

While maintaining the City's onsite CNG fueling station, approximately 170,000 gallons of petroleum-based fuels were dispensed, replacing 75,000 gallons of diesel with clean burning CNG fuel.

Staff also implemented a fast lube program to expedite vehicle maintenance items and assisted City departments in developing 15 and 20-year vehicle replacement schedules. The Surplus Property Division also sold hundreds of surplus items for the City.

Staff started a partnership with the I.T. Department to service and maintain the City's storm sirens to an "in-service" level not seen in years.

In addition, staff successfully worked with the State of Oklahoma on several Statewide vehicle contract specifications. They also negotiated with several vehicle manufacturers to help facilitate the continuation of new vehicle purchases and deliveries to our departments while facing historic inventory shortages and unprecedented manufacturing delays.

MIDWEST CITY DEPARTMENT REPORTS

GRANTS MANAGEMENT, Manager Terri Craft

The Grants Management Department includes the Neighborhoods in Action division. Staff utilizes grant resources to leverage and provide a wide range of projects, services, and programs that benefit our community. Staff also participates in or oversees other various special projects.

Grants Management

Some of the accomplishments and awarded funds in 2023 including the following:

- Issued ten “Down Payment and Closing Cost” assistance grants to new homeowners.
- Assisted twenty “Primary Systems Home Repair Program” beneficiaries.
- Completed improvements to the Autumn House senior facility.
- “Boys and Girls Club” participants: 176 at Crutchco, 272 at Telstar, and 292 at Country Estates.
- Provided 103 scholarships to Rose State College’s summer youth program – Kid’s College.
- Awarded \$254,000 for Phase III of SCIP Recreational Trails from the OK Dept. of Tourism Recreational Trail Grant program.
- Awarded an Energy Efficiency Community Block Grant for \$117,820 from the U.S. Dept. of Energy.
- Awarded \$392,168 from HUD Community Development Block Grant Entitlement program.



Neighborhoods in Action, Coordinator Tom Bridgett

Among many programs, Staff coordinated and assisted 1,266 households with their 2022 tax returns through the Volunteer Income Tax Program. Our Juvenile/Young Adult Community Service Program helped 29 people complete court-ordered community service hours.

GOLF DEPARTMENT, Golf Pro Larry Denny

Staff continues to receive high praise for the quality of John Conrad Regional Golf Course (John Conrad) and the changes made during renovation. Rounds of golf remain strong in the second year of the renovated John Conrad. We are on pace to exceed revenue projects at John Conrad and Hidden Creek Golf Courses for the FY 23-24 budget year.

The Board of Grantors awarded Phase I of the Security Fence Project on the north boundary of John Conrad. One thousand lineal feet of fence was replaced in Phase I of this three-year phase project.

Maintenance staff completed a significant creek cleaning project at Hidden Creek Golf Course and will spend the winter months focused on trimming and removing dead limbs and whole trees.



Midwest City Golf Director Larry Denny with Junior Golfers



MIDWEST CITY DEPARTMENT REPORTS

HUMAN RESOURCES, Director Troy Bradley

The Human Resources Department (HR) office prides itself on fulfilling the City's personnel administration, payroll, labor relations activities, while maintaining compliance of the City Charter, City Policies and Procedures, and all State and Federal Laws.

HR launched the iSolved online application project in 2023. This applicant/new hire tracking system includes internal processes for hiring and onboarding new employees. They have seen a monumental increase in the number and quality of candidates.

Although the implementation process was difficult and beset by issues, the team pushed through, working with the vendor to correct issues. The end results have been tremendously successful for the hiring process with over 2,519 applications submitted and 159 hired employees. This is a 39% increase in applications processed than the previous two years combined. In 2023, the City had 41 fewer "new vacancies" than 2022, the lowest number of vacancies in the last four years. They also collected 149 "new hire" surveys to help in recruiting and retention.

Two new programs were implemented in 2023, a Residency Incentive and an Employee Referral. HR continued its efforts to focus on providing Retirement Planning and Financial Literacy Education for employees and ways to show them appreciation and recognition.

INFORMATION TECHNOLOGY, Director Allen Stephenson

The I.T. Department has made significant strides in improving the overall efficiency and effectiveness of our systems and services. Staff deployed many new cameras which allows for enhanced security and offers high-resolution footage for better visibility. In addition, they deployed replacement virtual environment hosts at City Hall and Public Works ensuring optimal performance, scalability, and reliability for virtualized systems and applications. They also implemented an immutable backup solution that ensures backups are tamper-proof and can be reliably restored in the event of any data loss or cyber incidents.

I.T. added a second P25 radio site that extended the City radio communications to previously uncovered areas and buildings for our public safety agencies. Staff replaced Police and Fire analog repeaters, feedline, and antennas due to critical failures. These systems will continue to be used and serve as a critical backup to the P25 system.



Overall, staff's accomplishments have significantly improved the City's systems and provided valuable insights and data for decision making.

In 2024, staff looks forward to continuing improvements such as upgrading firewalls, office products, finalizing the P25 Three Towers Project, and installing a secondary fiber path from PWA to City Hall.

MIDWEST CITY DEPARTMENT REPORTS

MUNICIPAL COURT, Prosecuting Attorney Vicki Floyd

In April 2023, the City Council unanimously voted to re-appoint our Municipal Judges: Gary Bachman, Adam Bush, David Howell, and Joel Porter.

During 2023, Court Staff implemented a one-time “Warrant Amnesty” program that proved to be successful with 37 warrants cleared. They processed 8,941 traffic citations and 1,736 criminal citations from the Police Department, and 474 citations from Code Enforcement.

Accomplishments in the Juvenile Department included hiring a juvenile probation officer, Necole Lewis, who is handling dockets, intakes, and probations. They processed approximately 419 citations to Juveniles verses 359 in 2022. Staff is also working toward a solution that would allow juveniles the option to pay fines instead of completing probation, which could streamline the docket, making it more efficient.

In 2024, staff will be researching solutions to alleviate failure to pay warrants as they work on implementing significant changes that the legislature made to “Failure to Pay” warrants and fines. They would also like to have another warrant clearing program with more social media exposure; continue investigating the DPS Electronic suspension and OSBI new WRAP UP program for better automation; and work on a strategy for sending qualified past-due tickets to collection partners.

NEIGHBORHOOD SERVICES, Director Mike Stroh

In 2023, Staff coordinated four “Restore Midwest City” projects and helped nine Associations participate in the annual Veterans Day Parade.

Code Enforcement Department

Six Code Compliance Officers worked 9,276 new cases, with 533 contracts and 588 citations issued throughout the City. They also covered the vacant City Clerk Code Enforcement Office position.

Neighborhood Initiative Department

Three Neighborhood Initiative Coordinators supported 34 active neighborhood associations and attended 183 neighborhood meetings. Staff hosted 221 residents that attended the annual Midwest City Neighborhood Association Celebration. “National Night Out” proved successful with 21 City Neighborhood Associations participating.



MIDWEST CITY DEPARTMENT REPORTS

PARKS & RECREATION, Director Josh Ryan

Staff manages public recreation and community rental facilities including our Multi-Athletic Complex (MAC), Marion C. Reed Ballpark, Doug Hunt Softball Complex, Fred Myers Civic Park, Reno Swim & Slide, park pavilions and the Nick Harroz Community Center.

Nick Harroz Community Center

- The Community Center rentals continued to rise as most of the weekends were reserved from early Spring through the winter holidays.
- New CivicRec software was implemented for reservations of the facility and has helped on multiple fronts, including the invoicing/reservation management for all our facility rental customers.



Sports Facilities

- The MAC and Reed Ballparks went through their first full season of hosting both league play and weekly tournaments. The success of the season means an even busier reservation season for 2024. The creation of the CMC League with the City of Choctaw was a very beneficial relationship as teams from all over the metro area chose league play with Midwest City. Weekend tournament visits in 2023 averaged around 2,500 people per day at each facility between March and November.



Additionally, Doug Hunt was repurposed as a practice facility for softball, baseball, soccer and football. Facilities at Fred Myers Civic Park were demolished and repurposed for practices as well. The Midwest City MAC underwent Phase II with substantial completion of a new parking lot, maintenance barn and concession stand.

Reno Swim & Slide

The 2023 summer season stretched from Memorial Day to Labor Day and was well-attended. Special thanks goes out to Midwest City Police for their continued dedication to helping us with the success of the facility. New rules implemented in 2023 included a clear bag policy and many more changes are anticipated in 2024 to curb disciplinary issues with unattended youth patrons.



MIDWEST CITY DEPARTMENT REPORTS

PLANNING AND ZONING, Director Matt Summers

During 2023, Planning and Zoning forged a new identity with a change in name and leadership. Early in the year, the City said goodbye to Billy Harless after many years of service, and in August, welcomed Matt Summers as the new Director. Current Planning Manager, Emily Richey, completed Floodplain Management 101 training and started a monthly Planning Commission newsletter to foster better communication.



They reviewed 637 permits, conducted 370 inspections, reviewed and prepared 22 Planning Commission cases and 6 Board of Adjustment cases.

Staff continued to work closely with the City Attorney, Engineering and Construction Services, Public Works, and other departments to keep the Zoning Regulations and Subdivision Regulations updated.



Comprehensive Planner, Petya Stefanoff, and Staff continued work on the Parklawn Dr. & National Ave. Revitalization (Hospital District), Carburetor Alley, and Air Depot Corridor Revitalization. More information at midwestcityok.org/community-development/page/plans-and-studies.

In 2024, staff plans to forge ahead updating the 2008 Midwest City Comprehensive Plan to ensure the City is moving towards a bright future. To view the Plan, go to midwestcityok.org/community-development/page/2008-comprehensive-plan-update.



Hospital District Master Plan

MIDWEST CITY DEPARTMENT REPORTS

POLICE, Chief Sid Porter (Retired in January 2024 – Interim Chief is Greg Wipfli)



With the mission of the Midwest City Police Department, “to provide law enforcement services, education and leadership through community-oriented policing” in mind, staff answered around 80,000 calls for service, many involved complex mental health issues.



Staff focused on continuing to enhance their Mental Health Services, internal Peer Support Team, and explored and executed additional homeless outreach programs. They maximized personnel efforts in Special Investigations to become effective in assisting the suppression of violent crime, which proved to be very productive in 2023.

Notably, Police maintained Accreditation Status with the Oklahoma Association of Chiefs of Police, which demonstrates that they meet commonly accepted standards and best practices for efficient and effective operations. Accreditation includes intense, dedicated training. A few of their 2023 achievements:

- Training content was added to include new de-escalation and mental health scenarios;
- Maintaining 90% of trained staff with many certified in OK State Crisis Intervention; Certified five new firearms instructors and two new driver’s training instructors.
- Completed department-wide Law Enforcement Driver’s Training and Firearms Training continued with firearms incorporated in with the VirTra Training simulator for decision making adeptness.
- Motor Officers completed FARO Crime Scene Mapping System training (preferred by the District Attorney’s office on all major crimes and serious injury/fatality accidents).
- Completed Drone training for a new airborne system to be utilized for high-risk calls, open-area searches, and search-and-rescue operations.
- SWAT continues monthly training for high-risk situations and has two members certified as instructors.



MIDWEST CITY DEPARTMENT REPORTS

POLICE continued, Interim Chief Greg Wipfli

In 2023, Police continued the Elementary School Resource Officer (SRO) program with the six Mid-Del grade schools, Crutch Creek, and Willowbrook by patrol and CAO's. In the fall, staff worked with the Mid-Del School administration to add two additional full time SRO's.

Staff worked to modify the False Alarm ordinance to combat the excessive alarms, which has shown a decrease in repeat offenders. They also expanded the Criminal Intelligence Analyst responsibilities and resources to encompass digital forensics.



Recruitment staff continued to participate in career fairs at UCO, OSU-OKC, SWOSU, Rose State, Langston and TAFB. Construction of a new obstacle course with ten separate stations was completed, which will allow training in a more real-life situation in physical assessment of applicants.

In 2024, Staff will focus on recruiting qualified applicants, rebuilding contacts with apartment complexes and management groups, continuing to keep pace with the ever-changing landscape of digital forensics, and continuing "Crime Free Business" and "Crime Free Housing" Education programs.



Welcome to our newest officers!



MIDWEST CITY DEPARTMENT REPORTS

PUBLIC WORKS, Director Paul Streets

In 2023, Public Works provided services that are essential to the quality of life in our great City. None of it would be possible without the employees who selflessly commit themselves to the customer 24 hours a day 365 days a year, touching every household or business every single day.

Public Works is comprised of the following divisions: Administration Office, Line Maintenance, Solid Waste, Stormwater, Streets/Parks/Facilities & Drainage, the Water Plant, and the Water Resources Recovery and Compost Facility.



Administration Office, Office Manager Donna Akin



The Administration office team receives all calls for service or complaints associated with drainage, parks, recycling, sewer back-ups, solid waste, stormwater, streets, traffic signals, water and more. In 2023, staff processed 16,563 Service Requests; administered 13,751 Work Orders; and received 240 Street Light complaints.

They perform research and audits for services provided to customers and provide administrative support for John Conrad Regional Golf Course.

Staff also tracks fiscal spending, project balances, and pays invoices for the following G.O. Bond Projects: W.P. Bill Atkinson Park, Asphalt Paving, Concrete Paving, and Booster Station upgrades.



For a host of information and help, please visit: midwestcityok.org/publicworks.



MIDWEST CITY DEPARTMENT REPORTS

PUBLIC WORKS continued, Director Paul Streets

Line Maintenance, Supervisor Justin Madison

Emergency Responses

In 2023, staff replaced 510 feet of sewer lines; worked 303 possible sewer blockages; repaired 24 Sewer main points and 15 Water main breaks; and responded to 13 Sanitary Sewer Overflows/bypasses for customers.

Inspections

They performed inspections on 428 Interceptors (grease/sand/oil traps); 23 Dental Amalgam (waste such as mercury from fillings) systems; acoustically inspected 61 miles of sewer lines; and video inspected 5.5 miles of sewer lines.

Maintenance and Local Requests

Staff replaced nine (9) fire hydrants, which is vital to maintaining the City's ISO 1 ranking; processed 8,342 locate requests in 2023; and executed 93 miles of sewer line preventative maintenance as well as chemically treated 12 miles of sewer line for root removal.



Solid Waste, Manager Jerry Summers

Sanitation

The Solid Waste crew collected 75,988,780 lbs. (37,994.39 tons) of trash. They made 17,861 Residential Bulk Waste Pick-ups with an additional 710 Special Pick-ups. Thanks to the dedication of this crew, residents and business owners did not experience interruptions or delays in service during the end-of-year holidays, adding to our high quality of life.

Recycling

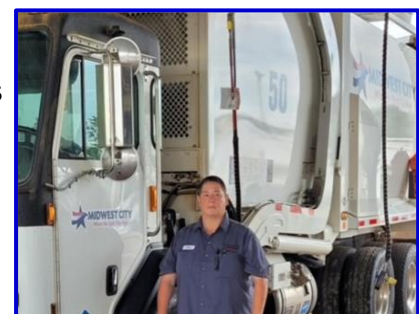
Republic Services collected 4,133,620 lbs. (2,066.81 tons) of single-stream recycling, which is an 88% participation rate from residents working toward both environmental and economic sustainability.

In 2023, we sent an extra 33.46 tons of glass over 2022 to Dlubak Glass Co for recycling for a total of 92,920 lbs. (46.46 tons) last year. We also recycled 120,020 lbs. (60.01 tons) of scrap metal.

Staff partnered with Republic Services, the MWC Chamber of Commerce, and the OK Recycling Association in 2023 for another successful "Super Recycler Program" for which we won a state award.



Staff wishes to express our gratitude to our partners and all the merchants who donated gift cards for us to give to our "Super Recyclers." We truly have a wonderful community!



MIDWEST CITY DEPARTMENT REPORTS

PUBLIC WORKS continued, Director Paul Streets

Stormwater, Supervisor Robert Bettes

Inspections/Permits/Code Compliance

In 2023, Staff conducted 186 construction site inspections with 80 final inspections and issued 23 stormwater permits. Thirty enforcement actions were issued with only six citations needing to be served as a result of non-compliance.

Household Hazardous Waste (HHW)/Stormwater Quality (SQ)

Staff processed 1,063 HHW drop-offs weighing 76,586 lbs.

Staff hosted an annual Rain Barrel Distribution and e-Waste/Tire Collection event for the purpose of helping conserve water and prevent stormwater pollution. Residents purchased 39 rain barrels; dropped off 10 lbs. of polystyrene foam; 5,332 lbs. of electronics; 3.64 tons of metal and appliances; and 185 tires (equivalent to 2.09 tons) for recycling or proper disposal.

www.midwestcityok.org/publicworks/page/stormwater-quality | SQ: 405-739-1040 | HHW: 405-739-1049



MIDWEST CITY DEPARTMENT REPORTS

PUBLIC WORKS continued, Director Paul Streets

Streets/Parks/Facilities & Drainage, Supervisor Steve Bray

Staff assists in the design, construction, management and maintenance of the City's infrastructure and is responsible for related activities such as community event set-up/tear-down, clean-up (Adopt-A-Street), and graffiti abatement. They are constantly seeking ways to improve such as utilizing our new in-house Commercial Driver's License (CDL) program through the Safety Coordinator that we implemented at the end of 2022. Eight employees under Mr. Bray's division have successfully obtained their CDL.

Streets

Staff continued their citywide efforts of converting streetlights to more energy efficient LED lights. They replaced and upgraded faded and vandalized street signs throughout the city and restriped various parking lots.

Parks

In addition to their usual set-up of the Holiday Lights Spectacular at Regional Park, Staff also installed new Christmas lights, signs, and ornaments at Charles Johnson Park along SE 29th St. and W.P. Bill Atkinson Park. Thanks to a Memorial Hospital Authority Grant, we were able to add these new displays along with a couple of new ones at Regional Park including a memorial for Joe Patterson, who we lost in 2023.



Joe was the Parks Supervisor, a champion of the Holiday Lights and a dedicated long-time employee. Congratulations to James Scalf, who was promoted to Parks Supervisor and gained invaluable skills from Joe over the years.



Facilities & Drainage

Staff worked to maintain, restore, and repair areas around town such as the area behind the Public Works yard, Fred Myers Ballpark, the Multi Athletic Complex (MAC), and areas of drainage concern such as the ditch at NE 10th and Lloyd.

They worked with Engineering and Construction Services to address all bridge deficiencies and removed trees and debris from bridge aprons as well as added scour protection as part of bridge maintenance activities. Staff also completed work on the Reed/Orchard drainage project.

Staff also coordinated the safety fence installation on the northern boundary of the John Conrad Golf Course and repaired the damage done by drainage issues in the same area.

MIDWEST CITY DEPARTMENT REPORTS

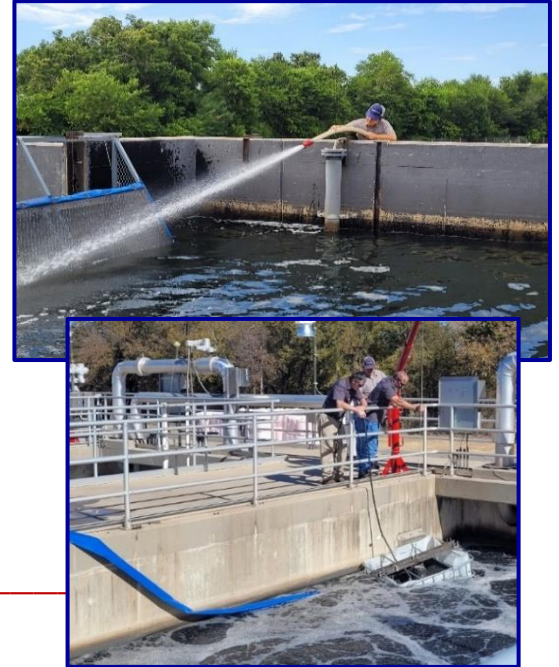
PUBLIC WORKS continued, Director Paul Streets

Water Resource Recovery Facility (WRRF), Supervisor Vacant WRRF

Staff treated approximately 2,000,000,000 gallons of wastewater. They continued energy efficient work in the facility and hosted more tours for schools, neighboring municipalities, state agencies, and individuals wishing to learn more about the wastewater treatment and composting processes. Most notably, Staff began a pilot study for a new treatment system and efficiency process.

The Compost Facility

Staff received 3,854 yard-waste drop-offs. They generated 1,267 cubic yards of compost and sold 147 bags of compost.



Water Plant, Supervisor Mark Roberts

In 2023, the Midwest City Water Plant and water well system met or exceeded all Environmental Protection Agency (EPA) and Oklahoma Department of Environmental Quality (ODEQ) drinking water standards. Staff are dedicated to bringing consumers the highest quality and best tasting water, which is enhanced using advanced treatment methods that include Granular Activated Carbon Filters. The Plant can provide a maximum of 21 million gallons of water per day, and in 2023, it pumped 1,844,201,000 gallons of water to our customers.

The reconstruction of the Booster Pumping Station was completed and is fully operational. In July 2023, Midwest City started drilling the first horizontal water well in the state of Oklahoma. The yield from this well is expected to meet or exceed the capacity of three conventional water wells. Finally, on October 25, 2023, the Water Plant and its personnel hosted the ODEQ and EPA for training in water treatment optimization. It was a great year serving Midwest City!



MIDWEST CITY DEPARTMENT REPORTS

RISK MANAGEMENT/SAFETY, Manager Lynn Smithson

Risk Management, Manager Lynn Smithson

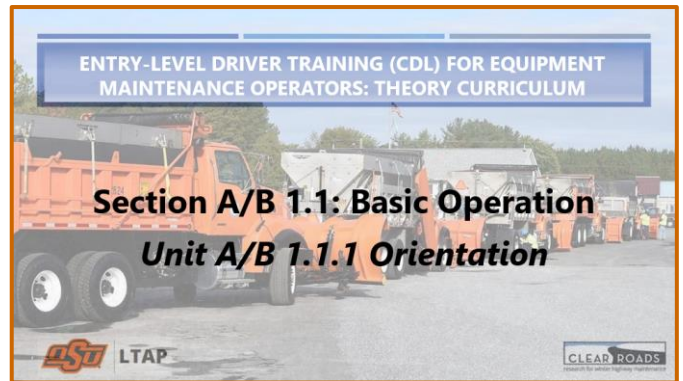
This year, staff processed 72 work-related injuries while continuing to provide high-quality medical care and customer service to those employees. Staff negotiated tort claims in-house and managed the claims that were litigated through outside counsel. They also managed an extensive property and automotive insurance program, making changes to both policies as needed throughout the year.



Safety, Coordinator David Walker

Due to the dedication of funding for our City parks, Safety has been focusing attention towards performing comprehensive audits of the City's parks in anticipation of upcoming third-party parks review.

After our first year of performing our own CDL training, we enjoyed a 100% passing rate for students completing the training.



DELTA HOTEL / REED CENTER, Director of Operations Ryan Rushing

Emerging from the pandemic with strength, the Delta Hotel at Reed Center has effectively reasserted its brand identity, emphasizing quality and superior service.

The hotel has seen an uptick in the average daily rate and a resurgence in group bookings, signaling a return to pre-pandemic levels of activity. We hope the growing popularity of the Marriott Delta brand in the American market further fortifies our position.



Additionally, the ongoing rise in guest reviews and service audit scores underscores their unwavering commitment to delivering exceptional hospitality experiences. A special thanks to Craig Davis for managing this project.

Delta held a remodel grand opening in 2023!



THE FUTURE LOOKS BRIGHT

In conclusion, 2023 was a forward momentum year for Midwest City as we asked our residents to “keep MWC moving forward” with our Sales Tax Extension vote in September. Our sales tax rate remained the same. We will be able to use the previous portion of the collected tax that paid for our Water Resources and Recovery Facility to fund park revitalization, a drainage master plan and afford streets and utilities infrastructure improvements.

A high priority for 2024 and 2025 will be sewer and water infrastructure maintenance and improvements as well as ways we can alleviate the sewer moratorium and drainage issues around the City. Staff will also be concentrating on the Air Depot corridor, the Urban Renewal Plan for the old mall area, and the hospital district.

We encourage residents and business owners to keep us aware of non-emergency issues in our community by utilizing the Contact Us form at MidwestCityOK.org/Contact. Residents can report a variety of issues including code enforcement violations, potholes, and utility problems.

In addition, residents and business owners can sign up for public notifications regarding breaking news, events, and agendas for boards/commissions/Council/ Authority meetings by clicking on the “MWC Notify” and “Alerts and Notifications” tab under “Your Community” at MidwestCityOK.org.

Midwest City public meetings and agendas can be found at midwestcityok.org/meetings.


Regularly scheduled meetings of the elected officials of MWC will be streamed live and recorded on the MWC YouTube Channel: [Bit.ly/CityofMidwestCity](https://bit.ly/CityofMidwestCity) with the recorded videos available there within 48 hours.

Our Midwest City Council Members are happy to connect with residents and merchants and can be reached via email at the following addresses.

Mayor Matt Dukes - mayor@midwestcityok.org	Ward 1 Susan Eads - ward1@midwestcityok.org
Ward 2 Pat Byrne - ward2@midwestcityok.org	Ward 3 Rick Dawkins - ward3@midwestcityok.org
Ward 4 Sean Reed - ward4@midwestcityok.org	Ward 5 Sara Bana - ward5@midwestcityok.org
Ward 6 Rick Favors - ward6@midwestcityok.org	

Find your Councilmember or Ward by visiting our website at:
hub-mwcok.opendata.arcgis.com/apps/citizens-map-viewer/explore.

A special thanks to the City Staff who contributed and reviewed this report and to Jill Donaldson who compiled, edited, and produced it as well as to all the residents that make Midwest City great.


Tim L. Lyon, City Manager

